

Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

RECORDED
15 DEC 7 2015

Facility's Name: Okano Care Home	CHAPTER 100.1
Address: 16-1397 35 th Avenue, Keaau, Hawaii 96749	Inspection Date: November 18, 2015 Annual

	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-8 <u>Primary care giver qualifications.</u> (a)(9) The licensee of a Type I ARCH acting as a primary care giver or the individual that the licensee has designated as the primary care giver shall:</p> <p>Have achieved acceptable levels of skill and training in first aid, nutrition, cardiopulmonary resuscitation, and appropriate nursing and behavior management as required for care of all residents admitted to the Type I ARCH;</p> <p>FINDINGS Primary care giver (PCG) completed online CPR training.</p>	<p>Primary Care giver has obtained hands on CPR locally. From here on primary care giver will ensure CPR is obtained locally to ensure return demonstration of Skill.</p>	11/27/15
<input checked="" type="checkbox"/>	<p>§11-100.1-9 <u>Personnel, staffing and family requirements.</u> (f)(1) The substitute care giver who provides coverage for a period greater than four hours in addition to the requirements specified in subsection (e) shall:</p> <p>Be currently certified in cardiopulmonary resuscitation;</p>	<p>Substitute care givers have all obtained CPR locally as requested/required. From here on all care givers will obtain CPR locally to ensure return demonstration of Skill.</p>	11/27/15

	Rules (Criteria)	Plan of Correction	Completion Date
	<p>FINDINGS Substitute care givers (SCG) [REDACTED] completed online CPR training.</p>		
☒	<p>§11-100.1-13 <u>Nutrition.</u> (k) Physician or APRN orders for nutritional supplements including vitamins, minerals, formula meals and thickening agents shall be updated annually or sooner as specified.</p> <p>FINDINGS [REDACTED]</p>	<p>[REDACTED]</p> <p>From here on, care giver will be more diligent in having orders completed by physicians / PCPS / APRNs</p>	11/19/15
☒	<p>§11-100.1-88 <u>Case management qualifications and services.</u> (c)(3) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:</p> <p>Review the care plan monthly, or sooner as appropriate;</p> <p>FINDINGS [REDACTED]</p>	<p>Primary care giver discussed findings pertaining to: 11-100.1-88(c)(3) with Case Management Agency; that the state requires documentation of care plan review monthly. Case Management Agency has implemented a form to show documentation that care plans are being reviewed monthly/PRN.</p>	11/20/15
☒	<p>§11-100.1-88 <u>Case management qualifications and services.</u> (c)(6) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:</p>	<p>Primary care giver discussed findings pertaining to: 11-100.1-88(c)(6) with Case Management Agency. Case Management Agency has provided training pertaining to above and will do so in future should need arise.</p>	12/1/2015

	Rules (Criteria)	Plan of Correction	Completion Date
	Coordinate care giver training, hospital discharge, respite, home transfers and other services as appropriate. Facilitate, advocate and mediate for expanded ARCH residents, care givers and service providers to ensure linkages and provision of quality care for the optimal function of the expanded ARCH resident; FINDINGS 	<i>primary caregiver will be more proactive in obtaining such training.</i>	

Licensee/Administrator's Signature



Print Name: Stacey Okano

Date: 12/1/2015

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<input checked="" type="checkbox"/>	<p>§11-100.1-9 <u>Personnel, staffing and family requirements.</u> (f)(1) The substitute care giver who provides coverage for a period greater than four hours in addition to the requirements specified in subsection (e) shall:</p> <p>Be currently certified in cardiopulmonary resuscitation;</p>		

	Rules (Criteria)	Plan of Correction	Completion Date
	<p>FINDINGS Substitute care givers (SCG) #1, #2, & #3, completed online CPR training.</p>		
<input checked="" type="checkbox"/>	<p>§11-100.1-13 <u>Nutrition</u> (k) Physician or APRN orders for nutritional supplements including vitamins, minerals, formula meals and thickening agents shall be updated annually or sooner as specified.</p> <p>FINDINGS [REDACTED]</p>	<p>During each and every visit residents in this care home make to a physician and receive an order for medication, care giver will ensure a written order is in hand prior to leaving physician's office, PCG will ensure written order is placed in resident's chart.</p> <p>All medication records and orders will be reviewed monthly to ensure there is an order for all medications residents receive. The above applies to nutritional supplements including vitamins, minerals, formula meals and thickening agents.</p>	<p>11/19/15</p>
<input checked="" type="checkbox"/>	<p>§11-100.1-88 <u>Case management qualifications and services</u>. (c)(3) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:</p> <p>Review the care plan monthly, or sooner as appropriate;</p> <p>FINDINGS [REDACTED]</p>		
<input checked="" type="checkbox"/>	<p>§11-100.1-88 <u>Case management qualifications and services</u>. (c)(6) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:</p>	<p>PCG will continue to ensure case management agency receives any/all orders resident receives. During case management monthly assessment, all orders will be reviewed to ensure case management delegation training is coordinated/provided to PCG and substitutes regarding proper administration/implementation of/in response to new order.</p> <p>cont. -</p>	<p>12/1/15</p>

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	Coordinate care giver training, hospital discharge, respite, home transfers and other services as appropriate. Facilitate, advocate and mediate for expanded ARCH residents, care givers and service providers to ensure linkages and provision of quality care for the optimal function of the expanded ARCH resident; FINDINGS 	For every/all new order received, primary caregiver and case manager will review. Orders to ensure that any/all educational needs are delegated, in a timely manner, from case manager to primary caregiver and substitutes so as to ensure proper care of the resident is carried out.	12/11/15

Licensee/Administrator's Signature: 

Print Name: Stacey Okand

Date: 12/21/15