

Office of Health Care Assurance

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State Licensing Section

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

STATE OF HAWAII
DEPARTMENT OF HEALTH

Facility's Name: Huapala Senior Care D, LLC	CHAPTER 100.1
Address: 2649 D Huapala Street, Honolulu, Hawaii 96822	Inspection Date: June 29, 2015 Annual

	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-13 <u>Nutrition.</u> (l) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets.</p> <p>FINDINGS [REDACTED]</p>	<p>DON reviewed with the two Nurses in home and with all the Nurses during the Manoa Senior Care Nurse meetings held on July 8 and 10, 2015:</p> <ul style="list-style-type: none">All time limited treatments, which includes orders for special diets to be given for a specified amount of time, should be transcribed in the resident's medication administration record. It should also be signed off appropriately each time it is provided for the specified amount of time.	<p>7/10/15 m</p>
<input checked="" type="checkbox"/>	<p>§11-100.1-15 <u>Medications.</u> (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms.</p>		

	<p>FINDINGS</p> <p>[REDACTED]</p>	<p>DON reviewed with the two Nurses in home and with all the Nurses during the Manoa Senior Care Nurse meetings held on July 8 and 10, 2015 the following administration guideline:</p> <ul style="list-style-type: none"> All prescription medications require proper labeling by a pharmacy or the physician. Nurses can place an handwritten label on "over the counter" medication bottles. 	<p>7/10/15 ~</p>
<p><input checked="" type="checkbox"/></p>	<p>§11-100.1-15 <u>Medications.</u> (f) Medications made available to residents shall be recorded on a flowsheet. The flowsheet shall contain the resident's name, name of the medication, frequency, time, date and by whom the medication was made available to the resident.</p> <p>FINDINGS</p> <p>[REDACTED]</p>	<p>DON reviewed with the two Nurses in home and with all the Nurses during the Manoa Senior Care Nurse meetings held on July 8 and 10, 2015 the following medication administration guideline:</p> <ul style="list-style-type: none"> When the new medication administration records are delivered to the home for the new month, the new records are to be compared with the current records for accuracy. Any corrections are to be handwritten in. 	<p>7/10/15 r</p>
<p><input checked="" type="checkbox"/></p>	<p>§11-100.1-15 <u>Medications.</u> (l) There shall be an acceptable procedure to separately secure medication or dispose of discontinued medications.</p> <p>FINDINGS</p> <p>[REDACTED]</p>	<p>DON reviewed with the two Nurses in home and with all the Nurses during the Manoa Senior Care Nurse meetings held on July 8 and 10, 2015 the following medication administration guideline:</p> <ul style="list-style-type: none"> Once a week (Sundays) resident medication and treatment refills are ordered. When counting and checking the resident medications/treatments, the expirations dates should also be checked. Expired or discontinued medication should be removed from the medication bin and disposed of following the MSC medication disposal policy. 	<p>7/10/15 r</p>
<p><input checked="" type="checkbox"/></p>	<p>§11-100.1-17 <u>Records and reports.</u> (f)(1) General rules regarding records: All entries in the resident's record shall be written in black ink, or typewritten, shall be legible, dated, and signed by the individual making the entry;</p>		

	<p>FINDINGS</p> 	<p>All blue ink ballpoint pens were removed from the home. DON reviewed with all staff in the home the following established Manoa Senior Care Charting guidelines that black ink only should be used when charting. This review was also done with all staff during the Manoa Senior Care Nurse meetings held on July 8 and 10, 2015 and the Nurse Aide Meetings held on July 2, 13, 15, 16, 2015.</p> <p style="text-align: right;">7/16/15 ✓</p>
<input checked="" type="checkbox"/>	<p>§11-100.1-54 <u>General operational policies.</u> (2) In addition to the requirements in section 11-100.1-7, the Type II ARCH shall have general operational policies on the following topics:</p> <p>Medication administration;</p> <p>FINDINGS</p>  <p>Facility <u>Medication Labeling</u> policy for changes in label for prescribed medication was not followed.</p>	<p>DON reviewed with the two Nurses in home and with all the Nurses during the Manoa Senior Care Nurse meetings held on July 8 and 10, 2015 the following medication administration guideline:</p> <ul style="list-style-type: none"> • When a new medication order is received from the Doctor/Nurse Practitioner, and requires the instructions on the original medication container to be changed, a green "Directions ▲ (changed)" sticker should be placed over the instructions on the original label. Do not cover any other part of the original label (resident name, order date, medication name/strength, doctor's name, expiration date). <p style="text-align: right;">7/10/15 ✓</p>

Licensee/Administrator's Signature: M Ryan

Print Name: Robul Nayam

Date: 8/6/15

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<input checked="" type="checkbox"/>	<p>§11-100.1-13 <u>Nutrition.</u> (l) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets.</p> <p>FINDINGS [REDACTED]</p>	<ul style="list-style-type: none"> This issue will be reinforced with new staff when the medication administration competency is done with them on initial orientation. The medication administration policy was revised to include profiling time limited diet orders on the medication administration record. To prevent reoccurrence: The DON/ADON make regular rounds in the homes at Manoa Senior Care and receives updates on the residents. During report, when the Nurse informs the DON/ADON of the time limited diet order, the DON/ADON will remind the nurse to list it on the medication administration record. The DON/ADON will do periodic informal random audits to ensure compliance. 	8/26/15 & ongoing
<input checked="" type="checkbox"/>	<p>§11-100.1-15 <u>Medications.</u> (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms.</p>	<ul style="list-style-type: none"> This issue will be reinforced with new staff when the medication administration competency is done with them on initial orientation. To prevent reoccurrence: The DON/ADON make regular rounds in the homes at Manoa Senior Care and receives updates on the residents. During report, when the Nurse informs the DON/ADON of new medications or medication changes, the DON/ADON will remind the nurse to check that proper labeling is affixed. The DON/ADON will do periodic informal random audits to ensure compliance. 	8/26/15 8/26/15 & ongoing

	<p>FINDINGS</p> <p>[REDACTED]</p>		
<input checked="" type="checkbox"/>	<p>§11-100.1-15 <u>Medications.</u> (f) Medications made available to residents shall be recorded on a flowsheet. The flowsheet shall contain the resident's name, name of the medication, frequency, time, date and by whom the medication was made available to the resident.</p> <p>FINDINGS</p> <p>[REDACTED]</p>	<ul style="list-style-type: none"> • To prevent reoccurrence: Both Nurses in the home will be required to check the medication administration records and place their initials in each medication entry. • This has been listed in the medication administration policy, and will also be reinforced with new Nurses when the medication administration policy is reviewed on orientation. 	<p>8/20/15 s. [signature]</p>
<input checked="" type="checkbox"/>	<p>§11-100.1-15 <u>Medications.</u> (l) There shall be an acceptable procedure to separately secure medication or dispose of discontinued medications.</p> <p>FINDINGS</p> <p>[REDACTED]</p>	<ul style="list-style-type: none"> • To prevent reoccurrence: The medication administration policy and procedure was revised to include checking expiration dates for both routine and prn medications. • The DON/ADON make regular rounds in the homes at Manoa Senior Care and receives updates on the residents. During report, when the Nurse informs the DON/ADON of medication being discontinued, the DON/ADON will remind the nurse to remove from the medication bin and discard. • The DON/ADON will do periodic informal random audits to ensure compliance. • This issue will be reinforced with new staff when the medication administration competency is done with them on initial orientation. 	<p>8/20/15 s. [signature]</p>
<input checked="" type="checkbox"/>	<p>§11-100.1-17 <u>Records and reports.</u> (f)(1) General rules regarding records:</p> <p>All entries in the resident's record shall be written in black ink, or typewritten, shall be legible, dated, and signed by the individual making the entry;</p>		<p>8/20/15 s. [signature]</p>

	<p>FINDINGS</p> 	<ul style="list-style-type: none"> To prevent recurrence: Staff will not be allowed to order any ballpoint color other than black. on the house shopping list. The DON/ADON will do periodic informal random audits of the resident charts to ensure compliance. 	<p>8/26/15 Rajumi</p>
<p><input checked="" type="checkbox"/></p>	<p>§11-100.1-54 <u>General operational policies.</u> (2) In addition to the requirements in section 11-100.1-7, the Type II ARCH shall have general operational policies on the following topics:</p> <p>Medication administration;</p> <p>FINDINGS</p> 	<ul style="list-style-type: none"> To prevent recurrence: The DON/ADON make regular rounds in the homes at Manoa Senior Care and receives updates on the residents. During report, when the Nurse informs the DON/ADON of medication orders being changed and the current bottle continue to be used, the DON/ADON will remind the nurse to only cover the instructions on the label with the sticker. The DON/ADON will do periodic informal random audits to ensure compliance. This issue will be reinforced with new staff when the medication administration competency is done with them on initial orientation. 	<p>8/26/15 Rajumi</p>

Licensee/Administrator's Signature: RAJUMI

Print Name: Robert Rajumi

Date: August 26, 2015