

State of Hawaii
Public Water System Operator Certification
Frequently Asked Questions (FAQs)

Exam Requirements Questions

Q1. Where can I get an examination registration form?

- A. The exam registration form is available to download on the Safe Drinking Water Branch website.
<http://health.hawaii.gov/sdwb/operatorcert/>

Q2. When are exam registration forms due?

- A. Exam registration forms are due three months prior to the exam date. A listing of exam dates can be found on the Safe Drinking Water Branch website.
<http://health.hawaii.gov/sdwb/operatorcert/>

Q3. When and where are examinations offered?

- A. Exams are usually given on Oahu, Maui, and the Big Island, Kona & Hilo. The WTPO examinations are held on or around the fourth Tuesday of January and July. The DSO examinations are held on or around the fourth Tuesday of April and October. A listing of exam dates can be found on the Safe Drinking Water Branch website.
<http://health.hawaii.gov/sdwb/operatorcert/>

Q4. How do I prepare for the examinations?

- A. Exam information can be found on the Association of Boards of Certification (ABC) website.
http://www.abccert.org/testing_services/certification_study_resources.asp
Reference material listings and the ABC Formula/Conversion Table can be found there. The ABC Formula/Conversion Table will be supplied during the examination. Therefore, it is recommended that the examinee become familiar with the table.

Reference material can also be borrowed from the Operator Library. A listing of books in the library can be found on the Safe Drinking Water Branch website.
<http://health.hawaii.gov/sdwb/operatorcert/>

Q5. How long are the examinations?

- A. 3 hours.

Q6. How many times can I take an examination?

- A. There is no limit to the number of times an examination is taken as long as the exam registration form and fee are submitted.

Q7. How much does it cost to take an examination?

- A. The examination fee is \$70 if you have been approved by the Board. Payment should be in the form of money order or cashier's check made out to the State of Hawaii.

Q8. When will I know if I have passed the examination or not?

- A. The Board reviews the examination scores at the meeting subsequent to the examination. All examinees will be notified by letter after the Board meeting as to whether they passed or failed the examination. A listing of exam dates and Board meeting dates can be found on the Safe Drinking Water Branch website.
<http://health.hawaii.gov/sdwb/operatorcert/>