AMHD Utilization Management Update

May 29, 2017

To All Licensed Crisis Residential Service (LCRS) and Specialized Residential Services (SRSP) Providers:

Please be aware that effective June 1, 2017, Adult Mental Health Division (AMHD) Utilization Management (UM) will discontinue use of the Level of Care Utilization System (LOCUS). The LOCUS will be replaced with the World Health Organization Disability Schedule (WHODAS) 12-item instrument. At present this will impact providers of SRSP and LCRS only.

- WHODAS is a generic assessment instrument developed by the World Health Organization (WHO).

- The WHODAS may be administered by Self-Interview (the WHODAS can be self-administered by the consumer), Interview (the WHODAS can be administered in person or over the phone) or Proxy (the interviewer may use a third-party source, such as a family member or case manager to answer the questions).

- The WHODAS does not need to be completed by a Qualified Mental Health Professional.

- The WHODAS is meant to be qualitative tool to enhance clinical decision making and a specific score does not intrinsically relate to a given level of care.

- While a WHODAS score is not equivalent to a specific level of care, AMHD UM would expect a certain degree of congruence between the level of functioning as delineated in the WHODAS and a request for authorization.

- The WHODAS tool will be imbedded into the LCRS and SRSP request forms included with this bulletin.

If you have any questions regarding this, please contact Michael Tamashiro, UM Coordinator at (808) 453-6993 or via email at Michael.tamashiro@doh.hawaii.gov.