For more information

Oahu

Children with Special Health Needs Program

(main office)
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Fax: (808) 733-9068
741 Sunset Avenue
Honolulu, HI 96816

Toll-free calls
From Kauai: 274-3141 ext. 39055#
From Maui: 984-2400 ext. 39055#
From Hawaii: 974-4000 ext. 39055#
From Molokai/Lanai: 1-800-468-4644 ext. 39055#

Kauai

Children with Special Health Needs Program
Phone: (808) 241-3376
3040 Umi Street • Lihue, HI 96766

Maui

Children with Special Health Needs Program
Phone: (808) 984-2130
54 High Street • Wailuku, HI 96793

East Hawaii

Children with Special Health Needs Program
Phone: (808) 974-4288
75 Aupuni Street, #105 • Hilo, HI 96720

West Hawaii

Children with Special Health Needs Program
Phone: (808) 322-4882
79-1015 Haukapila Road • Kealakekua, HI 96750

Neil Abercrombie, Governor of Hawaii
Linda Rosen, M.D., M.P.H., Director of Health

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March 2014

Children with Special Health Needs Branch
Family Health Services Division
Hawaii State Department of Health

Children with Special Health Needs Program

Assisting families with coordinating and obtaining services for their children with special health needs

Children with Special Health Needs Program

Who are children with special health needs?

Children with special health needs are children who have or may have long-term or chronic health conditions that require specialized medical care.

Examples of conditions include cleft lip and palate, seizure disorder, hearing loss, diabetes, heart conditions, arthritis, and metabolic disorders.

How may we help you?

We help families with children with special health care needs:

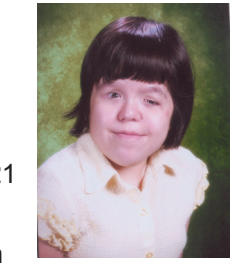
- who are having difficulty in coordinating or obtaining health care services.
- who cannot get services elsewhere, such as nutrition therapy for metabolic disorders.
- who cannot get medical services on their island. We arrange Neighbor Island pediatric specialty clinics, or arrange travel to another island for services.
- who are uninsured or whose insurance does not pay for needed services, and/or having difficulty affording services.

What services may children and their families receive?

- Coordination of health and other services. Follow-up with family, physicians, specialists, and other providers.
- Information about community services and resources. Help in obtaining services.
- Family social services.
- Nutrition consultation.
- Neighbor Island clinics - pediatric neurology, cardiology, and nutrition.
- Limited financial assistance* for services related to the child's chronic condition, for families who meet financial requirements:
  - Medical specialist office visits
  - Laboratory tests
  - X-rays, EKG, EEG
  - Prescription medications
  - Hearing aids and related services
  - Prescription eye glasses
  - Travel and lodging expenses for Neighbor Island children requiring medical services on another island

**Restrictions may apply. Financial assistance depends on available program funds. Services must be pre-authorized. Health care providers must be willing to accept program payment.*

Who are eligible?



Children and youth with special health needs who are eligible for program services must:

- Be under the age of 21 years.
- Have a chronic health condition that has lasted (or may last) at least one year, and needs specialized medical care.
- Reside in Hawai'i.

Assistance with service coordination is provided to families without regard to income.

To receive financial assistance, families must meet program financial requirements.