

Hawaii Department of Health
Adult Mental Health Division (AMHD)
Request for Information (RFI) Response Summary
RFI No. AMHD 420-4-17
Crisis Services
Statewide

A Request for Information for Crisis Services was issued on March 21, 2017. Written feedback was received from one organization. Below is a summary of the response received through this process as they relate to the questions from the RFI.

The organization is currently not providing crisis services for the AMHD. However, they are interested in submitting a proposal for crisis services in the State of Hawaii specifically on the islands of Oahu and Hawaii.

A challenge the organization cited was in regards to the Crisis Mobile Outreach 45-minute response time. Traffic during peak hours on the island of Oahu or the vast coverage area on the island of Hawaii, may inhibit an organizations ability to meet the established response time.

The AMHD appreciates the participation of the organization that submitted responses to the RFI for Crisis Services and will consider it when developing the RFP.