State Department of Health Hawaii WIC Services Branch Initial Vendor Training

Revised 02/2015



Special Supplemental Nutrition Program for Women, Infants, and Children (WIC)

Training Packet Materials

- **■** Training Handout (PowerPoint)
- WIC Allowed Foods List effective October 2014
 - Exclusively Nursing Moms of Multiples October 2013
 - Participants who have limited food preparation and/or storage access Revised October 2013
- **WIC Identification Folder (Print-out)**

Training Packet Materials

- Procedures for Transacting and Redeeming WIC Checks (FI and CVV)
- **Minimum Stocking Requirements February 2015**
- Hawaii WIC Authorized Infant Formula Source
- **Complaint Forms (CAV & CAP)**
- **■** Appeal Form
- Acknowledgement Of Training Form
 - To be mailed to WIC Program
 WIC Services Branch
 235 South Beretania St. Suite 701
 Honolulu, HI 96813

Training Topics

- **■** Purpose of the WIC Program
- **■** Authorized Supplemental Foods
- Minimum Stock Requirements February 2015
- Infant Formula Source Requirement
- Procedures for Transacting and Redeeming WIC Checks (FI) & Cash Value Vouchers (CVV's)
- **Vendor Sanction System**
- **Vendor complaint Process**

Training Topics

- **Vendor Claims Procedures**
 - Appeals Process for Rejected Checks & New Form
 - **Reimbursement to the WIC Program**
- Policy on Incentive Items
- Vendor's Rights and Responsibilities
- Other Changes:
 - WIC EBT future
 - New directive 3/2014 for Coupons, Discounts and Specials
 - Final Food Rule 6/2014 required changes ripple effect.

Website Resources

- National USDA WIC
 - www. fns .usda .gov/wic/



- State of Hawaii WIC
 - http://health.hawaii.gov/wic/

Hawaii WIC Services Branch
phone numbers including toll number

Hawaii WIC Program Women, Infants & Children

While we try to keep the WIC Food List up-to-date, changes do occur. A current copy may be found and downloaded from the WIC Program website at:

> http://health.hawaii.gov/wic (or via QR Code Below)



If you are a WIC participant, you can also get a current copy from your local WIC agency.

For information on Oahu call 586-8175 Or toll free 1-888-820-6425





USDA is an equal opportunity provider and employer.

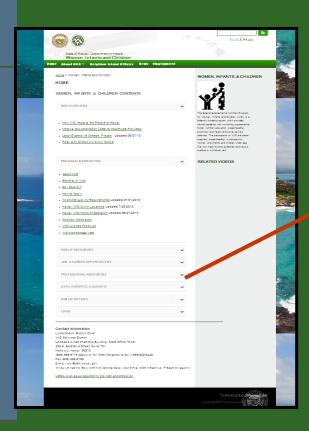
Buying, selling or otherwise misusing WIC benefits is a crime. To report suspected abuse, call 800-424-9121 or visit www.usda.gov/oig/hotline.htm

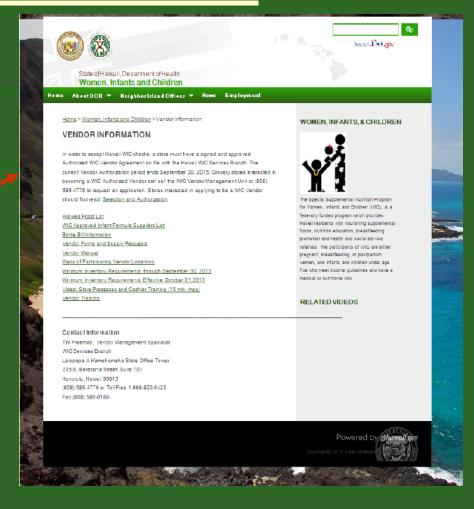
Created for the Hawaii WIC Program Hawaii State Department of Health

Printed September 2014

Hawaii WIC Food List Updated for 10/01/2014

Website Resources





Professional ResourcesInformation for WIC Vendors

Purpose of the WIC Program (History & Goals)

- Established WIC in 1972 under USDA, Food and Nutrition Services
- WIC is a Supplemental Nutrition Program for Women, Infants and Children
- WIC is designed to improve the nutrition status of income eligible pregnant, breastfeeding and postpartum women, infants and children up to age 5 who are determined nutritionally at risk
- Promote good growth and development of infants and young children

Purpose Of The WIC Program National Overview

- 50 State, 34 Indian Tribal Organizations, District of Columbia, and Territories Commonwealth of the Northern Mariana Islands, American Samoa, Guam, Puerto Rico, and the Virgin Islands
- WIC Participants can transfer from one State to another Food Checks / Cash Value Vouchers redeemed at your store must be issued by Hawaii WIC Program

Purpose of the WIC Program Hawaii WIC Statistics

- Hawaii WIC is federal funded and State managed
- Hawaii WIC serves an average of 37,500 women infants and children each month
- WIC issues an average of 120,000 checks a month (food checks and cash value vouchers)
- Hawaii WIC services participants through
 - State Agencies
 - Private Agencies
- Without WIC benefits, many Hawaii families would go hungry

Purpose of the WIC Program Services WIC Offers

- Nutrition Education and health screening
- Breastfeeding Support
 - Breastfeeding Peer Counselors are available at select Local Agencies (LA's)
- Referrals to other health services
- Issue checks for nutritious healthy foods

- WIC stores must be contracted by the State of Hawaii
 - Comply with State requirements
 - Contract and vendor manual
 - Correct infractions when information is presented to the store
 - Sanctions may be issued
- Accept only Hawaii WIC Program checks

- Designate a person from each outlet who will be responsible to ensure store's compliance
- Visibly post near the front entrance the "Hawaii WIC Checks Accepted Here" sign
- Maintain Minimum Stocking Requirements
- Obtain Infant Formula from WIC Approved List
- Provide WIC Foods at the current price or less
- Mark all WIC Foods with price or prominently display the price near food items

- Process WIC customer through checkout with the same courtesy as other customers
- Provide only the kind and quantity of food specified on the WIC check
- Fill in the date and amount in permanent black ink before asking the participant to sign the check in black ink
- Verify signature on check against ID folder at the time of sale

- Request the WIC ID folder if not immediately presented by the authorized purchaser
- Reject checks that are altered, pre-signed, or signatures do not match the signature on the ID folder
- Provide no cash refund, rain checks, credit or unauthorized foods or non-food products in exchange for WIC checks

- Do not seek restitution from the participant when checks are rejected for payment even if the checks are not deposited for payment
- Refund to the WIC Program for any overcharges on WIC checks
- Attend WIC vendor training sessions
- Train store staff on WIC procedures
- Submit Price Surveys to the WIC Program when requested by WIC

- Comply with announced on-site monitoring and/or unannounced visits conducted by the WIC Program
- Comply with inventory audit requirements
- Notify the WIC Program Administration office in writing within 15 days of store changes

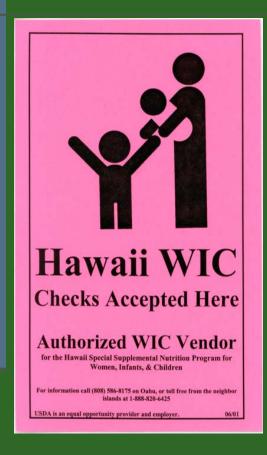
Selection and Authorization

- Competitive Prices
- Meet the Minimum Stocking Requirements
- Maintain Business Integrity
- History of Compliance (SNAP / WIC Program)
- SNAP Authorization
- Business Type
- Volume of WIC Business

Selection and Authorization

- Accessibility to WIC Participants
- State of Hawaii Food Establishment Permit
- No Conflict of Interest with the WIC Program
- American with Disabilities Act

Authorized Vendors Must Post WIC Vendor Sign



The WIC Vendor sign must be posted on or near the store's entrance and visible to WIC customers.



Laminated 8 1/2" X 5 1/2"

Static Cling 4" X 5"

WIC TACKS

- Informational bulletins faxed or mailed / emailed to vendors
- When applicable post for cashiers

FAX TRANSMISSION



FROM: Vendor Management Unit

WIC Services Branch
State of Hawaii
Department of Health
235 S. Beretania Street, Suite 701

Honolulu, Hawaii 96813-2419

Phone: (808) 586-4776 FAX: (808) 586-8189 Neighbor Islands 1-888-820-6425

Neighbor Islands 1-888-820-642

DATE: September 3, 2013
TOTAL PAGES INCLUDING COVER:

7

SIMILAC FORMULA COUPONS OFFERING "FREE FORMULA" ARE COUNTERFEIT

Counterfeit Similac infant formula coupons are being distributed illegally.

The manufacturer of SIMILAC formulas has informed WIC that there are not any legitimate "FREE SIMILAC" coupons.

Two counterfeit coupons have been captured on the mainland and those images are on the following page. However, these are only examples and we do not know what other coupons may exist.

DO NOT ACCEPT ANY "FREE SIMILAC" COUPONS!!

Please use the WIC Complaint Against Participant form to advise WIC of any participant attempt to use these coupons. And follow your store's policy for reporting fraudulent customer activity.

Promoting Lifelong Health & Wellness

CONFIDENTIALITY NOTICE: This faxed message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, please contact the sender and destroy all copies of the original message.

Complaints

- WIC Services Branch will Coordinate with Clinic Operations and process all complaints
 - Store's Complaint Against a WIC Customer
 - WIC Customer's Complaint Against a Store
- Corrective Actions are required

Complaint Form Against WIC Customer

- Check number's)
- Problems check boxesOR
- Complete comment section
- Attachment of second page
- Attach copy of checks if available & receipt
- Check if corrections make & sale completed
- Fax to WIC (808) 586-8189 or send by mail

		i WIC Pro	
	VENDOR	COMPLAIN	T FORM
OnDate (Month, Day, Y	rear)		at:am/pm Time (Hour : Minutes)
Customer's Name and/or Description			
Jsing WIC Check(s)	(Black) Check Nu	ımber(s)	tried
Purchase unauthorized food with Purchase more food than allow Use a WIC check before/after view foods with an in Return WIC food for cash, cred Purchase non-food items with view food for cash, cred Use an altered WIC check (ple Use a pre-signed WIC check Other (please describe below) Customer was abusive toward Vendor comments/statement:	red (please described (please described elementation) and the control of the cont	cribe food below "before" or "afte iffication Folder (tems ase describe iter s rain checks), o deration below)) pr') missing or mis-matched signatures) ns below) n non-WIC items
Did transaction go through? Copy of WIC check attached? Additional comments attached?	Yes Yes Yes	No No No	☐ After corrections
		Addr	ress/City
/endor Name and WIC Vendor #			
Vendor Name and WIC Vendor # Vendor Employee Name		Phore to: (808) 586-81	ne Number

Complaint Against Vendor

- **■** Sent to: Store's
 - Disagree with complaint notify WIC
- Corrective Actions must be identified
- Notify WIC of corrective actions

COMPLAINT AGAINST VENDOR/FARMER Vendor/Farmer Name: Date of Incident: Time of Incident AM/PM Cashier's Name: Cashier's Description: Male Female Complaint: Complaint filed by: Participant: Local Agency Staff Member: Name (optional): Participant ID Number: Check or CVV Number: Address (optional): Address 2 (optional): Phone No. (optional): Phone Extension: The statements I have made are true Signature of Complainant Signature of Local Agency Staff The U.S. Department of Agriculture prohibits discrimination against its customers, employees, and applicants for employment on the bases of race, color, national origin, age, disability, sex, gender identity, religion, reprisal, and where applicable, political beliefs, martial status, familial or parental status, sexual orientation, or all or part of an individual's income is derived from any public assistance program, or protected genetic information in employment or in any program or activity conducted or funded by the Department. (Not all prohibited bases will apply to all programs and/or employment activities.) If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at http://www.ascr.usda.gov/complaint_filing_cust.html, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax (202) 690-7442 or email at program.intake@usda.gov. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339; or (800) 845-6136 (Spanish). If you think you have been discriminated against on the basis of breastfeeding, write the Hawaii WIC Services Branch, 235 South Beretania Street, Suite 701, Honolulu, Hawaii 96813-2419 or call (808) 586-8175 on Oahu (voice and TDD) or toll-free from neighbor islands 1-888-820-6425 (voice). USDA is an equal opportunity provider and employer.

Hawaii WIC Authorized Food List

- Hawaii WIC Food List
 - Effective October 2014
- Post at all cash registers

Hawaii WIC Program Women, Infants & Children

Approved Food List



Effective October 2014
Brands, types, or sizes are subject to change.

Hawaii WIC Authorized Food List

- Exclusively NursingMoms of MultiplesEffective October 2013
- Issuance
 - 1 & ½ pound of cheese
 - 24 oz Whole Grain
 - Bread
 - Tortillas
 - LEB does not apply

Hawaii WIC Food List Attachment for

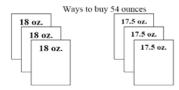
Exclusively Nursing Moms of Multiples Effective October 2013

Brands, types, or sizes are subject to change.

If the foods below are listed on the WIC check, then you may buy them at the store.

Cereal

See main food list for brands



Cheese





- · 8 oz block or ball only, made in U.S.A.
- Any brand of Cheddar, Colby, Mozzarella, or Monterey Jack
- Regular, reduced or fat-free
- Does not have to be least expensive brand
 Not allowed
- No shredded, sliced, cube, string, or deli
 No cheese with peppers, herbs, or flavors
- No cheese with
 No organic

Whole grain

100% Whole Wheat Bread

1 ½ pound loaf (24 oz)

- Love's Hawaii Hearth and Roman Meal brands only
- Does not have to be least expensive brand

Not allowed

× No organic

Corn or whole wheat tortillas



- Yellow or white corn
- Whole wheat flour
- Does not have to be least expensive brand

Ways to buy 24 ounces (or as close as possible without going over) 11 ounces or larger to add up to 24 oz





Not allowed

- × No fried, flavored, or seasoned
- × No organic
- USDA is an equal opportunity provider and employer.

Hawaii WIC Authorized Food List

- For Participants With Limited Food Preparation and/or Storage Access revised October 2013
 - Bottle Juice
 - Shelf Stable Milk No LEB
 - Hershey Brand
 - Canned Beans
 - Best Yet, Bush's, Safeway& Western Family

HAWAII WIC FOOD LIST

for participants who have limited food preparation and/or storage access



Revised October 2013



Hawaii WIC is making extra efforts to meet the needof participants who don't have access to a refrigeration and/or stove. If this is your situation, you can reques the foods shown below at your WIC appointment. If canned beans, bottled juice, and/or shelf stable milk are on your WIC checks, you will be able to purchase the following items:

Bottled Juice (if printed on check - children only)

Juicy Juice, 64 oz plastic bottle

All flavors in amount specified on check (flavors shown below are just some of what is available at the store). WIC participants will be required to pay the 5 ¢ deposit per bottle at time of purchase.











Shelf Stable Milk (if printed on check)

Hershey's, 32 oz. in shelf stable box. The type of milk allowed (Fat Free (skim) / Lowfat (1%) / Reduced Fat (2%), or Whole) will be stated on you check.









USDA is an equal opportunity provider and employer

Canned Beans (if printed on check)

Best Yet: Garbanzo, Pinto, and Kidney in 15 oz cans Butter Beans in 15.5 oz can Kidney in 27 oz can

Bush's:
Black Beans in 15 oz can
Garbanzo, Kidney, Pinto in 16 oz cans

Safeway: Black and Pinto in 15 oz cans Kidney in 15.5 oz can

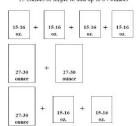
Western Family:
Black, Pinto, and Black Eye Peas in 15 oz cans
Pinto in 29 oz can
Kidney in 30 oz can

Not allowed in canned beans

No added sugars, fats, oils or meat

No organic

Ways to buy 64 ounces of Canned Beans (or as close as possible without going over) 15 ounces or larger to add up to 64 ounces



Best Deal = Four 16 oz. cans = 64 oz. Worst Deal = Two 27 oz. cans = 54 oz.

Brands, types, or sizes are subject to change

WIC Shelf Marker



- Used to assists WIC customers in identifying WIC foods.
- Posted on shelves where WIC allowed foods are displayed.
- All brands of WIC eligible food must be identified
- Not Allowed: Shelf markers which endorse a specific food or brand.

Least Expensive Brands (LEB)

- **Least Expensive Brands include:**
 - Milk
 - Cheese
 - Whole Grain Selection
 - Whole Wheat bread
 - Whole Wheat & White or Yellow Corn Tortillas
 - Brown Rice
 - **Eggs**



Sample WIC Check Food Instrument "F I"

-	586-8	235 S. Beretania St	I WIC PRO reet, Suite 701, F 820-6425 (Toll F	OGRAM Honolulu, HI 96813 ree for Neighbor Islands)	= 1	- 54	_	ort fraud, www.usda		
NAME OF CLIENT FI					FIR	FIRST DAY TO USE LAST D		AY TO USE CHECK NUMB		
NURSI	ING, WOM	EN /				10	0/22/2014	11/21/	2014	44363966
CLIENT		AGENCY	CLINIC	FOOD PATTERN	FITYPE	at I	PAY TO THE ORDER OF WIC VENDOR NO.		VENDÖR MUST DEPÖSIT WITHIN SIXTY (60) DAYS OF FIRST DAY TO USE	
13004	04004 80 01 SS007010 003062SS				DATE OF USE					
13004004 80 01 SS007010 003062SS FOR PURCHASE OF APPROVED WIC FOODS ONLY (NO SUBSTITUTIONS ALLOWES): 1 CAN TUNA 5 TO 6 OZ WATER PACKED/DOLPHIN SAN 1 LB BEANS/PEAS/LENTILS - DRIED 1 36 OZ CEREAL - WIC APPROVED 2 GALLON MILK - 1%/SKIM (FATFREE, NONFAT) 1 CHOICE 2 CANS (7.50Z) PINK SALMON -OR- 4 CANS (3.750Z) SARDINES -OR- 1 CAN (150Z) MACKEREL 1 ITEMS JUICE - WIC APPROVED (10 OZ TO 12 OZ) XXX XXXXX XXXXXX XXXXXXXXXXXXXXXXXXXX				?E	NOT VALID WITH VENDOR AUTHORIZA	ATION STAMP	\$	AMOUNT THE OF PURCHASE		
			<u> </u>				WIC CUSTOM	EH SIGNATU	JHE AT TIM	E OF PURCHASE

#44363966# #O91912482#

8055031

Sample WIC Check Cash Value Voucher -"C V V"



Milk



- Checks will Identify types of milk:
 - Fresh, evaporated, powdered, lactose free
 - Container size
 - Gallons, half gallons, quarts or12 oz cans
- Quantity
 - Number of items
- Fat content
 - Whole,
 - fat-free (skim or nonfat),
 - 1% (low fat)
 - 2% (reduced fat) special conditions

MILK



CAN BUY

Buy the type and container size listed on the check

- Least Expensive Brand
- Fat-free (skim), low-fat(1%)

The following are allowed only when listed on the check (Least Expensive Brand)

- Whole milk
- Reduced-fat (2%)
- Acidophilus or lactose free milk
- Dry (powdered) milk
- Evaporated milk

CANNOT BUY \bigcirc

- No rice milk
- No buttermilk
- No goat's milk
- No flavored milk
- No organic

Minimum Stocking Requirements

					_
		Minimum		<i>u</i> . c	
		Quantity at All		# of	
WIC FOOD	BRAND/TYPE	Times	Size	Varieties	
Milk	LEAST EXPENSIVE BRAND				
(Fluid)	Refrigerated pasteurized or recombined				
	Whole	5 whole (of LEB brand)	Gallon containers		
	and	ĺ		N/A	
	1% (lowfat)	12 (of LEB brand)	Gallon containers		
	and				
	Skim (non-fat)	6 (of LEB brand)	Gallon containers		
	Not allowed: Organic, Rice milk, buttermilk, flavored milk		¥1		OWED FOOD LEAST (PENSIVE

Minimum Stocking Requirements

		Minimum Quantity at All		# of
WIC FOOD	BRAND/TYPE	Times	Size	Varieties
Evaporated	Any brand whole, 1% (low fat), or	6	12 ounce	N/A
Milk	Skim (non-fat)		cans	



Preview of milk on Check (FI)

FOR	PURCHAS	SE OF APP	ROVED WIC FOODS ONLY (NO SUBSTITUTIONS ALLOWED):
1		CAN	TUNA 5 TO 6 OZ WATER PACKED/DOLPHIN SAFE
1		LB	CHEESE - 1 LB BLOCK OR BALL ONLY
1		DOZ	EGGS, MEDIUM OR LARGE WHITE ONLY
2		GALLON	MILK - 1%/SKIM (FATFREE, NONFAT)
1		ITEMS	JUICE - WIC APPROVED (10 OZ TO 12 OZ)
XXX	XXXXX	XXXXXX	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
		~	

Milk Shelf Stable

- Brand Hershey's
- Size 32 oz
- Fat Content
 - Skim
 - **1**%
 - Whole
- LEB does not apply
- Not a stocking requirement

HAWAII WIC FOOD LIST

for participants who have limited food preparation and/or storage access



Revised October 2013



Hawaii WIC is making extra efforts to meet the needs of participants who don't have access to a refrigerator and/or stove. If this is your situation, you can request the foods shown below at your WIC appointment. If canned beans, bottled juice, and/or shelf stable milk are on your WIC checks, you will be able to purchase the following items:

Bottled Juice (if printed on check - children only)

Juicy Juice, 64 oz plastic bottle

All flavors in amount specified on check (flavors shown below are just some of what is available at the store). WIC participants will be required to pay the 5 ¢ deposit per bottle at time of purchase.











Shelf Stable Milk (if printed on check)

Hershey's, 32 oz. in shelf stable box. The type of milk allowed (Fat Free (skim) / Lowfat (1%) / Reduced Fat (2%), or Whole) will be stated on your check.



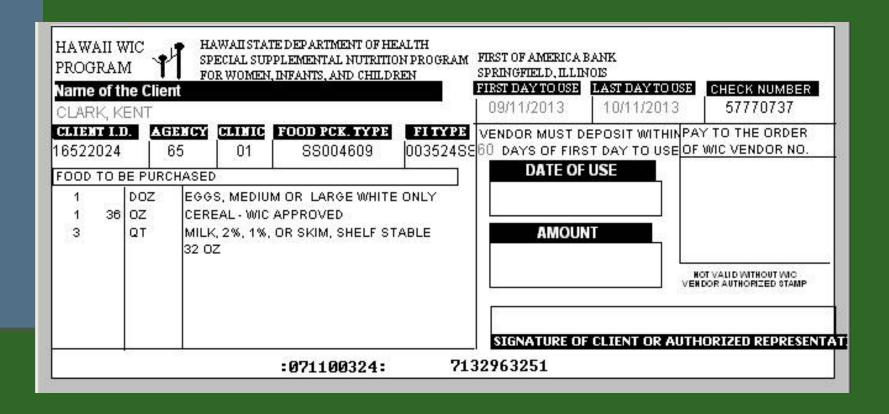






USDA is an equal opportunity provider and employe

Preview of shelf stable milk on Check (FI)



Cheese

ALLOWED FOOD LEAST EXPENSIVE

- No imported
- Regular, reduced or fat free allowed
- 16 oz. Block or ball
- 8 oz on special issuance
- Can combine styles
- LEB

CHEESE AND EGGS

CHEESE

CAN BUY





1 pound (16 ounces) block or ball only, made in U.S.A.

- Least Expensive Brand of Cheddar, Colby, Mozzarella, or Monterey Jack
- Regular, reduced or fat-free

CANNOT BUY S

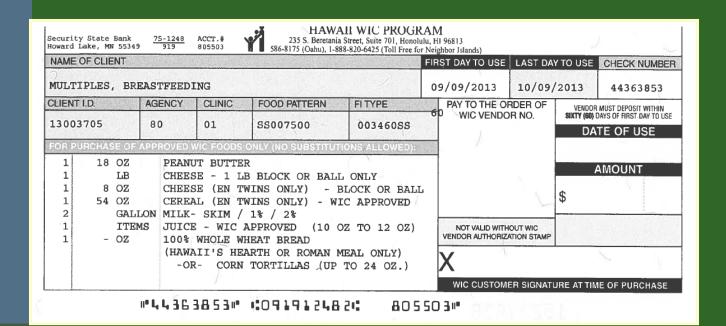
- No shredded, sliced, cube, string, or deli
- No cheese with peppers, herbs, or flavors
- No organic

Regular Cheese Issuance on (FI)

FOR	PURCHA	SE OF APP	ROVED WIC FOODS ONLY (NO SUBSTITUTIONS ALLOWED):
1		CAN	TUNA 5 TO 6 OZ WATER PACKED/DOLPHIN SAFE
1		LB	CHEESE - 1 LB BLOCK OR BALL ONLY
1		DOZ	EGGS, MEDIUM OR LARGE WHITE ONLY
2		GALLON	MILK - 1%/SKIM (FATFREE, NONFAT)
1		ITEMS	JUICE - WIC APPROVED (10 OZ TO 12 OZ)
XXX	XXXXX	XXXXXX	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
		00	



Exclusively Nursing Multiples



■ 8 oz block / ball - LEB does not apply



Eggs

- White, grade A, Chicken
- Medium or Large
- No organic



EGGS



CAN BUY

Packages of one dozen medium or large only.

• Least Expensive Brand WIC LEAST



• White, grade A chicken eggs only

CANNOT BUY \bigcirc

- No other size, type or color of egg
- No specialty eggs, such as fertilized, free range, pasteurized, or omega
- No organic
- No Powdered or Liquid Eggs

		Minimum		
		Quantity at All		# of
WIC FOOD	BRAND/TYPE	Times	Size	Varieties
Eggs	LEAST EXPENSIVE BRAND	6 (of LEB brand)	1 dozen	N/A
	Any brand – white, grade A		cartons	
	Chicken, medium or large			
	Not allowed:			
	* Organic *Brown			
	* Fertilized * Free range			
	* Pasteurized * Omega			

Preview of eggs on Check (FI)

FOR	PURCHAS	SE OF APP	ROVED WIC FOODS ONLY (NO SUBSTITUTIONS ALLOWED):
1		CAN	TUNA 5 TO 6 OZ WATER PACKED/DOLPHIN SAFE
1		LB	CHEESE - 1 LB BLOCK OR BALL ONLY
1		DOZ	EGGS, MEDIUM OR LARGE WHITE ONLY
2		GALLON	MILK - 1%/SKIM (FATFREE, NONFAT)
1		ITEMS	JUICE - WIC APPROVED (10 OZ TO 12 OZ)
XXX	XXXXX	XXXXXX	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
1		OF.	
1		1	

Soy Beverages

- Pacific Ultra Soy
 - Plain or vanilla
 - Quart
- 8th Continent
 - Original or vanilla
 - Half Gallon

SOY MILK AND TOFU

SOY MILK



CAN BUY

(available as a milk substitute only/children needing these foods must have medical documentation)

Brand, type, and size listed below:

Pacific Ultra Soy

- Plain or Vanilla
- Quarts Only

8th Continent Soymilk

- Original or Vanilla
- Half Gallon Only

CANNOT BUY \bigcirc

- No other brands or flavors
- No DHA/ARA
- No organic

WIC FOOD	BRAND/TYPE	Minimum Quantity at All Times	Size	# of Varieties
Soy Milk	Pacific Ultra Soy brand			
	Plain UPC 0-52603-08200-6	8	Quarts	N/A
	Vanilla UPC 0-52603-08225-9			
	8 th Continent brand	or	or	
	Original	4	Half	
	UPC 0-53859-07066-3		Gallons	
	Vanilla UPC 0-53859-07067			

Preview of Soy milk Check (FI)

FOR	PURCHASE OF A	PPROVED WIC FOODS ONLY (NO SUBSTITUTIONS ALLOWED):
1	16 OZ	TOFU – WIC APPROVED BRANDS ONLY
1	<u> </u>	EGGS, MEDIUM OR LARGE WHITE ONLY
	CHOICE	4 HALF GALLONS OR 8 QUARTS
		SOYMILK - WIC APPROVED BRANDS ONLY
1	QT	MILK (QUART) - SKIM / 1% / 2%
1	1/2 GAL	MILK, 1/2 GALLON – SKIM / 1% / 2%
	1 1 1 1 2 2	

Tofu

- Brands:
 - Azumaya, House or Mori-Nu
- 12 16 ounce blocks
- Medium firm
- Firm
- Extra firm

TOFU



CAN BUY

12-16 ounce block in medium firm, firm, or extra firm

• Brands: Azumaya, House, Mori-Nu

CANNOT BUY \bigcirc

- No soft
- No flavored or with seasonings
- No organic

WIC FOOD	BRAND/TYPE	Minimum Quantity at All Times	Size	# of Varieties
Tofu	Must be 12 to 16 ounce only Must be Azumaya, House, or Mori-nu only NOTE: Mori-Nu (shelf-stable) Must be: Medium Firm Firm Extra Firm Not allowed: * Soft * Flavored or with seasonings * Organic	2	12 to 16 ounce	N/A

Preview of tofu on Check (FI)

FOR	PURCHASE OF A	APPROVED WIC FOODS ONLY (NO SUBSTITUTIONS ALLOWED):
	16 OZ	TOFU – WIC APPROVED BRANDS ONLY
1	DOZ	EGGS, MEDIUM OR LARGE WHITE ONLY
1	CHOICE	4 HALF GALLONS OR 8 QUARTS
		SOYMILK - WICAPPROVED BRANDS ONLY
1	QT	MILK (QUART) - SKIM / 1% / 2%
1	1/2 GAL	MILK, 1/2 GALLON - SKIM / 1% / 2%
	1	

Whole Grains



■ Whole Grains

1 Lb. (16 oz)

Choice of:

Whole Wheat Bread

Brown Rice

Tortillas

Whole wheat or corn (yellow or white)

- WW = Whole Wheat
- LEB



		Minimum Quantity		# of
WIC FOOD	BRAND/TYPE	at All Times	Size	Varieties
Bread	LEAST EXPENSIVE BRAND These brands plus any other 1 pound 100% Whole Wheat loaf, identified by the first ingredient being whole wheat flour, bromated whole wheat flour or a combination of these. No flour, bromated flour or phosphate flour is used. ☐ Home Maid Whole Wheat — UPC 634729-405152 ☐ Love's 100% Whole Wheat — UPC 076990002614	5 (of LEB brand)	16 ounces	N/A
	☐ Generic 100% Whole Wheat -UPC 076990002997 ☐ Oroweat 100% Whole Wheat— UPC 073130733605 ☐ Sara Lee Classic 100% Whole Wheat— UPC 072945611030 ☐ OTHER			ALLOWED FOOD LEAST EXPENSIVE

		_		
Tortillas	LEAST EXPENSIVE BRAND	4 (of LEB brand)	16 ounces	N/A
These brands or	Whole Wheat - Whole wheat flour must be the			
any other 1	only flour listed in the ingredient list			
pound 100%	☐ Don Pancho 079341026284			
Whole Wheat,	☐ Guerrero 48564071074			
Yellow or White	☐ Mission 7373107107			
Corn tortillas,	☐ Sinaloa 747018972195			
identified by the	□ OTHER:			
first ingredient	Yellow Corn - (Not eligible: Sinaloa, Big			
being whole wheat, whole	Island Mexican, Reser's)			
wheat flour,	☐ La Burrita/Don Pancho 037232001048			
whole corn, or	☐ Mission 73731-00328-2			
ground masa	OTHER:			
flour (com	White corn - (Not eligible: Sinaloa or			
flour)	Reser's)			
	☐ Big Island Mexican 07336627451			
	☐ Don Pancho 079341013864			
				ALLOWED FOOD
	Guerrero 48564060054			ALLOWED FOOD
	OTHER:			LEAST
	Not allowed: * Seasoned * Flavored			EXPENSIVE
	* Organic * Fried	(47.5		

Burry Diag	LEACT EXPENSIVE DRAND ITEM	NT/A	11	NT/A	
Brown Rice	1	N/A	1 pound	N/A	
	Recommended - not mandatory				
	Short or long grain, instant, quick or				
	regular cooking time				
	These brands plus any other 1 pound				
	brown rice:				
	☐ Best Yet				
	☐ Safeway				
	☐ Rice Land				
	☐ Springfield				
	☐ Western Family				
	□ OTHER				
	Not allowed:				
	Ready to serve				
	Boil-in-a-bag		A THE PARTY	LLOWED FOO	D
		257		LEAST	
	Organic			EXPENSIVE	
		3003 607 11 850-853			

Preview of Whole Grain Selection Check (FI)

<u>WW</u> = Whole Wheat

Whole Grains Exclusively Nursing

Mom of Multiples

When listed on FI's:

- 24 oz bread
 - Brand Specific
 - Hawaii's Hearth & **Roman Meal**
- 24 oz Tortillas not brand specific
 - 11 oz -24 oz
 - **Whole wheat & yellow or white** Corn
 - Not a stocking requirement

Hawaii WIC Food List Attachment

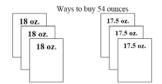
Exclusively Nursing Moms of Multiples Effective October 2013

Brands, types, or sizes are subject to change.

If the foods below are listed on the WIC check, then you may buy them at the store.

Cereal

See main food list for brands



Cheese





- 8 oz block or ball only, made in U.S.A.
- Any brand of Cheddar, Colby, Mozzarella, or Monterey Jack
- Regular, reduced or fat-free
- Does not have to be least expensive brand
- No shredded, sliced, cube, string, or deli
- No cheese with peppers, herbs, or flavors
- No organic

Whole grain





Does not have to be least expensive brand

× No organic

Corn or whole wheat tortillas



Whole wheat flour Does not have to be least expensive brand

> Ways to buy 24 ounces (or as close as possible without going over) 11 ounces or larger to add up to 24 oz





- × No fried, flavored, or seasoned

USDA is an equal opportunity provider and employer.

Peanut Butter

- Any brand
- Plain, smooth (creamy), chunky, crunchy, extra crunchy, natural.
- 16 18 ounces only

Not Allowed

- Peanut butter spread
- Added jam, jelly, honey, chocolate or flavors
- Organic

PEANUT BUTTER, DRY BEANS, PEAS AND LENTILS

PEANUT BUTTER



CAN BUY

16 to 18 ounces only

 Any brand, plain, smooth, chunky, crunchy, extra crunchy or natural

CANNOT BUY

- No spreads or reduced-fat
- No added jam, jelly, honey, chocolate, or flavors
- No organic

		Minimum Quantity at All		# of
WIC FOOD	BRAND/TYPE	Times	Size	Varieties
Peanut	Any brand –	4	16 to18	2
Butter	Plain		ounces	
	Creamy			
	Chunky			
	Crunchy			
	Extra Crunchy			
	Natural			
	Not allowed			
	* Fifty50 brand			
	* PB2 brand			
	* Powdered peanut butter			
	* Organic			
	* Peanut spread			
	* Squeeze tubes			
	* Reduced Fat			
	* Added jam, jelly, honey,			
	chocolate, marshmallows, or			
	similar ingredients			

Preview of Peanut Butter on Check (FI)

FOR	PURCHA	SE OF APP	ROVED WIC FOODS ONLY (NO SUBSTITUTIONS ALLOWED):
1		CAN	TUNA 5 TO 6 OZ WATER PACKED/DOLPHIN SAFE
1	16-18	OZ	PEANUT BUTTER
1		DOZ	EGGS, MEDIUM OR LARGE WHITE ONLY
2		GALLON	MILK - 1%/SKIM (FATFREE, NONFAT)
1		ITEMS	JUICE - WIC APPROVED (10 OZ TO 12 OZ)
1	16	OZ	100% WHOLE WHEAT (WW) BREAD (16 OZ.)
		1	-OR- WW OR CORN TORTILLAS (16 OZ.) -OR- BROWN RICE (16 OZ.)
XXX	XXXXX	xxxxxx	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
	× .		

Dried Beans, Peas, or Lentils

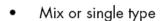
- Any dried peas, beans or lentils
- 8 oz.–16 oz. packages (can combine types)
- Weight & product information must be printed in English
- *No Hokkaido Azuki or Black Beans
 - No organic

DRY BEANS, PEAS & LENTILS

CAN BUY

8 to 16 ounces only





8 ounce or larger to equal up to 16 ounces

CANNOT BUY ○

- No added grains, spices, flavors, or seasoning packets
- No Hokkaido Azuki or Hokkaido Black Soy Beans
- No organic



		Minimum		
		Quantity at All		# of
WIC FOOD	BRAND/TYPE	Times	Size	Varieties
Beans, Peas or Lentils	Any brand and type dry only – dried mature beans, peas, or lentils Mix allowed Not allowed: Hokkaido Azuki or Hokkaido black soy beans Organic Added grains, spices, flavors, seasoning packets, vegetables, fruits, meats, sugars, fats, or oils	4 lbs.	Any combination 8 - 16 ounce package	2

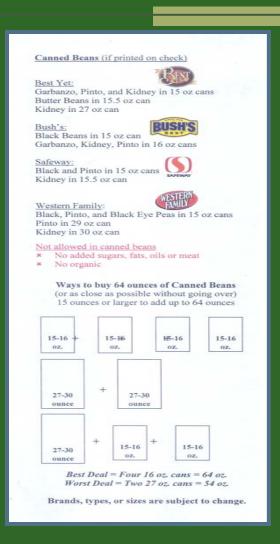
Preview of dried beans on Check (FI)

FOR	PURCHAS	SE OF APP	ROVED WIC FOODS ONLY (NO SUBSTITUTIONS ALLOWED):
1		CAN	TUNA 5 TO 6 OZ WATER PACKED/DOLPHIN SAFE
1		LB	BEANS/PEAS/LENTILS - DRIED
1	36	OZ	CEREAL - WIC APPROVED
2		GALLON	MILK - 1%/SKIM (FATFREE, NONFAT)
1		CHOICE	2 CANS (7.50Z) PINK SALMON
			-OR- 4 CANS (3.75OZ) SARDINES
			-OR- 1 CAN (150Z) MACKEREL
1		ITEMS	JUICE - WIC APPROVED (10 OZ TO 12 OZ)
XXX	XXXXX	XXXXXX	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX

Beans For Families with Limited Resources

When listed on checks canned beans are allowed:

- Total of 64 oz
- Can combine brands and sizes
- Not allowed:
 - added sugar, fats, oils or meat
 - No Organic



Juice	Recommended – not mandatory		
(64 ounce			
Juicy Juice	Only issued for WIC participants		
only)	with storage challenges.		
and	Please allow transaction according		
	to description on the WIC check.		
Canned			
Beans			

Canned beans are not a stocking requirement

Juice

- 100% Fruit Juice
- No Sugar Added
- At Least 120% DV for Vitamin C
- 10 12 ounce frozen concentrate
- 16 oz when printed on the check.
- Apple, Grape & Pineapple brands listed
- Orange Juice any brand

CAN BUY

100% juice, with no sugar added, with at least 120% Daily Value (DV) for vitamin C

- Flavors and brands allowed shown below
- Frozen juice concentrate types shown below
- The following are allowed only when listed on the check:
 16 ounce frozen juice concentrate

CANNOT BUY



- No blends, juice beverage, drinks, cocktail punch, or nectars
- No added zinc or other nutrients
- No organic

Frozen Concentrate in 10 to 16 ounces:

Apple

Vestern Family Seneca (red label) Tree Top (green label)







Best Yet

si iei

Old Orchard





Grape

Welch's Purple (yellow pull-strip) Welch's White (yellow pull-strip) Old Orchard







PINEAPPLE

Dole

Old Orchard





ORANGE

Any Brand OK



Juice	Required to stock at least one variety of 16-ounce frozen juice for when 16-ounce size specified on WIC check			
	Frozen Concentrate These varieties and brands only Apple Tree Top (green label) Seneca (red label)	6 and	16 ounce cans	N/A
	Best Yet Western Family Safeway Old Orchard Orange – Any brand Pineapple Dole Old Orchard Grape Welch's White (yellow strip) Welch's Purple (yellow strip) Old Orchard Grape Old Orchard Grape Old Orchard White Grape	26	10 to 16 ounce cans	2

Preview of juice on Check (FI)

1		LB	BEANS/PEAS/LENTILS - DRIED
1		DOZ	EGGS, MEDIUM OR LARGE WHITE ONLY
1	V	GALLON	MILK, WHOLE
1		ITEMS	JUICE - WIC APPROVED (10 OZ TO 16 OZ)
1	16	OZ	100% WHOLE WHEAT (WW) BREAD (16 OZ.)
			-OR- WW OR CORN TORTILLAS (16 OZ.)
			-OR- BROWN RICE (16 OZ.)
XXX	XXXXX	XXXXXX	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX

Juice

Limited Food Preparation and/or Storage Access

- Only allowed when listed on FI
- Juice Juice Brand All Flavors
- 64 oz RTU Juice
- Participant to pay HI bottle refundable fee 5 cents
- WIC Program will pay 1 1/2 cent handling fee

Bottled Juice (if printed on check - children only)

Juicy Juice, 64 oz plastic bottle **All flavors** in amount specified on check (flavors shown below are just some of what is available at the store). WIC participants will be required to pay the 5 ¢ deposit per bottle at time of purchase.











Juice	Recommended - not mandatory		
(64 oz. Juicy Juice only)	Only issued for WIC participants with storage challenges.		
and	Please allow transaction according		
Canned Beans	to description on the WIC check.		

BREAKFAST CEREAL

CAN BUY

WHOLE GRAIN CEREALS

51% or more whole grain.

Brand in 12oz. - 36oz. box or bag cereal listed below

Brand, type, and size listed below:



Western Family



Western Family Wheat Squares

Total



Western Family



General Mills



Toasted Oats

Mini Spooners



Safeway Toasted Oats

Best Yet Frosted Shredded Wheat



Best Yet Shredded Wheat



Frosted Shredded



Malt-o-meal Chocolate Hot Wheat

Frosted Mini Spooners Strawberry Cream

Mini Spooners

Malt-o-meal Original

General Mills Corn Chex

CANNOT BUY \(\rightarrow\)

- No other brand, type, size, or flavor of breakfast cereal
- No Grits
- No Hot breakfast cereal with added fruits, nuts, or sugars

Cereals

BREAKFAST CEREAL cont.

Other CEREALS

Brand in 12oz. - 36oz. box or bag cereal listed below:



Corn Squares





Western Family Corn Flakes



Western Family Rice Squares



Crunchy Rice Biscuits



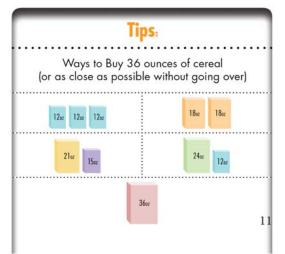
Crispy Rice











		Minimum Quantity at All		# of
WIC FOOD	BRAND/TYPE	Times	Size	Varieties
Cereals	12-36 ounce only	15	12-36	5
	COLD - Brand Specific		ounce only	
	Required to stock at least 1 of these			
	whole grain cereals:			
	Best Yet - Toasted Oats, Shredded			
	Wheat – Bite Size, Frosted Shredded			
	Wheat – Bite Size			
	General Mills – Kix, Total Whole			
	Grain (Regular Flavor),			
	IGA – Frosted Shredded Wheat –			
	Bite Size			
	Malt-O-Meal -Frosted Mini			
	Spooners (plain), Blueberry Mini			
	Spooners, Strawberry Mini Spooners Ralston – Frosted Shredded Wheat			
	Safeway - Toasted Oats Western Family - Toasted Oats,			
	Wheat Squares, Frosted Shredded			
	Wheat, Frosted Shredded Wheat –			
	Bite Size			
	Dite Size			
	HOT - Brand Specific			
	Malt-O-Meal Original - Hot Wheat			
	Cereal			
	Malt-O-Meal Chocolate - Hot			
	Wheat Cereal			

Whole Grain Cereals

12 – 36 oz May combine types and sizes to equal 36 oz or less.

Store must stock 1 whole grain cereal

Non-whole Grain Cereals

Additionally allowed non-whole
grain cereals:
COLD - Brand Specific
Best Yet - Crunchy Rice Biscuits,
Crispy Rice, Corn Flakes
IGA - Corn Flakes
General Mills - Corn Chex
(Gluten-Free)
Malt-O-Meal - Oat Blenders
w/Honey, Crispy Rice
Safeway - Crispy Rice, Corn Flakes
Western Family - Corn Squares,
Corn Flakes, Rice Squares

Preview of cereal on Check (FI)

1	36	OZ	CEREAL - WIC APPROVED	
2		GALLON	MILK, WHOLE	
XXX	XXXXX	XXXXXX	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	XXXXXXXXXXX
				-

Exclusively Nursing Mom of Multiples

Issued 54 ounces of eligible cereal.

12 oz or larger

Hawaii WIC Food List Attachment for

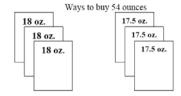
Exclusively Nursing Moms of Multiples Effective October 2013

Brands, types, or sizes are subject to change.

If the foods below are listed on the WIC check, then you may buy them at the store.

Cereal

See main food list for brands



Cheese



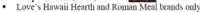


- 8 oz block or ball only, made in U.S.A.
- Any brand of Cheddar, Colby, Mozzarella, or Monterey Jack
- Regular, reduced or fat-free
- Does not have to be least expensive brand
- × No shredded, sliced, cube, string, or deli
- × No cheese with peppers, herbs, or flavors
- × No organic

Whole grain

100% Whole Wheat Bread





Does not have to be least expensive brand

× No organic

Corn or whole wheat tortillas

- Yellow or white corn
- Whole wheat flour
- Does not have to be least expensive brand

Ways to buy 24 ounces (or as close as possible without going over) 11 ounces or larger to add up to 24 oz



Not allowed

- × No fried, flavored, or seasoned
- × No organic

USDA is an equal opportunity provider and employer.

Fresh



CAN BUY

- · Whole, pre-cut, shredded, or packaged
- Yams and sweet potatoes
- Salad and greens in a bag

CANNOT BUY \bigcirc

- No salad bar items
- No party trays
- No decorative or ornamental
- Not in baked goods
- No roll-ups or fruit leather
- No added flavor, dressing, or dip
- No added nuts, dried fruit, croutons, etc.
- No dried or powdered fruits or vegetables
- No canned or jarred fruits or vegetables
- No herbs or spices (like basil, chinese parsley)
- No other potatoes (like white, red, russet, or gold).

Frozen



CAN BUY

Any brand and variety of frozen fruits and vegetables

· Whole, cut, or mixed

CANNOT BUY \bigcirc

- No fruit with added sugar
- No added sauce or creamed vegetables
- No added rice, pasta, meat, white potatoes, or noodles
- · No french fries, hash browns, or tater tots
- 12 No breaded or battered vegetables

Fruits and Vegetables Fresh and Frozen

Allowed only on Cash Value Vouchers (CVVs) Organic Is Allowed on CVVs Sweet Potatoes

Immature Beans allowed

CANNOT BUY

*Potatoes – white, red, yellow Spices/Herbs/Sauces/Dressings...etc.

*to change 7/01/2015

Fruits & Vegetables (continued)

- Any fruit or vegetable including immature legumes
- \$6 values increased \$8 other values \$10 & \$15
- Fruits and vegetables may be combined as well as fresh and frozen
- Taro (POI) in plastic bags and containers eligible (powdered poi not allowed)

HELPFUL INFORMATION

How to use the WIC Cash Value Voucher for Fruits and Vegetables

What does the eash value voucher look like?



How will the vegetables and fruit be listed on

galar WC checks. It will have a set dellar amount

What can I get with this voucher?

You can get any type of fresh and/or frozen vegetables (eccept white potation) and first with this voecher. You may also get taro. See page 15 for more details.

Children receive up to \$6. Worses receive up to \$10.

Can I get both fresh and frozen vegetables and fruit at the same time?

Yes. See the Guide for Buying Vegetables & Fruit and Shapping List Worksheet for helpful hints as how to do this and not go over the amount as your cash value vaucher.

Do I get cash back or credit on unused portions of the cash value voucher?

No. cash back and/or credit is not allowed.

than the dellar amount listed on the cash value voucher? What if the cost of the items I choose is more

You have the optice to pay the difference over the anount listed as your vaucher. The difference you pay will be treated as cash payment and will be charged soles to: If you prefer set to pay the difference, you will seed to node as the anoust of vegetables/fruit you have selected.

In there a tool I can use to help me so I don't go over the cash value amount?

We recommend you use the Chart for Buying Fresh Produce and Shapping Let Worksheet when choosing terms for your cosh value youcher.

The chart can help you figure out the cost of as then priced by the pound. This will help you get the most food with your cash value wouther and not go ower the wouther amount. The Worldheet can help you beep track of your

Can I get organic vegetables and fruit with

Why does WIC allow organic vegetables and fruit but not other organic products like organic milk?

WIC has limited food dollars. Because organic products are often very couly, we could not serve the number of needy participants eligible if we allowed these argusta there on our load list.

The cash value varcher is a set amount - so matter what you choose to pick up. We want to after you the aption to choose how you wish to speed it with the least number of

Tips Shop with a calculator (or use the calculator on your call phone) if you want to avoid spending more than the dallar ansount on the fruit and vegetable cash value

For accomplet You have a \$6 vaucher and would like to buy apples for \$1.69 a pound.

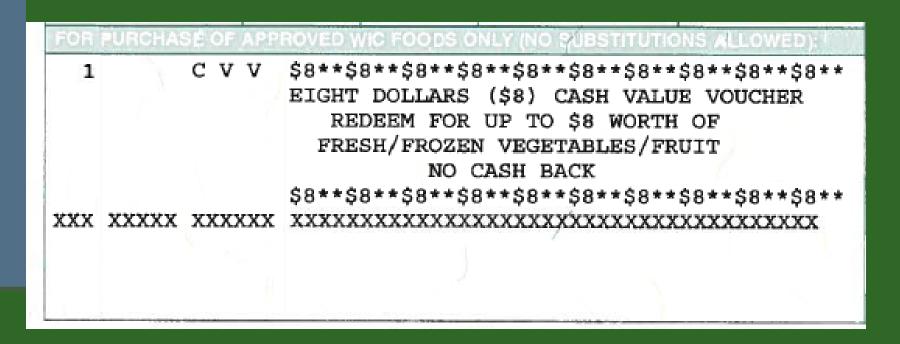
Enter: 6 divide ti by 1.69 and the converts "3.5". This means that \$6 can buy 3.5 pounds of apples.



	LOT THOSE EMPORTMENTON.			
NEW	**NEW**REQUIREMENT 10/1/13			
Bananas	Bananas – 2 bananas any size	8 fingers	8 bananas loose or	N/A
Checks will	May be organic		in bunch at all	
state "2	Not allowed:		times	
bananas"	 Plantains 			
	 Cooking bananas 			
Fruits	Fresh Fruits		Must maintain	2
	Organic Allowed		\$18 worth in	
Can only be	Any variety		stock & price	
purchased	Whole or cut fruit		must be clearly	
with WIC			marked	
CVVs				
which state	Frozen Fruits		Must maintain	2
the	Organic Allowed		\$18 worth in	
maximum	Any variety		stock & price	
dollar	<u>-</u>		must be clearly	
amount	Not allowed:		marked	
	 Added sugars 			

Vegetables Can only be purchased with WIC CCVs which state the maximum	Fresh Vegetables Organic Allowed Any variety of fresh, whole or cut Not allowed: • white potatoes (orange yams and sweet potatoes are allowed) • Added sugars, fats, or oils		Must maintain \$18 worth in stock & price must be clearly marked	2
dollar amount	Frozen Vegetables Organic Allowed Any variety May be regular or low sodium Not allowed: White potatoes (orange yams and sweet potatoes are allowed) Added sugars, fats, sauces or oils.		Must maintain \$18 worth in stock & price must be clearly marked	2

Preview of Cash Value Voucher Check (CVV)



New Value of CVVs may be <u>\$8.00</u>, \$10.00 or \$15.00 No cash back on purchases less than CVV value

Infant Cereal

- Beechnut & Gerber brands
- 8 oz containers
- May mix types of cereal and brands
 - Rice
 - Oatmeal
 - Barley
 - Mixed
 - Whole wheat / whole grain

Infant Cereals





CAN BUY

• 8 oz containers of Beech-Nut and Gerber brands.

CANNOT BUY \bigcirc

- No DHA/ARA, prebiotic or probiotic
- No added formula, milk, fruit or yogurt
- No jars, cans or single serving packages
- No organic

Infant	Beech-Nut and Gerber only	6	8 ounce	N/A
Cereal	Any variety (barley, mixed, oatmeal,		containers	
	rice, whole wheat, or whole grain).			
	Must be plain.			

Preview of infant cereal on Check (FI)

FOR	PURCHAS	E OF APP	ROVED WIC FOODS ONLY (NO SUBSTITUTIONS ALLOWED):
1	8	OZ	INFANT CEREAL-WIC APPROVED BRANDS
20	4	OZ	INFANT FOOD VEGETABLES & FRUITS
			4 OZ. CONTAINERS ONLY
11	2.5	OZ	INFANT FOOD MEATS
			2.5 OZ. JARS
2		FRESH	BANANAS - 2 FRESH SINGLE
XXX	XXXXX	XXXXXX	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX

Baby Fruit & Vegetables

- Beech-Nut, Gerber
 - 4 oz glass jars
- Safeway Mom to Mom
 - 4 oz pouches
- Fruits & Vegetables
 - May be mixed fruits & vegetables or fruit and vegetables combinations

Infant Fruits and Vegetables







CAN BUY

- 4 oz jars of Beech-Nut (Step 2)
- 4 oz jars of Gerber brand (Step 2)
- 4 oz pouches of Safeway® Mom to Mom® brand

CANNOT BUY \bigcirc

- No DHA/ARA, prebiotic or probiotic
- No desserts, yogurts, soups, stews, pastas or "dinners"
- No added sugars, cereal or starches
- No organic

Infant Foods	Beech-nut, Gerber, and Safeway Mom to Mom only 4-oz containers (pouches or jars) only Any variety Not allowed: * Added sugars, starches, or salt * Organic		Single containers only, no 2-packs or twin- packs	
	Fruits Combinations allowed if single ingredients Vegetables Combinations allowed if single ingredients (e.g., peas and carrots)	128 containers 128 containers	4 ounce containers 4 ounce containers	2

Preview of infant food on Check (FI)

FOR F	PURCHAS	E OF APP	ROVED WIC FOODS ONLY (NO SUBSTITUTIONS ALLOWED):
1	8	OZ	INFANT CEREAL-WIC APPROVED BRANDS
20	4	OZ	INFANT FOOD VEGÉTABLES & FRUITS
			4 OZ. CONTAINERS ONLY
11	2.5	OZ	INFANT FOOD MEATS
			2.5 OZ. JARS
2		FRESH	BANANAS - 2 FRESH SINGLE
XXX	XXXXX	XXXXXX	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX

Fresh Bananas For Babies

- When check identifies two (2) fresh bananas
- Sold by weight or cost per banana
- Organic allowed
- Cannot buy
 - Plantains
 - Red
 - Cooking bananas



Preview of Check - Bananas For Babies

run i	- CHUMAN	OF	ROVED WIC FOODS ONLY (NO SUBSTITUTIONS ALLOWED):
1		OZ	INFANT CEREAL-WIC APPROVED BRANDS
20	4	oz	INFANT FOOD VEGETABLES & FRUITS
			4 OZ. CONTAINERS ONLY
11	2.5	OZ	INFANT FOOD MEATS
			2.5 OZ. JARS
2		FRESH	BANANAS - 2 FRESH SINGLE
XXX	XXXXX	XXXXXX	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX

Bananas'	Fresh Bananas – 2 bananas any size			
Checks will	May be organic	8 fingers	8 fresh	N/A
state "2	Not allowed:		bananas	
bananas"	* Plantains		loose or in	
	* Cooking bananas		bunch at	
			all times	

Infant Meats

Meats

- Beech-Nut and Gerber brands
- 2.5 oz glass jars May mix types of meats

Infant Meats





CAN BUY

- 2.5 ounce jar only for meat
- May contain broth or gravy

CANNOT BUY \bigcirc



- No DHA/ARA, prebiotic or probiotic
- No "dinners," soups or stews
- No added rice, noodles, or other pastas
- No organic

Infant	Gerber or Beech-Nut only	-	Single	
Foods	Meat & Poultry		containers	
(continued)	Stage 1 or Stage 2, pureed		only, no	
	Meat & Poultry must be the single		2-packs or	
	major ingredient, with added broth		twin-	
	or gravy.		packs	
	Not allowed:			
	Food combinations (e.g. meat and	62 jars	2.5 ounce	2
	vegetables)		jars	
	Dinners (e.g., spaghetti and			
	meatballs)			
	Added sugars or salt *Organic			

Preview of Infant Food Meat on Check (FI)

FOR	PURCHAS	E OF APP	ROVED WIC FOODS ONLY (NO SUBSTITUTIONS ALLOWED):
1	. 8	OZ	INFANT CEREAL-WIC APPROVED BRANDS
20	4	OZ	INFANT FOOD VEGETABLES & FRUITS
			4 OZ. CONTAINERS ONLY
11	2.5	OZ	INFANT FOOD MEATS
			2.5 OZ. JARS
2		FRESH	BANANAS - 2 FRESH SINGLE
XXX	XXXXX	XXXXXX	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
1			

Canned Fish

- Pink Salmon 7.5 oz can
- Jack Mackerel 15 oz can in any sauce
- Sardines 3.75 oz can in any sauce
 - (CANNOT BUY King Oscar or Crown Prince brands)
- Tuna 5 oz can
 Chunk light tuna in water

CANNED FISH

Any brand of the types listed below, sizes for each type of fish specified below

CAN BUY

- · Pink salmon in its own juice
- 7.5 ounce can only



CANNOT BUY \bigcirc

- No flavored
- No red, sockeye, or blueback
- No boneless or skinless
- No pouches or snack packs
- No organic



CAN BUY

- Jack Mackerel in any sauce
- 15 ounce can only

CANNOT BUY \bigcirc

- No King Mackerel
- No organic

CAN BUY

- Sardines in any sauce
- 3.75 ounce can only



CANNOT BUY ○

- No organic
- · No King Oscar or Crown Prince Brands

Tuna Chunk Light 5 oz

CAN BUY

- · Chunk light tuna in water
- 5 ounce can only

CANNOT BUY ○

- · No albacore or fancy tuna
- No pouches or snack packs
- No organic

Pink	Any brand – pink	12	7.5 ounce	N/A
Salmon	Not allowed:			
	Flavored			
	Red, sockeye or blueback			
	Boneless or skinless			
	Pouches			
	Snack packs			
	Organic			
Mackerel	Any brand. May be packed in any	6	15 ounce	N/A
	sauce. May be regular or lower in			
	sodium content			
	Not allowed: Organic			
Sardines	Any brand. May be packed in any	12	3.75	N/A
	sauce. May be regular or lower in		ounce	
	sodium content			
	Not allowed:			
	Organic			
	King Oscar or Crown Prince brands			
Tuna	Any brand. Chunk light, water	12	5 ounce	N/A
	packed			
	Not allowed:			
	Albacore			
	Fancy White			
	Pouches			
	Snack packs			
	Organic			

Preview of canned fish on Check (FI)

OR

Infant Formula

FIs will list:

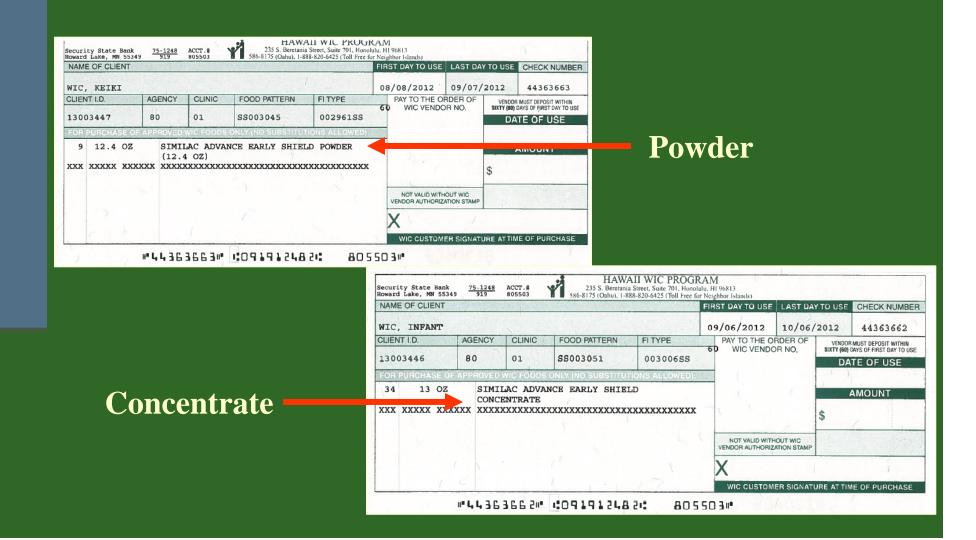
- **■** Name of Formula
- **■** Style
 - -Concentrate, Powdered or Ready To Feed (RTF)
- **Can Size**
- Quantity

Acquire Infant Formula From Hawaii WIC Source List

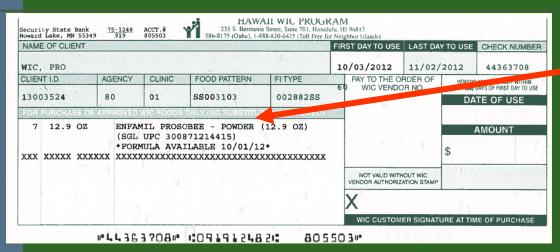
Infant	Similac Advance			
		20	10.4	27/4
Formula	Powder (12.4 ounce)	30	12.4	N/A
	UPC 070074-55958-2		ounce	
	(per unit)		cans	
		and		
	Concentrate (13 fl ounce)	31	13 fl	
	UPC 070074-56974-1		ounce	
	(per unit)		cans	
	Enfamil ProSobee			
	Powder (12.9 ounce)	10	12.9	N/A
	UPC: 300871214415		ounce	
	(per unit)		cans	
		and		
	Concentrate (13 fl ounce)	N/A ¹	13 fl	
	UPC: 300871195417		ounce	
7	(per unit)		cans	

¹ Vendors are not required to stock the formula. However, vendors must procure the formula within seven (7) calendar days of request from the WIC Services Branch or WIC customer.

Similac Advance Checks

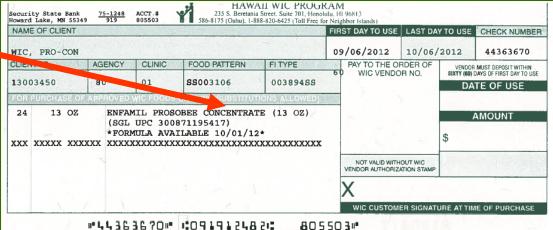


Enfamil Prosobee Checks Soy Milk



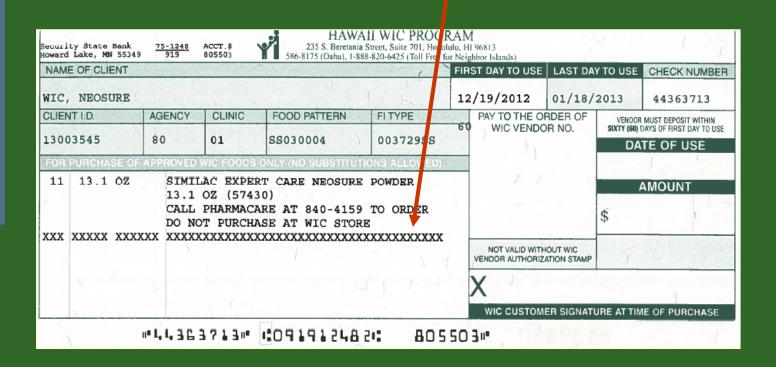
Powder

Concentrate



Purchase through Pharmacare Only

Do not purchase at WIC store.



Hawaii WIC Authorized Infant Formula Source List

- **Source List**
 - Available on WIC website
 - May be updated
 - Questions call Vendor Unit

Hawaii WIC Authorized Infant Formula Sources

I. WHOLESALER/DISTRIBUTORS/RETAILERS

Amazon.com

AmerisourceBergen (HI)

Associated Grocers (WA)

C&S Logistics of Hawaii LLC dba/C&S Wholesale Grocers, Inc. (HI)

Coastal Pacific Food Distributors, Inc. (CA)

Costco Wholesale (HI)

Direct Support Resources (HI)

Hawaiian Agents, Inc. (HI)

Hawaiian Distributors, Ltd. (HI) Horizon Organic Dairy (CO)

Kmart (HI)

L.H. Gamble (HI)

Machida, Inc. (HI)

Okimoto Corporation (HI)

Safeway Central Buy (CA) Sam's Club (HI)

Shimaya Shoten Ltd. (HI)

T. Hara & Company (HI)

Unified Western Grocers, Inc. (CA)

Wal-Mart (HI) (UT)

Walgreens (HI)

II. MANUFACTURERS

Abbott Laboratories and Abbottnutrition.com

Applied Nutrition

Carnation

Hormel Health Labs

Humana

Mead Johnson by Bristol-Myers Squibb Company

Nestle

Novartis

PBM Nutritionals

Ross Products by Abbott Laboratories and Abbottnutrition.com

Scandipharm

Scientific Hospital Supplies dba/SHS/Nutricia

Solus Products, LLC

Wyeth Nutritionals, Inc.

II. PHARMACIES

CVS Pharmacy (HI) Longs Drug Stores (HI)

McKesson Drug Co.

Pharmacare dba. Value Drug, Ltd. (HI)

Contact Hawaii WIC Services to inquire about a source not listed.

WIC Vendor Price/Stock Report

Instructions

- As requested
 - Or Twice a year
- LEB Declaration
- Contact information and signature
- Update price
 - submit page(s) only

WIC VENDOR PRICE/STOCK REPORT INSTRUCTIONS

Complete all sections of pages 1 through 5, documenting the price and quantity of each WIC food item currently on the shelf or in inventory housed at your store location. If a space is left blank, the WIC Program will assume that your store does not have that particular food item in stock. Do not estimate or project prices or stock. The WIC Vendor Price/Stock Report must reflect actual shelf prices and actual stock on hand at the time of completion.

- 1. Carefully review the WIC Minimum Inventory Requirements on pages 6 through 8.
- On pages 2, 3 4 and 5, indicate if your store meets the minimum inventory requirement for each food item by checking "Yes" or "No". If you answer "No", indicate the amount of the food item in stock by filling in the corresponding blank.
- 3. List the shelf price for each food item in stock. Fill in the price for the exact size listed.
- When more than one brand is available, include your lowest (including sale price) and highest price.
- Fax pages 1 through 5 of the WIC Vendor Price/Stock Report to (808) 586-8189, or mail to: WIC Vendor Management, 235 South Beretania Street, Suite 701, Honolulu, HI 96813.

CERTIFICATION

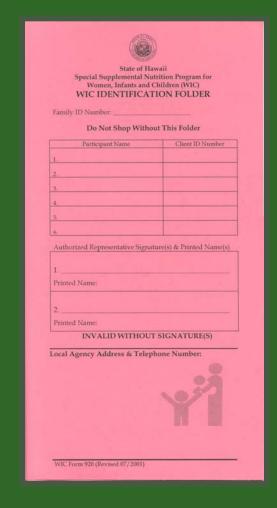
I certify that:

- 1. I am authorized to act on behalf of the Vendor,
- I have verified that the quantities of WIC inventory listed on pages 2, 3, 4 and 5 are either on the shelves or in inventory housed at the Vendor's store location;
- 3. I have verified that the prices listed on pages 2, 3, 4 and 5 are true and correct

Signature:	1000	Date:
Name (Print):		Phone:
Title:		Fax:
Store Name/Number:		
Store Address:		
VIC FORM V-003 (03/03)		
ławaii WIC Program	12 - 3	Vendor Manual Revised: Oct. 2003

WIC Identification Folder

- Must be presented with every WIC purchase
- •Cashier must compare signature(s) on check(s) with ID folder signature



	Directions for Using WIC Food Checks
sho ed che	PORTANT: Use all WIC food checks correctly each time yop, Follow the instructions given by the WIC staff and those lisbelow. If there are any questions about the use of your WI cks or the WIG allowed foods, call your WIC Local Agency and on the front of the WIC allowed foods.
	Use these WIC food checks at WIC approved stores. Sign which say "Hawaii WIC Checks Accepted Here" identify the store as an approved WIC store.
•	Use checks from the "FIRST DAY TO USE" through the "LAST DAY TO USE" only.
•	Separate your WIC allowed foods from the other foods i your cart. If you are using more than one check, separat the foods according to each check.
•	Before the sale begins, tell the cashier that you will be usin the WIC check(s) to pay for your WIC foods.
•	Give the cashier your WIC ID folder and only the WII check(s) you will be using.
•	At the end of the sale, the cashier will present the grocer receipt and WIC check back to you for your review. Before yo sign the receipt and check, make sure that
	The "DATE OF USE" on the WIC check matches the dat on the grocery receipt.
	WIC foods in the type and quantity listed on the chec match the foods listed on grocery receipt, and
	 The dollar "AMOUNT" on the check matches the "TOTAL" sales on the grocery receipt.
•	Tell the cashier if any of the items on your WIC check do no match the grocery receipt. Do not sign the receipt and the
	check until the errors are corrected. Only the authorized representatives on line 1 or line 2 of th WIC ID folder may sign and use the WIC checks.
	Sign the WIC check on the "Signature" line and return the check to the cashier. The cashier will match the check signature with the authorized signature on line 1 or 2 of the lift folder. If the signatures do not match, the cashier will refuse
If y	the check. Do not use WIC checks issued to the same person, from more than one clinic, with dates that overlap. This will result in a demand for cash repayment of all products purchased out have questions about the WIC foods or the WIC salak to the manager or head cashier. For additional help, ca
	ir WIC local agency or the WIC Vendor Management staff a hu: 586-8175 Neighbor Islands: toll free at 1-888-820-642 http://hawaii.gov/health/family-child-health/wic/
	ove received the WIC orientation and agree to follow all WI gram rules. I understand lost or stolen checks are not replaced
Aut	horized Representative Signature Date
Imp	portant: Lost or stolen WIC checks are <u>not</u> replaced. You as

WIC Identification Folder

- Family I.D. Number
- Participant Name(s)
- Authorized
 Representative(s)
 Signature(s)
- Authorized Representative(s) Printed Name(s)
 - "INVALID WITHOUT SIGNATURE(S)"
- Local Agency Address and Telephone Number

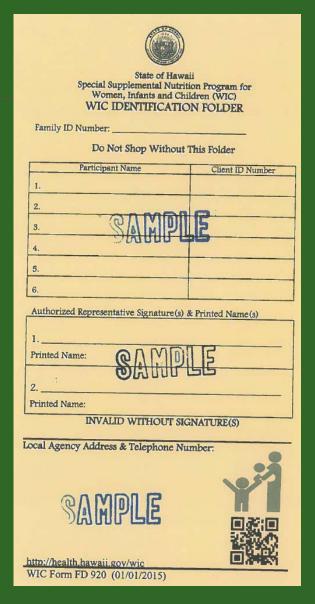


State of Hawaii
Special Supplemental Nutrition Program for
Women, Infants and Children (WIC)
WIC IDENTIFICATION FOLDER

Participant Name	Client ID Number
1.	
2	
1	
5.	
6.	
Printed Name:	
Printed Name:	The state of the s
WITHOU	o o o o o o o o o o o o o o o o o o o
ocal Agency Address & Telep	hone Number:
	0

New ID Folder

- Fields are the same
- Instructions are the same
- Color will change to cream.
 - Stores notified February 10,2015
 - Clinics will start to phase out pink folds and replace as need with new cream color folders.
 - Stores are to honor both versions.



WIC Identification

- Stores are **NOT** allowed to ask for personal information (phone number, address, etc.).
- Stores is NOT allowed to ask for other forms of identification.
- WIC ID folder must be signed prior to making WIC purchase and used to compare signatures

Standard Redemption Procedures for WIC Food Instruments "FI" and Cash Value Vouchers "CVV"

- Sale is for items printed on check for the authorized foods see Hawaii WIC Food Lists
- Each FI or CVV is a single transaction
- No tax charged except on CVV balance owed when customer pays with cash, credit or debit card or check
- SNAP purchases are not taxable

Standard Redemption Procedures for WIC Food Instruments "FI" and Cash Value Vouchers "CVV"

- No cash back on CVV purchase when total is less than value of check
- Participant may choose to purchase all items printed on the FI or less than all items

WIC Food Instrument "FI" Check



- 1. First Day to Use
- 2. Last Day to Use
- 3. Name of Client
- 4. Check Number
- 5. Client I.D. Number
- 6. Local Agency

- 7. Foods to be Purchased
- 8. Date of Use
- **9.** Amount (\$)
- 10. Signature of WIC Authorized Representative
- 11. Vendor Number

WIC Cash Value Voucher (CVV)



CVV fields are the same as those on WIC FI Dollar value \$8 - \$10 - \$15

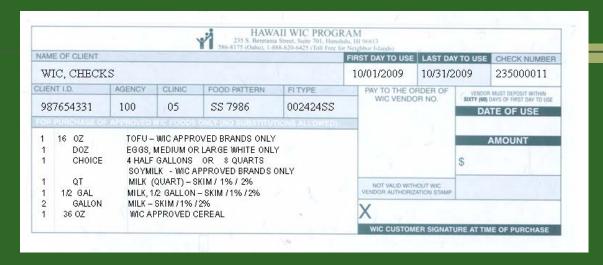
Amount entered cannot exceed value.

Use split tender if sale over CVV value

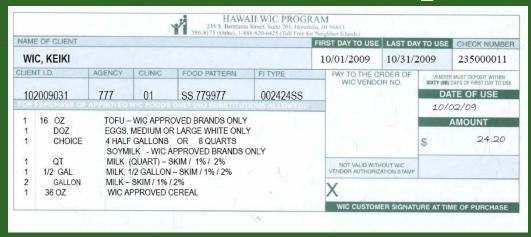
Balance by authorized purchaser in cash, credit, card or debit card, personal check or SNAP EBT.

(No tax on EBT)

No cash back if purchase is under dollar value



- Check for any altered fields
- Verify dates are valid to use.
 - First through last Day to Use (check year)
- Ask for the WIC ID Folder if not presented
- Each check / CVV is a single transaction



- Verify selected food items
- Quantity of foods do not exceed amount on FI
- Ring up the sale
- Enter the "DATE OF USE" and "AMOUNT" in permanent black ink
- **■** Correct any errors before customer signs check

- Present WIC check and sale receipt to customer
- Witness the signing of the check & receipt
- Participant must sign in black ink in the signature field.
- Compare against signature on the check against the ID folder line #1 or #2

- Retain the receipt with customer's signature for your records
- **■** Issue customer a copy of the receipt
- Place WIC FI or CVV along with signed receipt in your register
- No cash return to customer except on CVV balance paid by cash.

CVV Transactions

- Fresh produce cost per pound see exceptions bananas
- Produce may be pre-packaged fresh or frozen
- **Total Cost**
 - Do not enter an amount that exceed the maximum value of the CVV
 - Balance owed is to be paid by customer
 - Cash, debit or credit card, or checks are taxable
 - SNAP EBT is not taxable

WIC FI/CVV For Deposit



- Enter the WIC vendor number assigned to your store
- Deposit the WIC FI or CVV within sixty (60) days of the "FIRST DAY TO USE"
- Actual WIC checks are to be deposited (electronic deposits not allowed)

WIC Only Incentive Items

■ Vendors are prohibited by Federal regulations from providing incentive items solely to WIC participants

■ 7 CFR 246.12

Coupons, Discounts, and Specials

- Vendors must offer WIC customers the same courtesies offered to other customers. When presented by the WIC customer this includes:
 - Cents off coupons reduce the value of the coupon by tax amount
 - Free additional ounces free
 Ounces are not counted against issuance on FI
 - Buy one get one free Initial item must be WIC eligible, second item is not required to be WIC eligible
 - Store membership discount cards and/or clip-less coupons (no personal information)

Correcting the "Date" and "Amount" On a Check or CVV



- 1. Draw a single straight line (in ink) through the incorrect date and/or amount.
- 2. Enter the correct date and/or amount clearly and legibly (in permanent ink) in the space next to or above the corrected information.
- 3. Initial next to each correction.

Correcting the "Date" and "Amount" On a Check or CVV

DO NOT write over the incorrect date or amount.

DO NOT scratch out the error so that it cannot be read.

DO NOT use correction fluid or tape (white-out) to cover the error.

Check or CVV may be appealed before deposit

Rejected Checks (section 8)

When a FI/CVV is rejected, a reject/return reason will be stamped on the face of the check. A table of the different reject/return reasons can be found in Section 8 of the Vendor Manual. 90 days to appeal form "FIRST DATE TO USE" printed on check

|--|

MISSING VENDOR NUMBER Payment will be made

INVALID NUMBER "Enter Vendor # and Redeposit" (60 DAYS)

MISSING SIGNATURE

Deposit Bank will not pay

Not deposited payment maybe made - Appeal

USED BEFORE VALID DATESPayment will NOT be made

Void - Do Not Redeposit

ILLEGIBLE/MISSING AMOUNT Payment may be made

Void - Do Not Redeposit

Appeal Process

- Use Appeal Form
 - Note One form used for multiple checks with multiple reject reasons and locations
- Submit checks (Original or returned copy) with corresponding receipt
- List all checks, reason for rejection and requested amount
- Contact person

State will review and pay partial, full or reject payment ACH and spread sheet reports will be sent

WIC Vendor Sanction System Penalty Points & Sanctions

- Vendor Manual issued to each store and also available on WIC website
 - http://health.hawaii.gov/wic
- **WIC Vendor Manual Section 9**
- Disqualification from WIC = SNAP program disqualification
- Disqualification from SNAP = WIC disqualification

Appeals Form

WIC CHECK APPEAL FORM

Instructions: Submit only one form for multiple WIC checks with all the required information for each appeal. Attach the rejected WIC checks and a copy of the register receipt(s) to WIC within ninety (90) calendar days of the "First Day to Use." Appeals that are incomplete or submitted late or without this form will not be considered.

STORE NAME: WI		WIC VENDOR #:	C VENDOR #:	
			HONE #:	
SIGNATURE:				
WIC CHECK #	VENDOR	JUSTIFICATION Include why store should be paid (e.g., new cashier) and indicate preventive measures (e.g., training, extra review before deposit).	Appeal Amount Requested	
-				

Send all documents to: WIC Vendor Management Unit

235 South Beretania Street, Suite 701 Honolulu, HI 96813-2419

Violations & Sanctions (section 9)

The WIC Program assesses penalty points based on the following values:

- A. Category I Violation = 1 point per violation
- B. Category II Violation = 5 points per violation
- C. Category III Violations = 15 points per violation
- D. Category IV Violations = 45 points per violation

Violations & Sanctions (continued)

The WIC Program assigns notices, warnings, and mandatory training on the following penalty point schedule:

A. 1 points = Written Notice of Sanction

B. 15 points = Written Warning of Mandatory Training

C. 30 points = Mandatory Training

D. 40 points = Written Warning of Suspension

Violations & Sanctions (continued)

The WIC Program assigns suspensions on the following penalty point schedule:

```
A. 50 \text{ points} = 30 \text{ day Suspension}
```

D. 90 points
$$=$$
 270 day Suspension

The WIC Program assigns disqualifications (DQ) on the following penalty point schedule:

150 points = DQ for one (1) calendar year

Category I Violations

[One (1) sanction point assessed per infraction]

- A. Failure to visibly post the WIC Vendor Sign
- B. Accepting pre-signed, altered, or reported lost or stolen FI / CVV
- C. Failure to check a WIC ID Folder at time of purchase
- D. Obtaining a WIC participants signature before entering the date and amount
- E. Failure to use permanent ink when filling in the date and amount

Category I Violations (continued)

[One (1) sanction point assessed per infraction]

- F. Failure to clearly display prices or clearly mark prices for all WIC allowed foods on the shelf, product, or nearby area
- G. Failure to remove or allow the purchase of expired foods
- H. Failure to allow a Vendor Site Review or to provide WIC FIs & CVVs for review
- I. Failure to provide requested inventory records

Category II Violations

[Five (5) sanction points assessed per infraction]

- A. Failure to the maintain minimum variety and quantity of WIC foods
- Failure to submit a Price/Stock Report upon request
- C. Failure to remit payment for refunds requested by WIC
- D. Require additional purchases to redeem WIC FIs or CVVs
- E. Require the purchase of all items listed on the WIC FI or CVV, or prevent the purchase of all items listed on the WIC FI or CVV

Category II Violations

[Five (5) sanction points assessed per infraction]

- F. Require the purchase of specific brands (although other WIC allowed brands are available)
- G. Collection of sales tax or excise tax on WIC items [However, the portion of a Cash Value Voucher (CVV) transaction paid with a participants' own funds may be taxed, as applicable.]
- H. Treating a WIC participant or authorized representative discourteously.

Category III Violations

[Fifteen (15) sanction points assessed per infraction]

A. Seeking restitution either full or partial payment from WIC participant or authorized representative for the value of unauthorized items purchased. WIC check rejected for payment, damaged WIC checks, or the difference in value of the cost of foods which exceeds the maximum value of the WIC checks Even if the WIC check was not deposited

Category III Violations

[Fifteen (15) sanction points assessed per infraction]

B. Hindering or preventing authorized WIC personnel from entering the store or impeding on-site education, monitoring, or investigation

Category IV Violations

[Forty-five (45) sanction points assessed per infraction]

- A. Discriminating on the basis of race, color, national origin, gender, religion, age, disability, political beliefs, sexual orientation, marital or family status
- B. Obtaining infant formula from a source not listed on the "Hawaii WIC Authorized Infant Formula Source List"

Category IV Violations

[Forty-five (45) sanction points assessed per infraction]

C. Failure to maintain or provide purchase records for infant formula and other WIC allowed foods as well as other records relating to the performance of the WIC Vendor Agreement that are required to be maintained for four (4) years after the expiration of the Agreement

One (1) Year Disqualification to Permanent Termination

Federal regulation 7 CFR Part 246 mandates that the following violations shall result in mandatory sanctions of not less than one (1) year disqualification up to permanent disqualification.

- 1. Vendors convicted of trafficking or illegal sale of WIC checks
- 2. Administrative finding of trafficking or illegal sale of WIC checks

One (1) Year Disqualification to Permanent Termination

- 3. Selling alcoholic beverages or tobacco products in exchange for checks
- 4. Claiming reimbursement in excess of documented inventory
- 5. Charging WIC participants more for food items than non-WIC customers or charging more than the current shelf or contract price

One (1) year disqualification to permanent termination

- 6. Receiving, transacting, or redeeming WIC checks outside of authorized channels, including the use of an unauthorized Vendor or an unauthorized person.
- 7. Charging for supplemental food items not received by the participant
- 8. Providing credit or non-food items in exchange for WIC checks

One (1) year disqualification to permanent termination

9. Providing unauthorized food items in exchange for WIC checks, including changes for supplemental food items provided in excess of those listed on the WIC checks. However a participant may, at her/ his option, pay with his/her own funds, for fruits and/or vegetables that exceed the maximum dollar value of their CVV.

Sanction: One (1) year disqualification.

Violation:

A pattern of providing unauthorized food items in exchange for WIC checks, including charging for WIC food provided in excess of those listed on the WIC check. However, a participant may at her/his own funds, for fruits and/or vegetables that exceed the maximum dollar value of their Cash Value Voucher (CVV)

Sanction: Three (3) year disqualification.

- A. One (1) incidence of the sale of alcohol, alcoholic beverages or tobacco products in exchange for WIC checks
- B. A <u>pattern</u> of claim reimbursement for the sale of an amount of a specific WIC food item which exceeds the store's documented inventory of that WIC food item for a specific period of time

Sanction: Three (3) year disqualification.

<u> Violation:</u>

- C. <u>A pattern</u> of charging WIC customers more for WIC food than non-WIC customers or charging WIC customers more than the current shelf or contract price
- D. <u>A pattern</u> of receiving, transacting and/or redeeming WIC checks outside of authorized channels, including the use of an unauthorized vendor and/or unauthorized person

Sanction: Three (3) year disqualification.

- E. A pattern of charging for WIC food not received by the WIC customer
- F. A pattern of providing credit or non-food items, (other than alcohol, alcoholic beverages, tobacco, firearms, ammunition, explosives, or controlled substances as defined in 21 U.S.C. 802) in exchange for WIC checks

Sanction:

Six (6) year disqualification upon first offense.

- A. Administrative finding of buying or selling WIC checks for cash (trafficking)
- B. Administrative finding of selling firearms, ammunitions, explosives, or controlled substances as defined in 21 U.S.C. 802, in exchange for WIC checks

Sanction:

Permanent disqualification upon first offense.

- A. Conviction of trafficking or illegal sale of WIC checks
- B. Conviction in court for trafficking in WIC checks or selling checks in exchange for firearms, ammunitions, explosives, or controlled substances as defined in 21 U.S.C. 802, in exchange for WIC Checks

Changes to WIC Program

- Conflict of Interest Forms for WIC Employees
 / Store MOA to no conflict of interest.
- 2. Reporting Abuse
- 3. Email <u>usda hotline@ org.usda.gov</u>, USDA Office of the Inspector General (OIG) Hotline.
- 4. Final Food Rule May 2014
- 5. New food list Effective October 2014

Changes to WIC Program

- 6. Majority of milk issuance changed to 1%/Skim
- 7. \$6 CVV changed to \$8
- 8. Immature Legumes eligible as a vegetable fresh / frozen
- 9. Expanded Least Expensive (LEB) Categories
- 10. New directive for discount coupons.
- 11. Stocking Requirements
- 12. Appeal's Form
- 13. Participants to sign check / CVV in black ink.
- 14. Change in ID fold.

A Peek at the Future

- Electronic Benefits Transfer (EBT) is mandated by 2020, Hawaii is targeting 2016
- ■Food Review Committee January 2015
 - May result in changes to food list, stocking requirements

ACKNOWLEDGEMENT OF TRAINING

- Before you leave I need your signature on the form along with title and date.
- Send to WIC Services Branch
 - 235 South Beretania St. Suite 701
 - Honolulu, HI. 96813
 - Attn: Vendor Unit



Mahalo for attending WIC's Vendor Training and assisting our WIC families.

Vendor Unit's phone numbers:

Yvonne (808) 586-4776

Carol (808) 586-4756

Tim (808) 586-8392

Fax (808) 586-8189

http://hawaii.health.gov/wic