



Provider Bulletin

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December 18, 2020

Changes to Hale Imua for Case Management and Specialized Programming

Aloha Providers,

Hale Imua is a specialized program that operates within a 24-hour group home setting. Started as a state-funded pilot project in 2005, Hale Imua was designed based on a continuity of care model supported by evidence-based strategies aimed at addressing recidivism.

Consumers admitted to Hale Imua are linked to team members who provide clinical coordination including case management, psychiatry, psychology and nursing care. With the support of their multidisciplinary team, consumers receive integrated treatment based on their unique needs. Windward Oahu Treatment Service Section staff have been providing support for Hale Imua.

We are excited to announce, effective
Monday, December 28, 2020
Hina Mauka

will be the new provider for Hale Imua programming and case management services.

This change was designed to provide a higher level of service coordination. For example, consumers will have increased access to case management support services for responding to and addressing residential placement and stabilization challenges, including recurring crises and frequent hospitalizations and/or incarcerations.

For NEW Hale Imua Admissions (on or after December 18, 2020):

- Consumers will be linked to Hina Mauka for Intensive Case Management Plus – High Utilizer services.
- Consumers will receive all of their clinical coordination through Hina Mauka.
- Specialized programming will be coordinated through Hina Mauka.

For EXISTING Hale Imua Admissions (prior to December 28, 2020):

- Consumers will be transferred to Hina Mauka for Intensive Case Management Plus (ICM+) services. AMHD staff will assist to ensure a smooth and efficient transition.
- Consumers have the option to continue receiving psychiatry services from Windward Oahu Treatment Service Section or to transition to Hina Mauka's psychiatry services.
- Specialized programming will be coordinated through Hina Mauka.

AMHD Provider Bulletin

December 18, 2020

Changes to Hale Imua for Case Management and Specialized Programming

The process for Hale Imua referrals remains the same. Completed housing referral forms and all supporting documents should be submitted to the AMHD Housing SharePoint site.

If you have questions about the Hale Imua referral process, please call Erin Snyder, AMHD Housing Services Coordinator, at (808) 271-3636.

If you have questions about Hina Mauka's ICM+ services, please call Amy Naylor, AMHD Service Coordinator, at (808) 453-6953.