

Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

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| Facility's Name: Elena's Expanded Care ARCH, LLC | CHAPTER 100.1 |
| Address: 77 Waiianuhea Place, Hilo, Hawaii 96720 | Inspection Date: January 25, 2016 Annual |

| | Rules (Criteria) | Plan of Correction | Completion Date |
|-------------------------------------|--|---|-----------------|
| <input checked="" type="checkbox"/> | <p>§11-100.1-9 <u>Personnel, staffing and family requirements.</u> (e)(4) The substitute care giver who provides coverage for a period less than four hours shall:</p> <p>Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.</p> <p>FINDINGS SCG [redacted] & SCG [redacted] no training provided by primary care giver to administer medications.</p> | <p>Next time you make sure that my SCG will be trained by the PCG prior to hiring to avoid mistakes, whether or not SCG pass an test will indicate the medications administration training - for the future you make sure that they know how to apply what they learn to the right person, right time, right medicine and right dosage.</p> | 2/15/2016 |
| <input checked="" type="checkbox"/> | <p>§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.</p> <p>FINDINGS [redacted]</p> | <p>for the future during office visit, if PCP can't understand the doctor's handwriting, I will write myself on the flow sheet all medication orders and have him reviewed signed and date to avoid recurring errors. completion date.</p> | 2/15/2016 |

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| <input checked="" type="checkbox"/> | <p>§11-100.1-21 Residents' and primary care givers' rights and responsibilities. (a)(1)(A) Residents' rights and responsibilities:</p> <p>Written policies regarding the rights and responsibilities of residents during the stay in the Type I ARCH shall be established and a copy shall be provided to the resident and the resident's family, legal guardian, surrogate, sponsoring agency or representative payee, and to the public upon request. The Type I ARCH policies and procedures shall provide that each individual admitted shall:</p> <p>Be fully informed orally or in writing, prior to or at the time of admission, of these rights and of all rules governing resident conduct. There shall be documentation signed by the resident that this procedure has been carried out;</p> <p>FINDINGS Resident [redacted] admitted September 1, 2015, general operational policy dated as signed on October 14, 2015.</p> | <p><i>To avoid recurring mistakes I will review and study carefully the policy of Arch what need to done before admission to insure that all form recurring signatures should be done prior to admission or re admission of residents.</i></p> | <p><i>3/18/18</i></p> |
| <input checked="" type="checkbox"/> | <p>§11-100.1-23 Physical environment. (o)(3)(B) Bedrooms:</p> <p>Bedroom furnishings:</p> <p>Each bed shall be supplied with a comfortable mattress cover, a pillow, pliable plastic pillow protector, pillow case, and an</p> | | |

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| | upper and lower sheet. A sheet blanket may be substituted for the top sheet when requested by the resident; <u>FINDINGS</u> No pliable plastic pillow protectors on all resident pillows. | ^{csc} Next time, I'll make sure that all pillow cover belongs to residents will be marked with their respective initial with permanent marker to avoid mistakes from other, because resident cannot use pliable plastic covers & needs to wash frequently to avoid infection & disease. | 7/15/2016 |

Licensee/Administrator's Signature: 

Print Name: ELENA BUGARIN CARVELLO

Date: 7/07/16