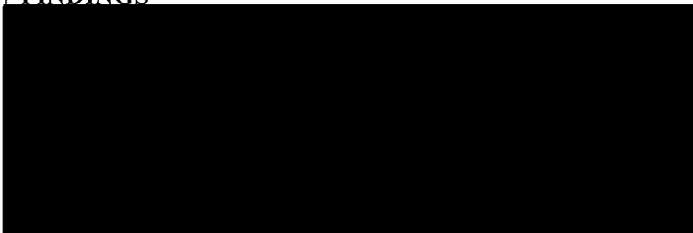


Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: The Arc in Hawaii – Ewa A (DDDH)	CHAPTER 89
Address: 91-824 A Hanakahi Street, Ewa Beach, Hawaii 96706	Inspection Date: March 10, 2015 Annual

	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>	<p>§11-89-14 Resident health and safety standards. (e)(6) Medications:</p> <p>All physician orders shall be re-evaluated and signed by the physician every three months or at the next physician's visit, whichever comes first.</p> <p><b>FINDINGS</b></p> 	See Attachments.	
<input checked="" type="checkbox"/>	<p>§11-89-14 Resident health and safety standards. (e)(12) Medications:</p> <p>All medications and supplements, such as vitamins, minerals,</p>	See Attachments.	

	Rules (Criteria)	Plan of Correction	Completion Date
	<p>and formulas, shall have written physician's orders and shall be labeled according to pharmaceutical practices for prescribed items. When taken by the resident, the date, time, name of drug, and dosage shall be recorded on the resident's medication record and initialed by the certified caregiver.</p> <p><b>FINDINGS</b></p> <p>[REDACTED]</p>		
<input checked="" type="checkbox"/>	<p>§11-89-18 <u>Records and reports.</u> (b)(1) During residence, records shall be maintained by the caregiver and shall include the following information:</p> <p>Copies of physician's initial, annual and other periodic examinations, evaluations, medical progress notes, relevant laboratory reports, and a report of re-examination of tuberculosis;</p> <p><b>FINDINGS</b></p> <p>[REDACTED] Evidence of a current physical examination completed within the year was not available.</p>	<p>See Attachments.</p>	
<input checked="" type="checkbox"/>	<p>§11-89-18 <u>Records and reports.</u> (c) Unusual incidents shall be noted in the resident's progress notes. An incident report of any bodily injury or other unusual circumstances affecting a resident which occurs within the home, on the premises, or elsewhere shall be submitted to the case manager within twenty-four hours from</p>	<p>See Attachments.</p>	

	Rules (Criteria)	Plan of Correction	Completion Date
	<p>the time of the incident and shall be retained by the facility under separate cover, and shall be made available to the department and other authorized personnel. The resident's physician shall be called immediately if medical care is necessary.</p> <p><b>FINDINGS</b></p> <div style="background-color: black; width: 100%; height: 20px;"></div>		

Licensee's/Administrator's Signature

Print Name: Christine Monerz

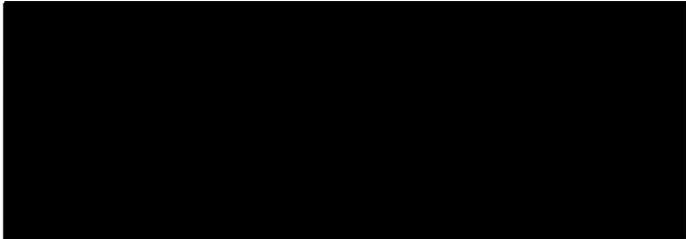
Date: 5/13/15

Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: The Arc in Hawaii – Ewa A (DDDH)	CHAPTER 89
Address: 91-824 A Hanakahi Street, Ewa Beach, Hawaii 96706	Inspection Date: March 10, 2015 Annual

	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>	<p>§11-89-14 Resident health and safety standards. (e)(6) Medications:</p> <p>All physician orders shall be re-evaluated and signed by the physician every three months or at the next physician's visit, whichever comes first.</p> <p><b>FINDINGS</b></p> 	SEE ATTACHMENT 1	
<input checked="" type="checkbox"/>	<p>§11-89-14 Resident health and safety standards. (e)(12) Medications:</p> <p>All medications and supplements, such as vitamins, minerals,</p>	SEE ATTACHMENT 1	

	Rules (Criteria)	Plan of Correction	Completion Date
	<p>and formulas, shall have written physician's orders and shall be labeled according to pharmaceutical practices for prescribed items. When taken by the resident, the date, time, name of drug, and dosage shall be recorded on the resident's medication record and initialed by the certified caregiver.</p> <p><b>FINDINGS</b></p> <div style="background-color: black; width: 100%; height: 100%;"></div>	SEE ATTACHMENT 1	
☒	<p>§11-89-18 <u>Records and reports.</u> (b)(1) During residence, records shall be maintained by the caregiver and shall include the following information:</p> <p>Copies of physician's initial, annual and other periodic examinations, evaluations, medical progress notes, relevant laboratory reports, and a report of re-examination of tuberculosis;</p> <p><b>FINDINGS</b></p> <div style="background-color: black; width: 100%; height: 15px;"></div> <p>Evidence of a current physical examination completed within the year was not available.</p>	SEE ATTACHMENT 2	
☒	<p>§11-89-18 <u>Records and reports.</u> (c) Unusual incidents shall be noted in the resident's progress notes. An incident report of any bodily injury or other unusual circumstances affecting a resident which occurs within the home, on the premises, or elsewhere shall be submitted to the case manager within twenty-four hours from</p>	SEE ATTACHMENT 2	

	Rules (Criteria)	Plan of Correction	Completion Date
	<p>the time of the incident and shall be retained by the facility under separate cover, and shall be made available to the department and other authorized personnel. The resident's physician shall be called immediately if medical care is necessary.</p> <p><b>FINDINGS</b></p> <div style="background-color: black; width: 100%; height: 40px;"></div>	<p>SEE ATTACHMENT 2</p>	

Licensee's/Administrator's Signature:

Print Name: CHRISTINE MONTEZ, DPS

Date: 7/7/15

Comments/Advisements

Page 1

§11-89-14 Resident health and safety standards. (e)(6)**Plan of Correction:**

The home manager will submit physicians' notes/orders promptly to the nurse so she is updated with any changes. The Nurse will continue her quarterly audits and make written recommendations for changes and corrections. She will follow up on the corrections with the home manager and appropriate staff members. The Director of Nursing will conduct random quarterly audits of the client records. **Date of completion:** April 8, 2015

§11-89-14 Resident health and safety standards. (e)(12)**Plan of Correction:**

The Home manager received in service training regarding new medication orders, including dosing schedule. It was impressed upon the home manager that orders are to be followed as written and any changes must be done by the physician in writing. The home manager will submit physicians' notes/orders promptly to the nurse so she is updated with any changes. Nurse will continue her quarterly audits and make written recommendations for changes and corrections. She will follow up on the corrections with the home manager and appropriate staff members. The Director of Nursing will conduct random quarterly audits of the client records. **Date of completion:** April 8, 2014

§11-89-18 Records and reports. (b)(1)

**Plan of Correction:** [REDACTED] The home manager received in service training regarding annual health requirements which are to be completed in a timely manner. [REDACTED] In addition, the home manager will submit an appointment calendar monthly to the nurse for review. The nurse will continue her quarterly audits and make written recommendations for changes and corrections. The home manager is expected to follow through in correcting the deficiencies immediately. In turn, the nurse has been told to inform the Director of Programs and Services should a home manager fail to complete the deficiencies found in a timely manner. The Director of Programs and Services will speak to the home manager and take disciplinary action if necessary up to and including termination. The Director of Nursing will conduct random quarterly audits of the client records as well. **Date of completion:** April 8, 2015

§ 11-89-18 Records and reports. (c)

**Plan of Correction:** All unusual incidents that occur in the home will be reported to the DOH case manager by way of an incident report. Administration staff will be responsible for sending the completed report to the DOH case manager. Systemically, staff have been trained to contact Admin staff for all incidents that occur in the home. Admin staff determines if an incident is unusual and requires the DOH case manager to be notified. Copies of the incident report will be kept at the Administration office as well as in a separate file in the home. **Date of completion:** July 7, 2015