Provider Bulletin
for the Adult Mental Health Division

Trauma-Informed Care Initiative (TIC IT)
REVISED - May 1, 2012

The procurement exemption we had in place to allow TIC IT funds to reimburse the cost of Seeking Safety groups in our Day Treatment and Intensive Outpatient Hospital (IOH) programs expired on April 30, 2012. While we work to find a solution to this issue please note that we will not be able to pay claims for any Seeking Safety groups that occur on May 1, 2012 and beyond, using the TIC IT codes found in your Day Treatment or IOH contracts. Some of the consumers who are currently attending the TIC IT funded Seeking Safety groups may be eligible to receive similar services through the Day Treatment program or IOH.

If you believe they meet eligibility for admittance to Day Treatment or IOH you may submit a referral to the providing agency who may then seek Day Treatment or IOH authorization from Adult Mental Health Division (AMHD) Utilization Management.

We realize this may result in a break in service for most of the individuals currently receiving Seeking Safety and we appreciate your patience and assistance in helping our consumers make this difficult transition. We will be working to bring a solution forward as quickly as possible. Thank you for your understanding.

Please note that TIC-IT Seeking Safety allowed an excess of the number of group meetings/activities that can be held in a week, however, the AMHD Day Treatment and IOH contract has limits (min of 5 hours, max of 25 hours). Please remind your staff of this change as AMHD will not reimburse for hours over the contracted limit.

If you have any questions regarding this please contact Charisse Solomon, Clinical Operations Specialist at (808) 453-6997 or email to charisse.solomon@doh.hawaii.gov