

Hawaii Department of Health
Adult Mental Health Division
Request for Information (RFI) Response Summary
RFI No. AMHD 420-5-17
Secure Residential Treatment
On the Islands of Oahu and Hawaii

A Request for Information for Secure Residential Treatment (SRT) for adults with severe and persistent mental illness, including those who have co-occurring substance abuse, and who are court ordered to receive services through the Adult Mental Health Division (AMHD) was issued on May 19, 2017. Written feedback was received from three (3) organizations. Below is a summary of the responses received through this process as they relate to the questions from the RFI.

Two respondents indicated that they currently provide the types of services described in the RFI, with one respondent indicating that they currently provide these types of services in the State of Hawaii.

All three respondents indicated an interest in submitting a proposal if an RFP is issued for SRT services. One respondent was interested in providing SRT services on Oahu and another respondent interested in providing services on Oahu and East Hawaii.

The respondents identified the following challenges in creating an SRT:

1. Obtaining facility licensure.
2. Recruiting qualified staff.
3. Identifying current local supply and service providers.
4. Coordinating meetings with community and advocacy groups to apprise of program progress.
5. Coordinating respondent's approach with AMHD and other stakeholders.
6. Difficulty for "non-institutional" providers to create a SRT facility.
7. Start-up investment.

The respondents identified the following local demographic concerns and resource issues:

1. Locating site for facility that will be welcomed by the community.
2. Recruiting qualified staff.
3. Difficulty for small providers to invest start-up costs.
4. Potential challenges in transitioning consumers from the neighbor islands from the SRT facility to the community when indicated.

The respondents proposed the following rates for SRT:

1. \$375.00 per night.
2. Cost-reimbursement contract that includes a 10% administrative cost.
3. A multi-tiered pricing structure tailored to the specific conditions of the patient.

The respondents proposed the following recommendations to ensure the SRT complies with the Centers for Medicare and Medicaid Services' (CMS) requirements for Institutions for Mental Diseases (IMD):

1. Facility with no more than 17 beds.
2. Multiple free-standing facilities on same campus with each facility having an independent license, contracting separately for services with same vendor, and having separate administrator/clinical director.
3. Each facility on a different property with separate license and clinical/medical director.
4. If all facilities operated by same provider, operate each as independently as possible.
5. Obtain an opinion letter from CMS.

The respondents proposed the following recommendations regarding running a facility based fitness restoration program:

1. Provide individualized care along with structured programming.
2. Use integrated, evidence based programming that is consistent with Substance Abuse and Mental Health Services Administration (SAMHSA) guidelines and recommendations and incorporates recovery principles, trauma-informed care, and person-directed treatment planning.

No responses to the request to submit information on approaches to provide for medical and psychiatric services for the emergent and urgent needs of the residents of the non-Oahu program were received.

The AMHD appreciates the level of interest and the observations made regarding the RFI for the SRT. These observations and recommendations will be reviewed and taken into consideration when drafting the Scope of Service for the program. An RFP is planned to be issued for this program.