

Hawaii Department of Health  
Adult Mental Health Division (AMHD)  
Request for Information (RFI) Response Summary  
**RFI No. AMHD 420-8-21**  
**Intensive Outpatient Hospital Services**  
Statewide

A Request for Information (RFI) for the Intensive Outpatient Hospital (IOH) service was issued on March 1, 2021, to obtain community input in preparation for developing a Request for Proposals for this service. The AMHD received one response from the community in response to this RFI. Below is a summary of the response received through this process as they relate to the questions from the RFI.

The AMHD asked Respondents for a description of how the proposed IOH service shall help to satisfy the treatment needs of persons with serious mental illness (SMI), and documentation was requested for copies of program schedules, curriculum, or outlines for groups/activities.

The AMHD is continuing to move toward utilization of more evidence-based practices and asked Respondents to describe how its programming would be able to offer an IOH program which runs through the following three (3) specialty tracks: Borderline Personality Disorder, Trauma Specific Intervention, and Cognitive Behavior Therapy. An approximate timeframe for the completion of each track was requested.

Program participants may often experience co-morbidity which will make multiple tracks appropriate. Respondents were asked to describe how one (1) consumer may be able to take advantage of more than one (1) specialty track.

And finally, the AMHD asked Respondents to identify the challenges in creating a program as described in this RFP.

The Respondent informed AMHD that they are well-qualified and capable to provide the proposed services and have decades of experience. The Respondent has operated an IOH type of service for over 24 years in the State of Hawaii; the service included MRO work with all major medical insurance carriers in the State of Hawaii and included extensive TriCare services with the United States Government. The Respondent has used evidence-based practices for over 24 years, based on the recommendations from the National Evidenced Practice Treatment Center. The Respondent stated that they have many qualified clinicians that use the Cognitive Behavioral Therapy and they easily exceed the personnel requirements of the IOH service. The Respondent stated the difficulty they would experience to provide the IOH service in a hospital, however they could rent space for a hospital setting or provide services in a clinic aside a hospital.

The AMHD appreciates the feedback received from the community in response to this RFI. The constructive feedback and recommendations will be reviewed and taken into consideration when developing the scope for this service. The AMHD plans to release an RFP for this service.