

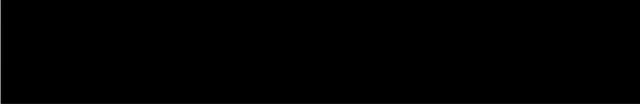
Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Emalyn Esteban (Emmy's)	CHAPTER 100.1
Address: 94-382 Kaholo Street, Mililani, Hawaii 96789	Inspection Date: April 6, 2015 Annual

	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-13 <u>Nutrition.</u> (a) The Type I ARCH shall provide each resident with an appetizing, nourishing, well-balanced diet that meets the daily nutritional needs and diet order prescribed by state and national dietary guidelines. To promote a social environment, residents, primary care givers and the primary care giver's family members residing in the Type I ARCH shall be encouraged to sit together at meal times. The same quality of foods provided to the primary care givers and their family members shall be made available to the residents unless contraindicated by the resident's physician or APRN, resident's preference or resident's family.</p> <p><u>FINDINGS</u> Current lunch menu read, "sautéed beef with onions, steamed cauliflower, rice and banana." Chicken, green beans and rice was served. No documented menu substitutions.</p>	<p>11-100.1-13 (a) What measures will be put into place to ensure that deficient practice does not recur.</p> <p>I will develop a menu substitution upon changing the menu order. Care Home Operator will make sure that weekly menu will always meet daily nutritional guidelines.</p>	5-11-15
<input checked="" type="checkbox"/>	<p>§11-100.1-14 <u>Food sanitation.</u> (f) Toxic chemicals and cleaning agents, such as insecticides,</p>		

	Rules (Criteria)	Plan of Correction	Completion Date
	<p>fertilizers, bleaches and all other poisons, shall be properly labeled and securely stored apart from any food supplies.</p> <p>FINDINGS</p> <ol style="list-style-type: none"> 1) "Lysol" toilet cleaner and other household cleaners unsecured under resident bathroom sink. 2) Bleach and liquid detergent unsecured under dining table. 	<p>11-100.1-14 (f) What corrective actions will be accomplished for those areas found to have been affective by the deficient practice.</p> <p>CarevHome Operator removed toilet cleaner and other household cleaners</p>	<p>5-11-15</p>
<input checked="" type="checkbox"/>	<p>§11-100.1-15 <u>Medications.</u> (b) Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.</p> <p>FINDINGS Several bottles of prescription medications stored in resident dresser drawer.</p>		
<input checked="" type="checkbox"/>	<p>§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.</p> <p>FINDINGS </p>		
<input checked="" type="checkbox"/>	<p>§11-100.1-15 <u>Medications.</u> (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of</p>		

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	<p>fertilizers, bleaches and all other poisons, shall be properly labeled and securely stored apart from any food supplies.</p> <p>FINDINGS</p> <ol style="list-style-type: none"> 1) "Lysol" toilet cleaner and other household cleaners unsecured under resident bathroom sink. 2) Bleach and liquid detergent unsecured under dining table. 	<p>11-100.1-14 (f) (con't)</p> <p>unsecured under resident bathroom sink and bleach and liquid detergent unsecured under dining table immediately after the visit.</p>	<p>5-11-15</p>
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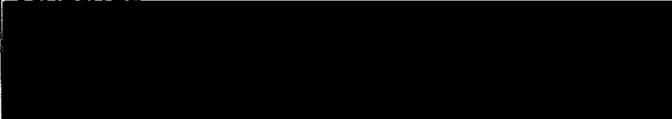
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	<p>fertilizers, bleaches and all other poisons, shall be properly labeled and securely stored apart from any food supplies.</p> <p>FINDINGS</p> <ol style="list-style-type: none"> 1) "Lysol" toilet cleaner and other household cleaners unsecured under resident bathroom sink. 2) Bleach and liquid detergent unsecured under dining table. 	<p>11-100.1-14(f) (con't)</p> <p>What systemic changes you will make to ensure the the deficient practice does not recur.</p> <p>Do not put any toilet cleaner and other household cleaner under resident bathroom sink and bleach and liquid</p>	<p>5-11-15</p>
<input checked="" type="checkbox"/>	<p>§11-100.1-15 Medications. (b)</p> <p>Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.</p> <p>FINDINGS</p> <p>Several bottles of prescription medications stored in resident dresser drawer.</p>		
<input checked="" type="checkbox"/>	<p>§11-100.1-15 Medications. (e)</p> <p>All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.</p> <p>FINDINGS</p> <div style="background-color: black; width: 100%; height: 20px;"></div>		
<input checked="" type="checkbox"/>	<p>§11-100.1-15 Medications. (m)</p> <p>All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of</p>		

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<input checked="" type="checkbox"/>	<p>§11-100.1-15 <u>Medications.</u> (b) Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.</p> <p>FINDINGS Several bottles of prescription medications stored in resident dresser drawer.</p>		
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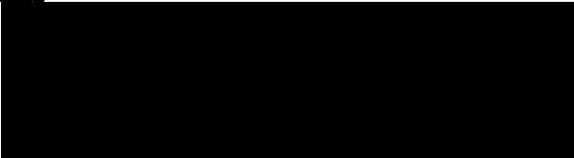
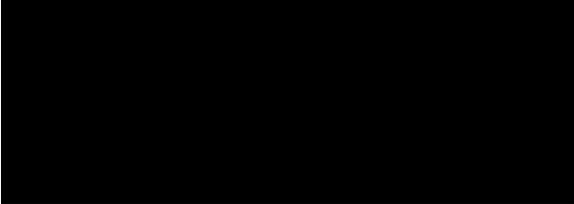
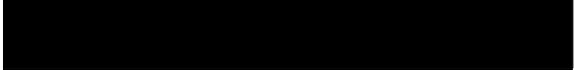
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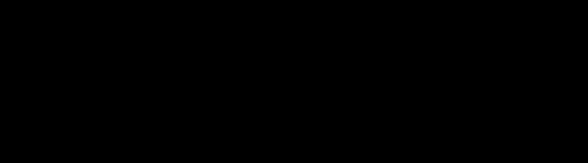
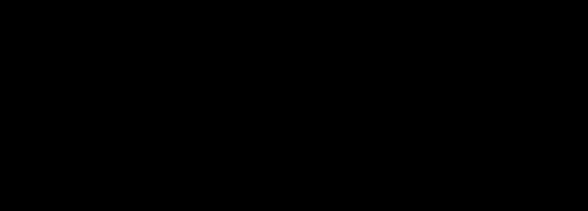
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<input checked="" type="checkbox"/>	<p>§11-100.1-15 <u>Medications.</u> (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of</p>		

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	<p>drug, and dosage initialed by the care giver.</p> <p>FINDINGS</p> <p>1) </p> <p>2) </p>	<p>11-100.1-15(m) What corrective actions will be accomplished for those areas found to have been affected by the deficient practice.</p> <p>All medication ordered by the physician should be match on the MAR which includes date, time, name of drug, and dosage.</p>	<p>5-11-15</p>
<p><input checked="" type="checkbox"/></p>	<p>§11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include:</p> <p>Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;</p> <p>FINDINGS</p> <p>1) </p> <p>2) </p>		

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	<p>drug, and dosage initialed by the care giver.</p> <p>FINDINGS</p> <p>1) </p> <p>2) </p>	<p>11-100.1-15(m) (cont)</p> <p>What measures will be put into place to ensure that the deficient practice does not recur.</p> <p>Care Home Operator will make sure that physician medication order should be match on the MAR. Care Home Operator should be implemented and listed on residentr chart immediately.</p>	<p>5-11-15</p>
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	<p>drug, and dosage initialed by the care giver.</p> <p>FINDINGS</p> <p>1) [REDACTED]</p> <p>2) [REDACTED]</p>		
<input checked="" type="checkbox"/>	<p>§11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include:</p> <p>Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;</p> <p>FINDINGS</p> <p>1) [REDACTED]</p> <p>2) [REDACTED]</p>	<p>11-100.1-17(b)(3)(con't) What measures will be put into place to ensure that the deficient practice does not recur.</p> <p>Care Home Operator will make sure that physician order will match the MAR. CHO will also documented observations daily in the progress notes regarding resident illness, MD appointment and new medication order. CHO will maintain individual records for each resident and that all records is always available for review.</p>	<p>5-11-15</p>

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<input checked="" type="checkbox"/>	<p>§11-100.1-23 <u>Physical environment.</u> (g)(3)(I)(i) Fire prevention protection.</p> <p>Type I ARCHs shall be in compliance with, but not limited to, the following provisions:</p> <p>Each resident of a Type I home must be certified by a physician that the resident is ambulatory and capable of following directions and taking appropriate action for self-preservation under emergency conditions, except that a maximum of two residents, not so certified, may reside in the Type I home provided that either:</p> <p>For each such non-certified resident there must be a responsible adult on the premises of the home at all times that the non-certified resident is present in the home, and there must never be a stairway which must be negotiated for emergency exit by such non-certified resident;</p> <p>FINDINGS At the time of inspection the primary care giver (PCG) [REDACTED] However, the PCG was alone in the home. PCG stated her scheduled substitute care giver (SCG) was ill.</p>	<p>11-100.1-23(g)(3)(I)(i) What measures will be put into place to ensure that the deficient practice does not recur.</p> <p>Care Home Operator will make sure that for each non-certified resident there must be two responsible adult on the premises of the home at all times that the non-certified resident is present in the home.</p>	<p>5-11-15</p>
<input checked="" type="checkbox"/>	<p>§11-100.1-23 <u>Physical environment.</u> (h)(1)(D) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers.</p> <p>Housekeeping:</p> <p>All walls, ceilings, windows and fixtures shall be kept clean; and toilets and lavatories shall be cleaned and deodorized</p>		

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<input checked="" type="checkbox"/>	<p>§11-100.1-23 <u>Physical environment.</u> (h)(1)(D) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers.</p> <p>Housekeeping:</p> <p>All walls, ceilings, windows and fixtures shall be kept clean; and toilets and lavatories shall be cleaned and deodorized</p>	<p>11-100.1-23(h)(I)(D)(con't)</p> <p>What systemic changes you will make to ensure that the deficient practice does not recur.</p> <p>Care Home Operator will continue to cleaned and disinfect room and throughout the care home daily.</p>	<p>5-11-15</p>

	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-23 <u>Physical environment.</u> (g)(3)(I)(i) Fire prevention protection.</p> <p>Type I ARCHs shall be in compliance with, but not limited to, the following provisions:</p> <p>Each resident of a Type I home must be certified by a physician that the resident is ambulatory and capable of following directions and taking appropriate action for self-preservation under emergency conditions, except that a maximum of two residents, not so certified, may reside in the Type I home provided that either:</p> <p>For each such non-certified resident there must be a responsible adult on the premises of the home at all times that the non-certified resident is present in the home, and there must never be a stairway which must be negotiated for emergency exit by such non-certified resident;</p> <p>FINDINGS At the time of inspection the primary care giver (PCG) [REDACTED] However, the PCG was alone in the home. PCG stated her scheduled substitute care giver (SCG) was ill.</p>		
<input checked="" type="checkbox"/>	<p>§11-100.1-23 <u>Physical environment.</u> (h)(1)(D) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers.</p> <p>Housekeeping:</p> <p>All walls, ceilings, windows and fixtures shall be kept clean; and toilets and lavatories shall be cleaned and deodorized</p>	<p>11-100.1-23(h)(I)(D)(con't)</p> <p>Monitor resident room daily to make sure that no soiled items placed in closets or bedside dresser. Steam clean and disinfect room and care home periodically to help eliminate odors.</p>	<p>5-11-15</p>

	Rules (Criteria)	Plan of Correction	Completion Date
	<p>daily.</p> <p>FINDINGS Foul odor throughout care home.</p>		
<input checked="" type="checkbox"/>	<p>§11-100.1-23 <u>Physical environment.</u> (h)(3) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers.</p> <p>All Type I ARCHs shall comply with applicable state laws and rules relating to sanitation, health, infection control and environmental safety;</p> <p>FINDINGS Dead roach in resident dresser drawer.</p>	<p>11-100.1-23 (h)(3) What corrective actions will be accomplished by those areas found to have been affected by the deficient practice.</p> <p>Proper sanitation and housekeeping are crucial in controlling roaches. Inside areas of resident rooms and throughout the premises should always be cleaned and checked whenever possible.</p>	<p>5-11-15</p>
<input checked="" type="checkbox"/>	<p>§11-100.1-88 <u>Case management qualifications and services.</u> (c)(4) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:</p> <p>Update the care plan as changes occur in the expanded ARCH resident care needs, services and/or interventions;</p> <p>FINDINGS </p>		

	Rules (Criteria)	Plan of Correction	Completion Date
	<p>daily.</p> <p><u>FINDINGS</u> Foul odor throughout care home.</p>		
<input checked="" type="checkbox"/>	<p>§11-100.1-23 <u>Physical environment.</u> (h)(3) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers.</p> <p>All Type I ARCHs shall comply with applicable state laws and rules relating to sanitation, health, infection control and environmental safety;</p> <p><u>FINDINGS</u> Dead roach in resident dresser drawer.</p>	<p>11-100.1-23 (h)(3)(con't). Care Home Operator hired or called roach exterminator to treat the premises on 4-4-15. Returned in one week for follow-up on 4-11-15 with effective results.</p> <p>What measures will be put into place to ensure that deficient practice does not recur.</p>	<p>5-11-15</p>
<input checked="" type="checkbox"/>	<p>§11-100.1-88 <u>Case management qualifications and services.</u> (c)(4) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:</p> <p>Update the care plan as changes occur in the expanded ARCH resident care needs, services and/or interventions;</p> <p><u>FINDINGS</u> </p>		

	Rules (Criteria)	Plan of Correction	Completion Date
	<p>daily.</p> <p>FINDINGS Foul odor throughout care home.</p>		
<input checked="" type="checkbox"/>	<p>§11-100.1-23 <u>Physical environment.</u> (h)(3) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers.</p> <p>All Type I ARCHs shall comply with applicable state laws and rules relating to sanitation, health, infection control and environmental safety;</p> <p>FINDINGS Dead roach in resident dresser drawer.</p>	<p>11-100.1-23 (h)(3)(con't)</p> <p>Care Home Operator will maintain will maintain and monitor to make sure that no roaches or infestation bugs to resident rooms and to the premises. No small garbage receptacle will be use for food scraps left open on the top of kitchen counter that attracts roaches. Remove garbage on a daily basis. Pest control personnel will</p>	<p>5-11-15</p>
<input checked="" type="checkbox"/>	<p>§11-100.1-88 <u>Case management qualifications and services.</u> (c)(4) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:</p> <p>Update the care plan as changes occur in the expanded ARCH resident care needs, services and/or interventions;</p> <p>FINDINGS </p>		

	Rules (Criteria)	Plan of Correction	Completion Date
	<p>daily.</p> <p><u>FINDINGS</u> Foul odor throughout care home.</p>		
<input checked="" type="checkbox"/>	<p>§11-100.1-23 <u>Physical environment.</u> (h)(3) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers.</p> <p>All Type I ARCHs shall comply with applicable state laws and rules relating to sanitation, health, infection control and environmental safety;</p> <p><u>FINDINGS</u> Dead roach in resident dresser drawer.</p>	<p>11-100.1-23 (h)(3)(con't)</p> <p>visit the care home every 3 months for follow-up for pest infestation and treatment as needed.</p>	<p>5-11-15</p>
<input checked="" type="checkbox"/>	<p>§11-100.1-88 <u>Case management qualifications and services.</u> (c)(4) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:</p> <p>Update the care plan as changes occur in the expanded ARCH resident care needs, services and/or interventions;</p> <p><u>FINDINGS</u> </p>		

Licensee/Administrator's Signature: _____



Print Name: _____

Emalynd P. Esteban

Date: _____

5-14-15

Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Emalyn Esteban	CHAPTER 100.1
Address: 94-382 Kaholo Street, Mililani, Hawaii 96789	Inspection Date: April 6, 2015 Annual

	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-13 <u>Nutrition.</u> (a) The Type I ARCH shall provide each resident with an appetizing, nourishing, well-balanced diet that meets the daily nutritional needs and diet order prescribed by state and national dietary guidelines. To promote a social environment, residents, primary care givers and the primary care giver's family members residing in the Type I ARCH shall be encouraged to sit together at meal times. The same quality of foods provided to the primary care givers and their family members shall be made available to the residents unless contraindicated by the resident's physician or APRN, resident's preference or resident's family.</p> <p><u>FINDINGS</u> Current lunch menu read, "sautéed beef with onions, steamed cauliflower, rice and banana." Chicken, green beans and rice was served. No documented menu substitutions.</p>	<p><i>I created a menu substitution list and documented the menu substitution after the visit.</i></p> <p><i>At the end of the day, make sure that substituted foods are documented on the substitution menu list.</i></p>	
<input checked="" type="checkbox"/>	<p>§11-100.1-14 <u>Food sanitation.</u> (f) Toxic chemicals and cleaning agents, such as insecticides,</p>		

	Rules (Criteria)	Plan of Correction	Completion Date
	<p>fertilizers, bleaches and all other poisons, shall be properly labeled and securely stored apart from any food supplies.</p> <p>FINDINGS</p> <ol style="list-style-type: none"> 1) "Lysol" toilet cleaner and other household cleaners unsecured under resident bathroom sink. 2) Bleach and liquid detergent unsecured under dining table. 	<p><i>Caregiver instructed household members and all employees not to put any household cleaners unsecured and to place in a locked cabinet.</i></p>	
<input checked="" type="checkbox"/>	<p>§11-100.1-15 <u>Medications.</u> (b) Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.</p> <p>FINDINGS Several bottles of prescription medications stored in resident dresser drawer.</p>	<p><i>Discussed with family that each time the family brought in any medication for the resident that they have to give to the caregiver to be locked in a cabinet and will remind the resident occasionally.</i></p>	
<input checked="" type="checkbox"/>	<p>§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.</p> <p>FINDINGS </p>	<p><i>Prior to the month and as soon as getting it from the case manager, make sure to check it for accuracy.</i></p>	
<input checked="" type="checkbox"/>	<p>§11-100.1-15 <u>Medications.</u> (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of</p>		

	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-23 <u>Physical environment.</u> (g)(3)(I)(i) Fire prevention protection.</p> <p>Type I ARCHs shall be in compliance with, but not limited to, the following provisions:</p> <p>Each resident of a Type I home must be certified by a physician that the resident is ambulatory and capable of following directions and taking appropriate action for self-preservation under emergency conditions, except that a maximum of two residents, not so certified, may reside in the Type I home provided that either:</p> <p>For each such non-certified resident there must be a responsible adult on the premises of the home at all times that the non-certified resident is present in the home, and there must never be a stairway which must be negotiated for emergency exit by such non-certified resident;</p> <p>FINDINGS At the time of inspection the primary care giver (PCG) [REDACTED] However, the PCG was alone in the home. PCG stated her scheduled substitute care giver (SCG) was ill.</p>	<p><i>care giver hired two employees recently for back up. & household member is away, make sure that one resident is with him and the other with the caregiver in case that no employee will be in duty.</i></p>	
<input checked="" type="checkbox"/>	<p>§11-100.1-23 <u>Physical environment.</u> (h)(1)(D) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers.</p> <p>Housekeeping:</p> <p>All walls, ceilings, windows and fixtures shall be kept clean; and toilets and lavatories shall be cleaned and deodorized daily.</p>		

Licensee/Administrator's Signature:



Print Name: Emmanuel P. Esteban

Date: July 10, 2015