

Annual Review of CAMHD Performance Indicators: FY 2015 March 4, 2016



CAMHD Research and Evaluation Office

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Agenda for the Day

CAMHD Model Indicators:

- Current Indicators of Progress Toward the CAMHD Model



*Short
Break*

Panel Discussion:

- Thoughts and Recommendations re:
The Changing CAMHD Service Array

CAMHD Model Strategy

Goals

1. Improve the coordination of services offered

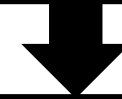
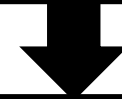
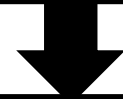
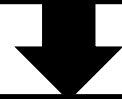
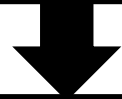
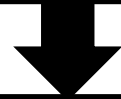
2. Improve clinical operations and processes

3. Improve the quality of services provided

4. Increase non-state funding for services

5. Improve outcomes for youth and families

6. Expand populations served



a. Increase documentation and use of 'Direct Services'
b. Improve documentation of medications prescribed and used
c. Increase data-sharing across DoH divisions and state agencies

a. Bring length of service closer to CAMHD policy guidelines
b. Increase time CAMHD clinical team spend on clinical tasks
c. Keep clinical positions filled
d. Improve consistency of monthly entry of DAP notes

a. Increase use of Evidence-Based Tx
b. Increase accessibility and use of data in case planning
c. Increase parent engagement in case planning
d. Improve agreement between CSP, Tx plan, & MTPS

a. Increase amount of federal grant dollars allocated to CAMHD
b. Increase amount of Medicaid dollars allocated to CAMHD

a. Increase rate of improvement for youth
b. Improve consumer satisfaction
c. Improve attendance in school for CAMHD youth
d. Decrease arrests of youth served

a. Increase # of youth served annually
b. Decrease mean age of youth
c. Increase # of youth served w/ trauma history
d. Increase public awareness
e. Offer appropriate services for a changing population.

Outputs & Outcomes

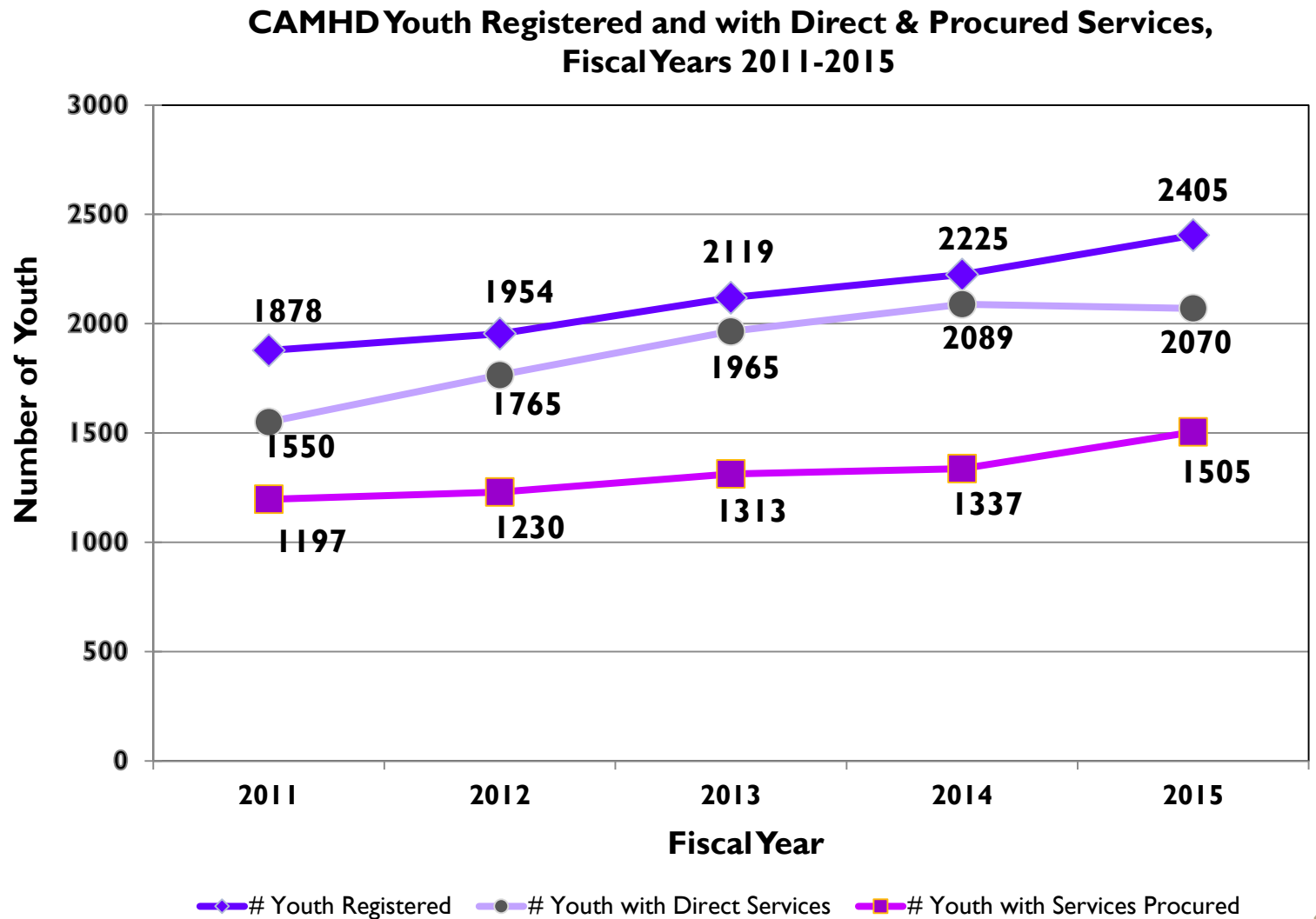
Ia. CAMHD Direct Services

I. Improve the coordination of services offered

a. Increase documentation and use of 'Direct Services'

b. Improve documentation of medications prescribed and used

c. Increase data-sharing across DoH divisions and state agencies



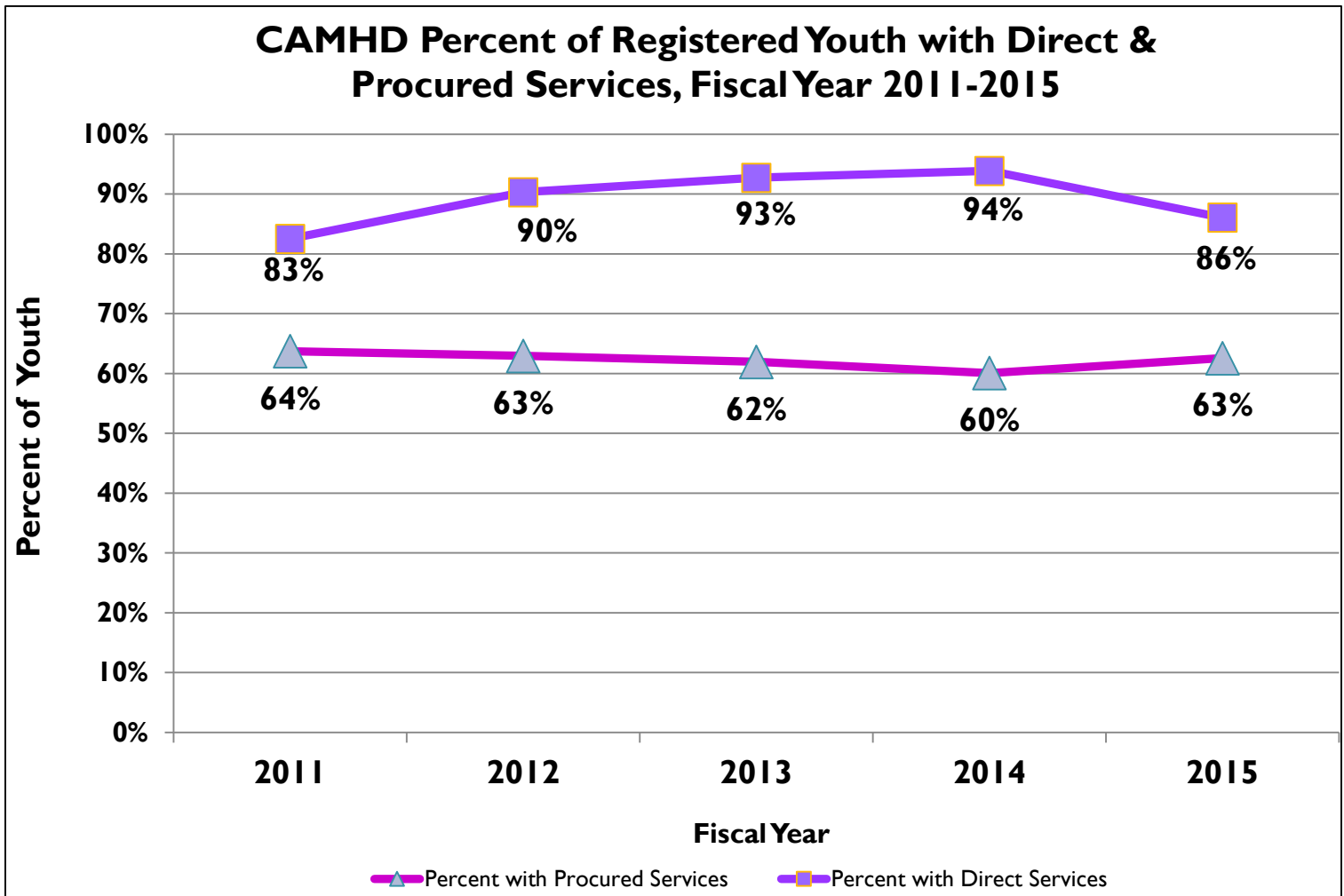
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Ia. CAMHD Direct Services

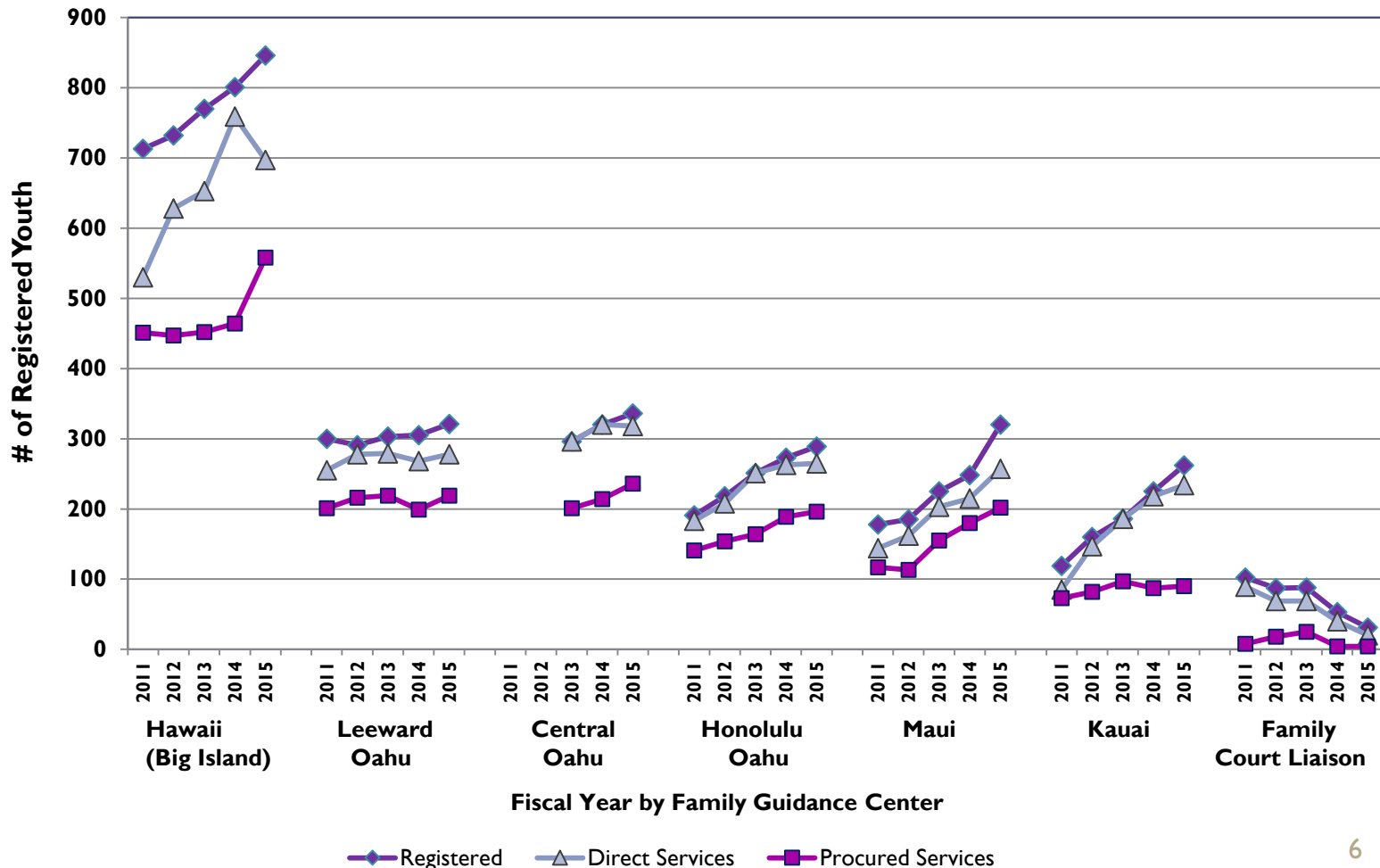
I. Improve the coordination of services offered

a. Increase documentation and use of 'Direct Services'

b. Improve documentation of medications prescribed and used

c. Increase data-sharing across DoH divisions and state agencies

CAMHD Youth Registered and Receiving Direct & Procured Services by FGC, Fiscal Year 2011-2015



Ia. CAMHD Direct Services

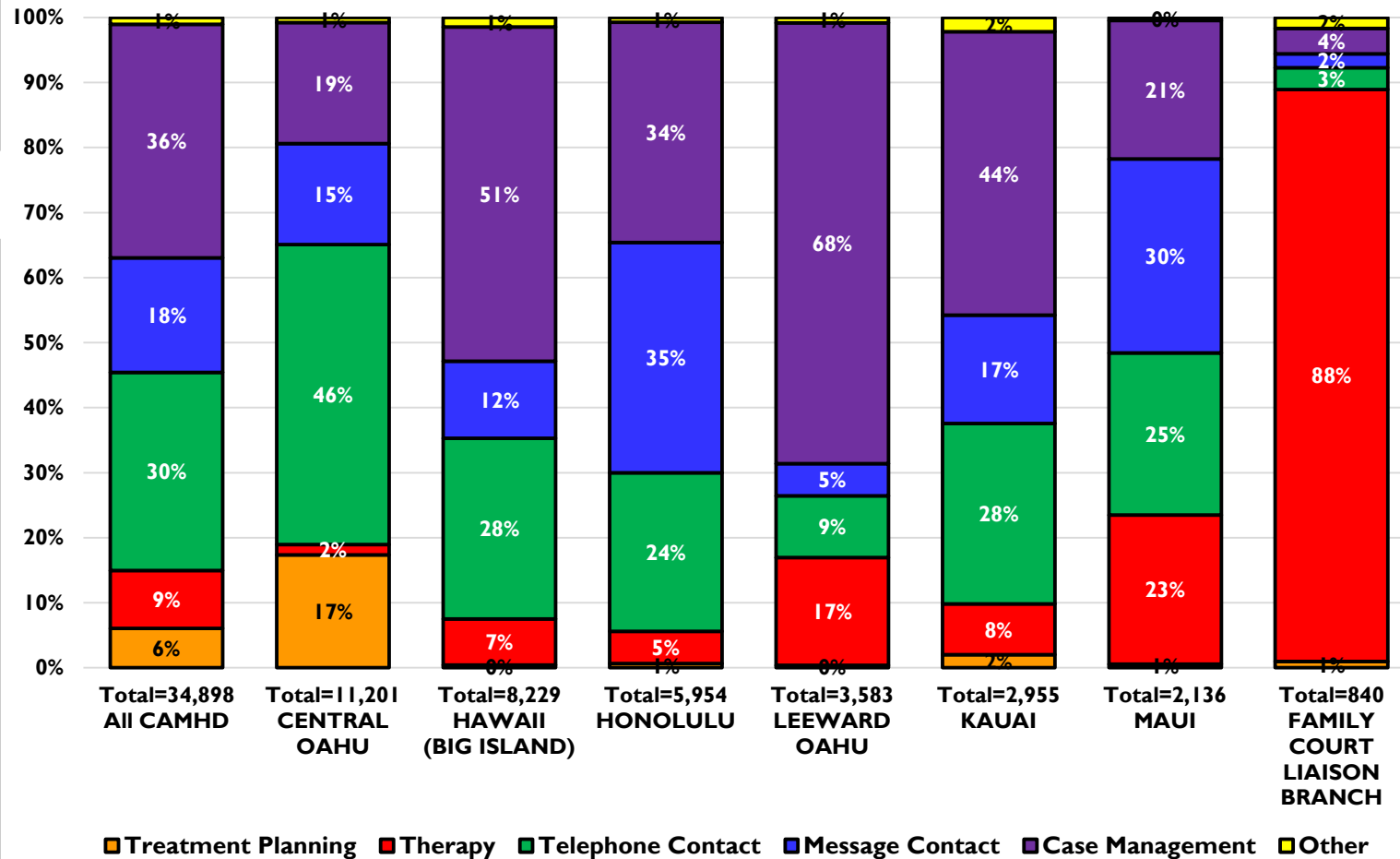
**Distribution of Direct Service Types by FGC and All CAMHD:
Percents of Total Records Submitted, FY 2015**

I. Improve the coordination of services offered

a. Increase documentation and use of 'Direct Services'

b. Improve documentation of medications prescribed and used

c. Increase data-sharing across DoH divisions and state agencies



of Youth Registered Annually

(N = 2405)

(N = 336)

(N = 846)

(N = 289)

(N = 321)

(N = 262)

(N = 320)

(N = 31)

Ib. Documentation of Medications Prescribed

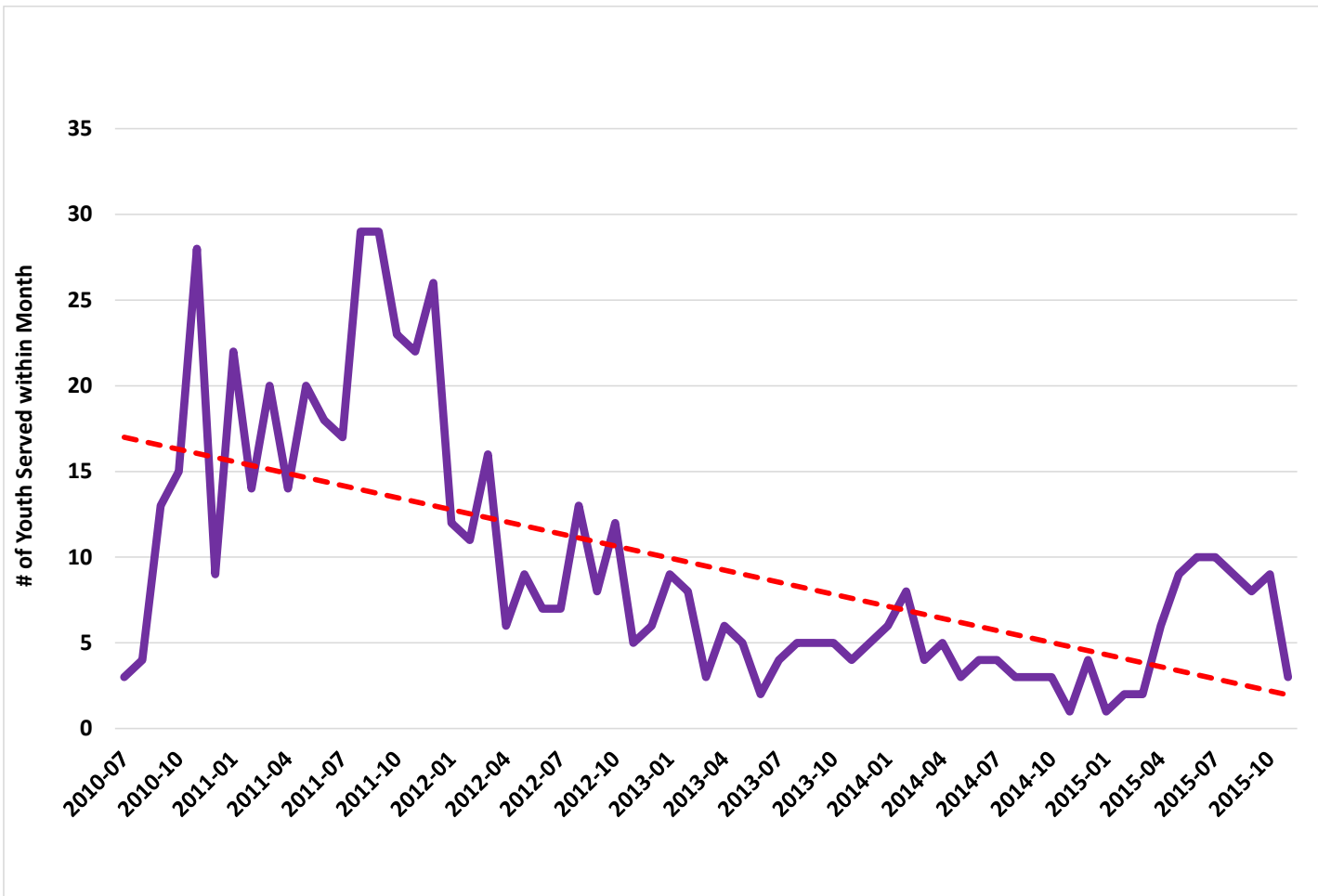
I. Improve the coordination of services offered

a. Increase documentation and use of 'Direct Services'

b. Improve documentation of medications prescribed and used


c. Increase data-sharing across DoH divisions and state agencies

Youth Receiving Documented Medication Management by CAMHD Staff, FY11 - FY15



I c. Data Sharing

I. Improve the coordination of services offered

- 
- a. Increase documentation and use of 'Direct Services'
 - b. Improve documentation of medications prescribed and used
 - c. Increase data-sharing across DoH divisions and state agencies

Projects Underway:

- **CAMHD** – Data Governance initiative planned with DOH BHA Divisions and DHS for data sharing; Hawaii Youth Interagency Performance Report (HYIPR) created & posted online for 2nd year
- **Project Kealahou** – Shared PK outcomes and lessons learned in Family and Youth “Our Story” Summit in August 2015 with PK families
- **Project Laulima** – Shared CBI and Solutions Hui outcome data with DDD, DOE, CWS and other agencies

2a. Length of Services

2. Improve clinical operations and processes

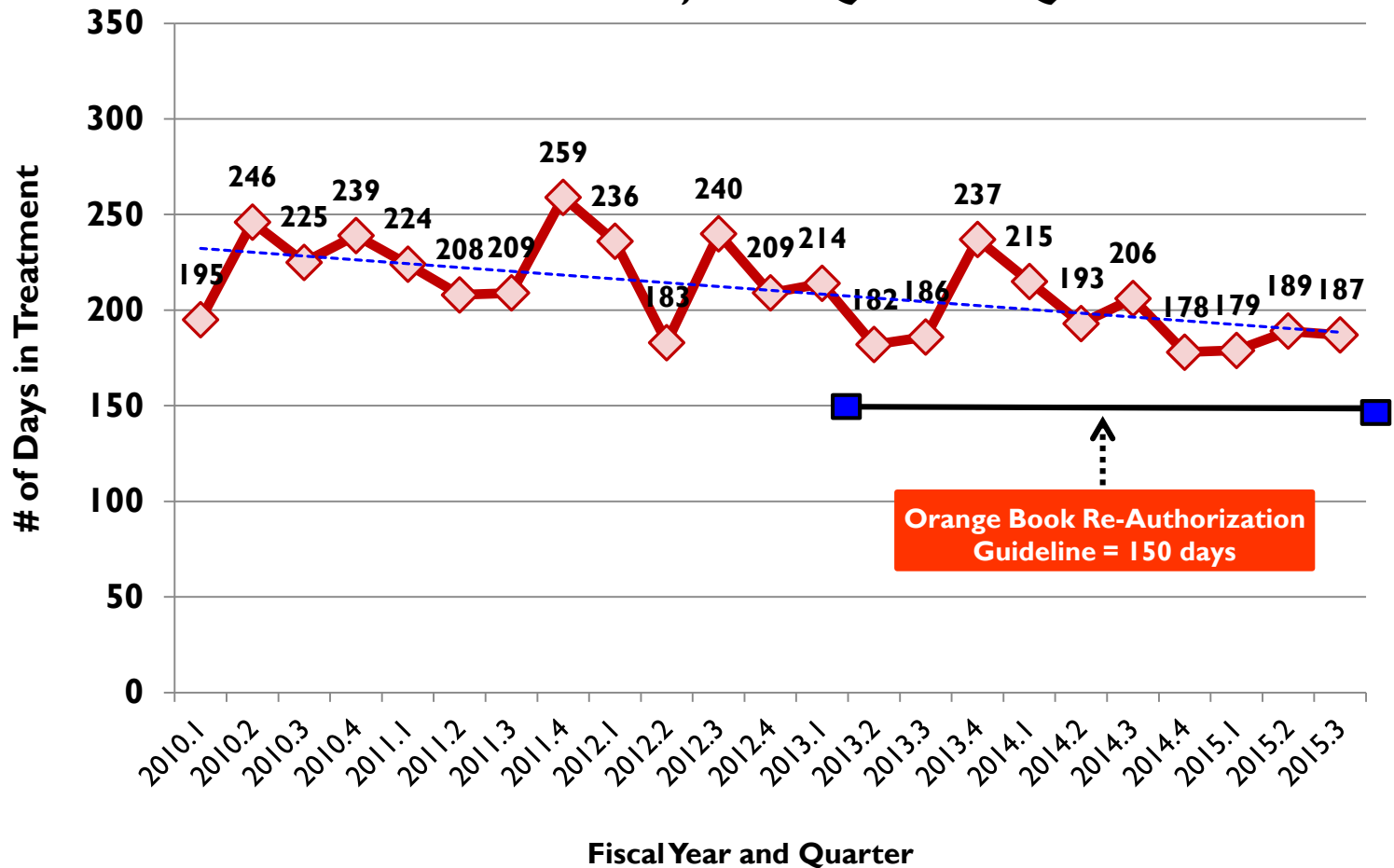
a. Bring length of service closer to CAMHD policy guidelines

b. Increase time CAMHD clinical team spend on clinical tasks

c. Keep clinical positions filled

d. Improve consistency of monthly entry of DAP notes

**Mean Length of Service:
Intensive In-Home, FY10 Q1-FY15 Q3**



2a. Length of Services

2. Improve clinical operations and processes

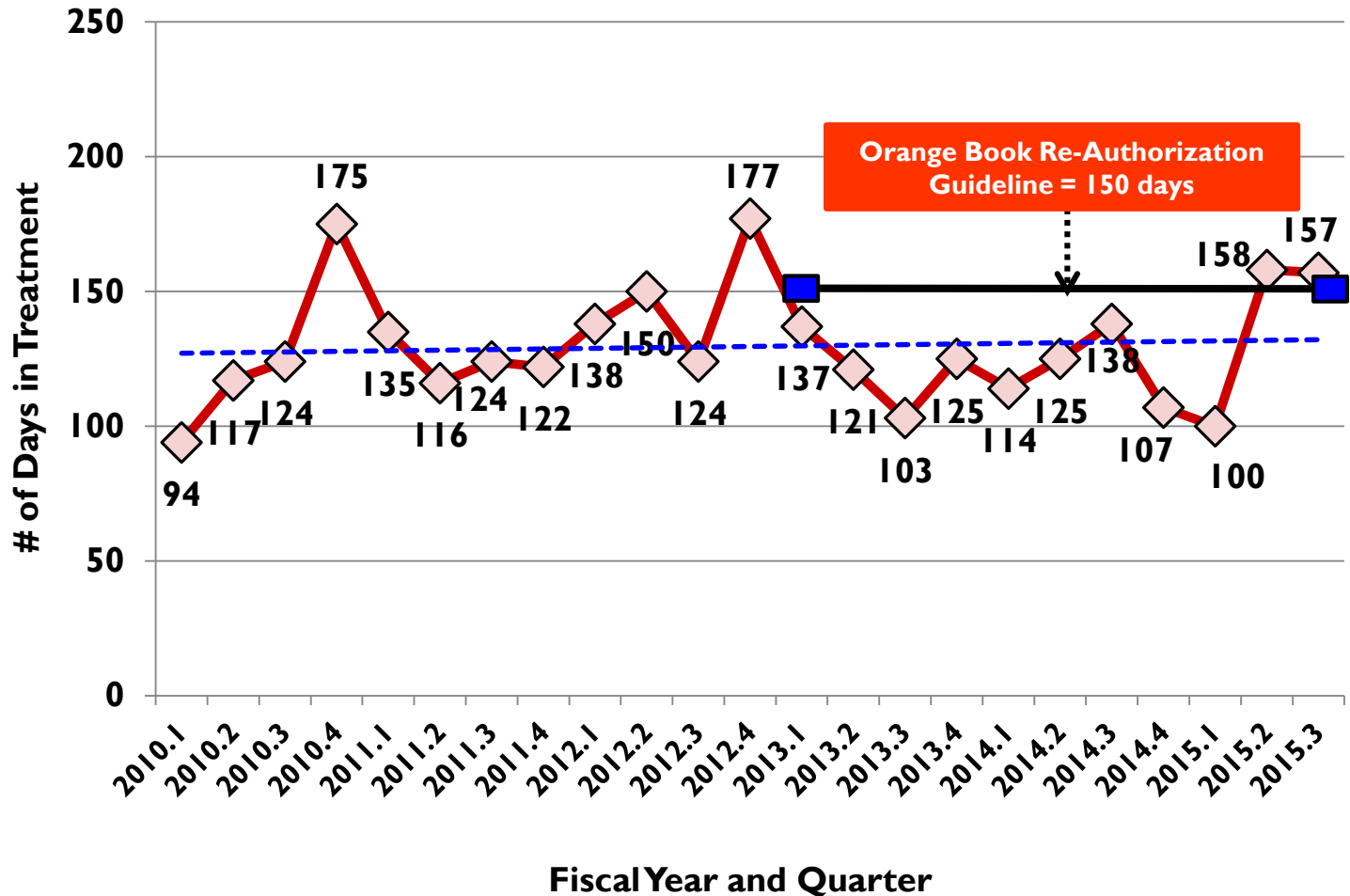
a. Bring length of service closer to CAMHD policy guidelines

b. Increase time CAMHD clinical team spend on clinical tasks

c. Keep clinical positions filled

d. Improve consistency of monthly entry of DAP notes

**Mean Length of Service:
Community-Based Residential III, FY10 Q1-FY15 Q3**



2a. Length of Services

2. Improve clinical operations and processes

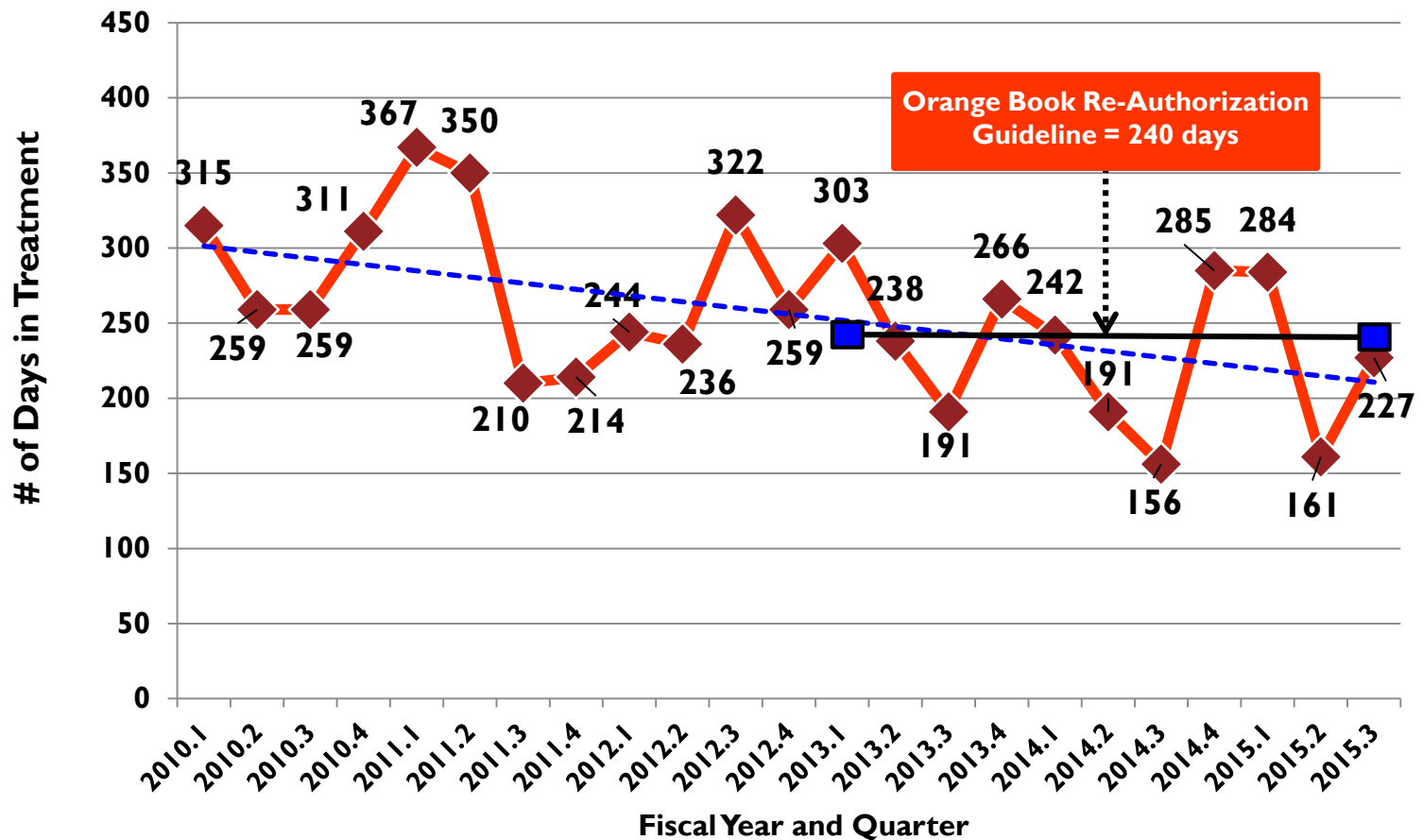
a. Bring length of service closer to CAMHD policy guidelines

b. Increase time CAMHD clinical team spend on clinical tasks

c. Keep clinical positions filled

d. Improve consistency of monthly entry of DAP notes

**Mean Length of Service:
Transitional Family Home, FY10 Q1-FY15 Q3**



Direct Service Documentation at CAMHD

"Watson, you've got to see this..."



2b. Time on Clinical Tasks

Number of Youth Receiving a 'Direct Service'* Recorded Note by Month, FY11 - FY15

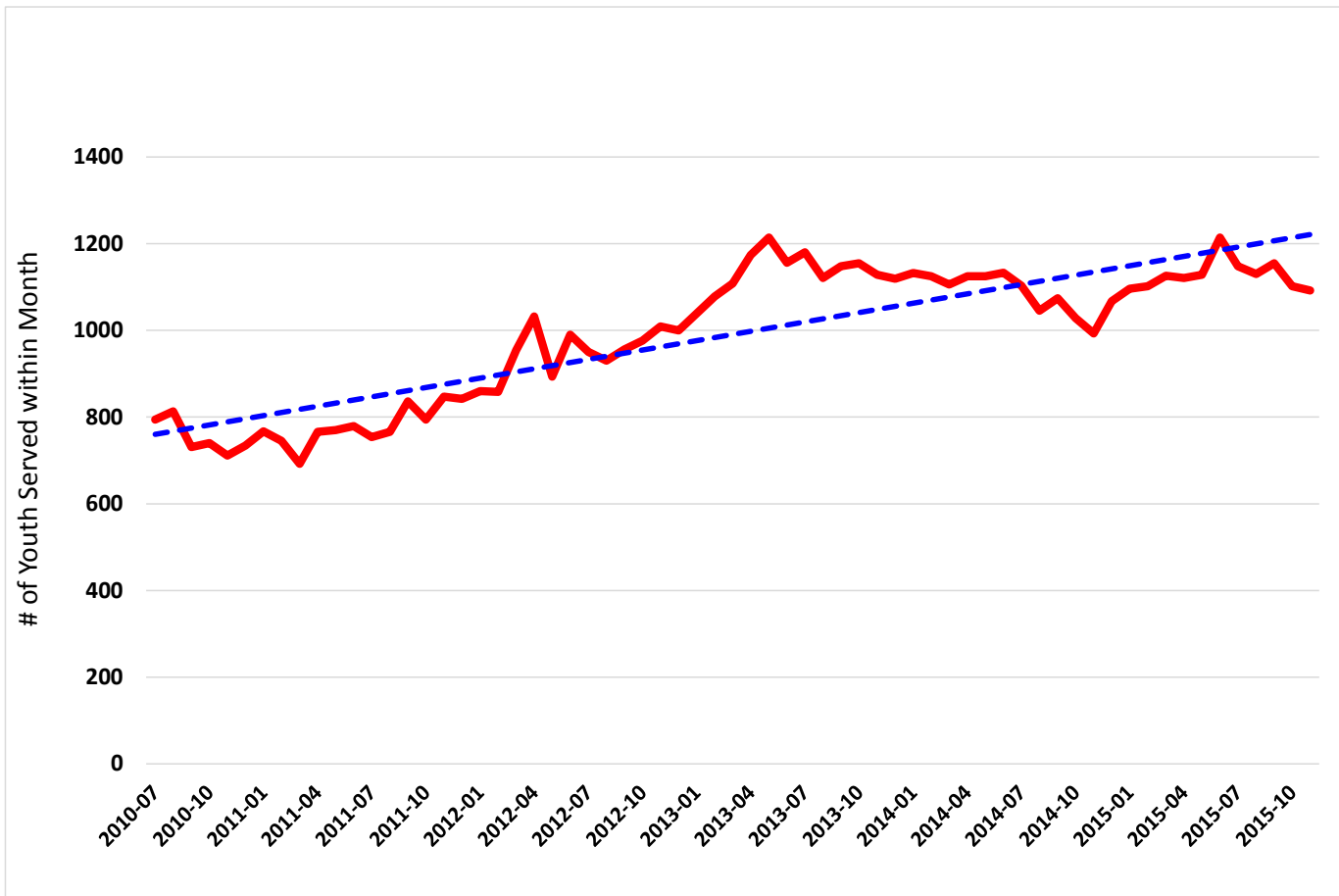
2. Improve clinical operations and processes

a. Bring length of service closer to CAMHD policy guidelines

b. Increase time CAMHD clinical team spends on clinical tasks

c. Keep clinical positions filled

d. Improve consistency of monthly entry of DAP notes



* - Examples of Direct Services include: Case Management and Family Therapy

2b. Time on Clinical Tasks

Number of Youth Receiving a 'Contact'* Recorded Note by Month, FY11 - FY15

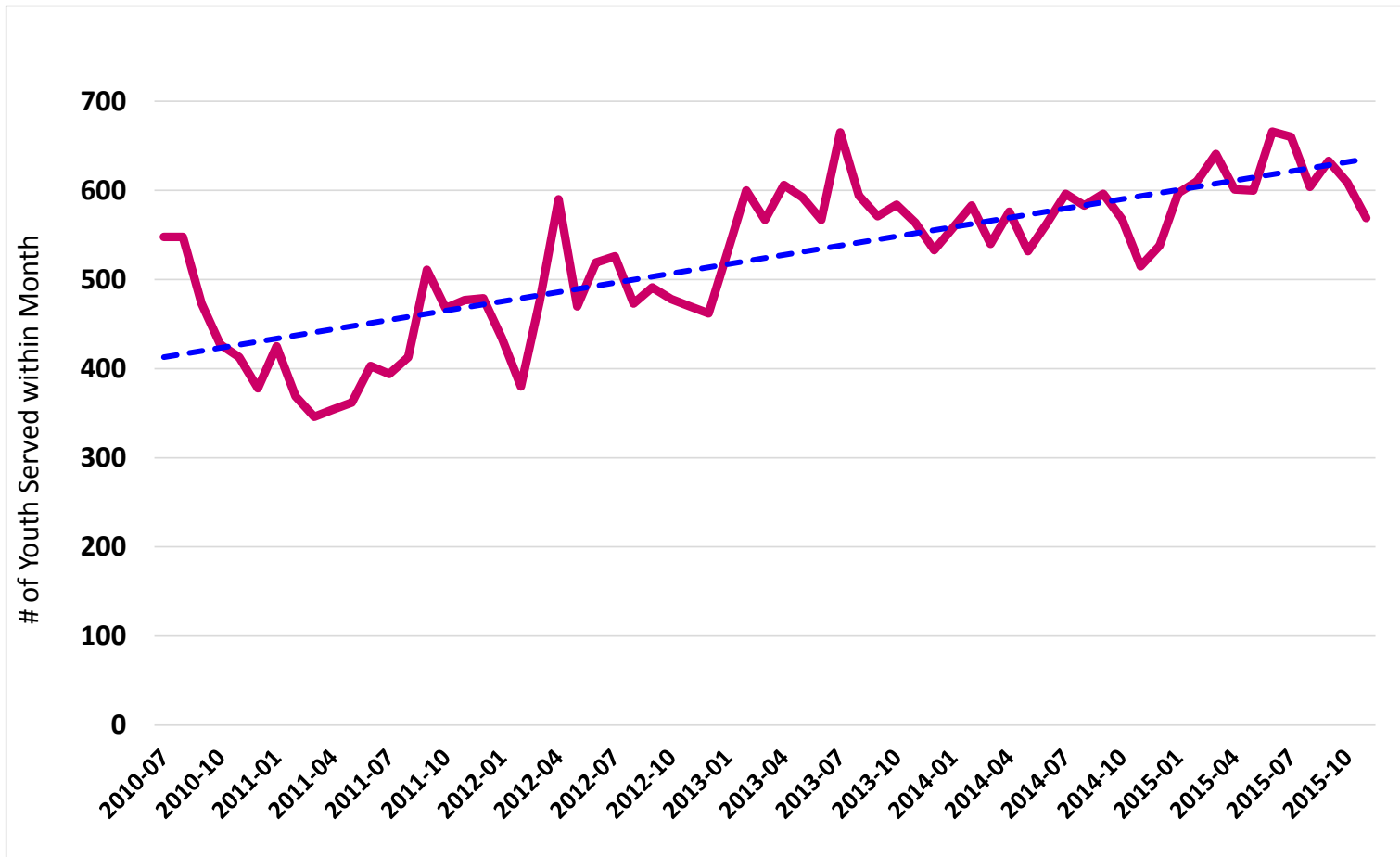
2. Improve clinical operations and processes

a. Bring length of
service closer to
CAMHD policy
guidelines

b. Increase time
CAMHD clinical
team spends on
clinical tasks

c. Keep clinical
positions filled

d. Improve
consistency of
monthly entry of
DAP notes



* - Contacts include 'Telephone' & 'Other' type contacts.

2b. Time on Clinical Tasks

Number of Youth Receiving a 'Case Management'* Recorded Note by Month, FY11 - FY15

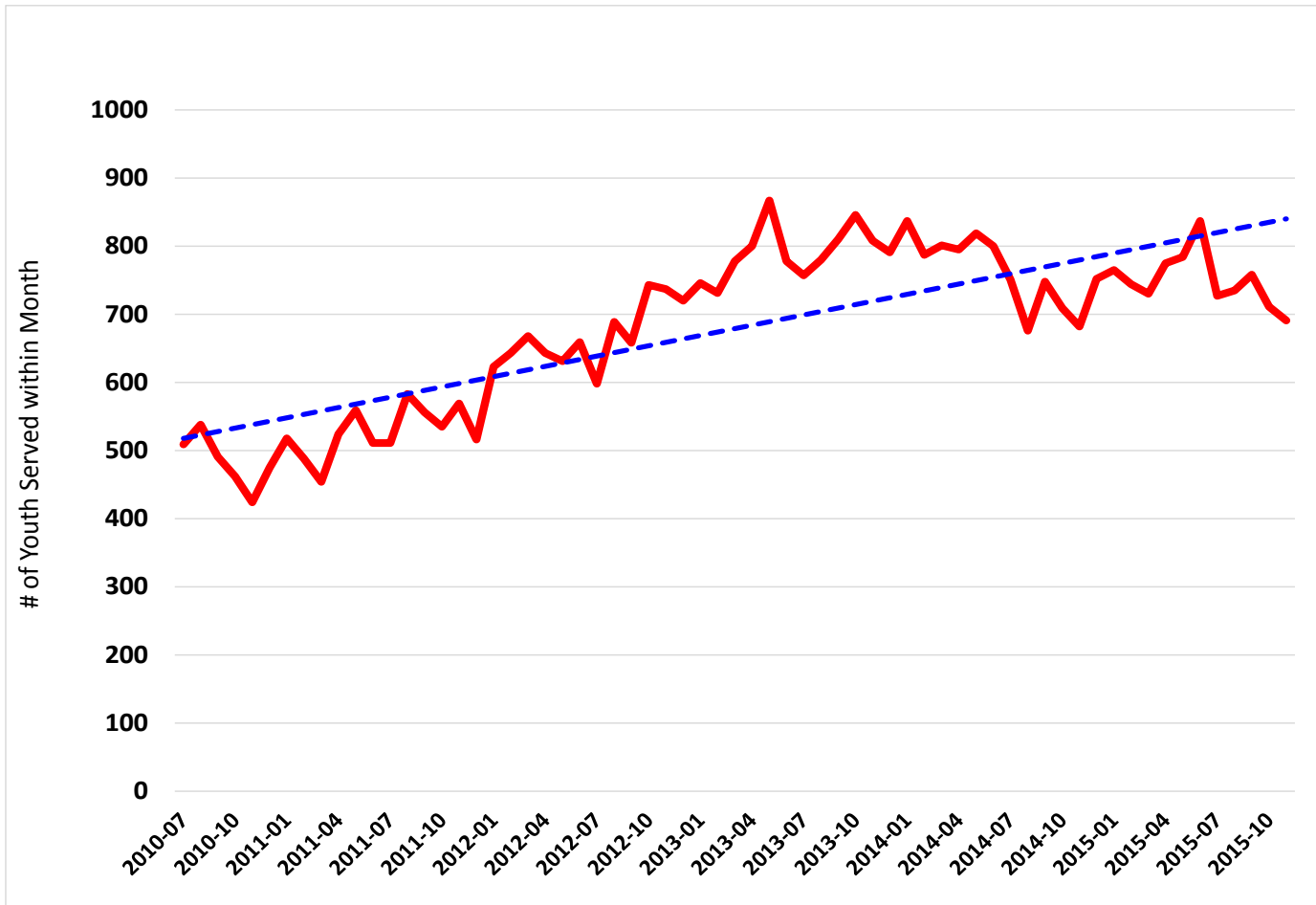
2. Improve clinical operations and processes

a. Bring length of
service closer to
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guidelines

b. Increase time
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c. Keep clinical
positions filled

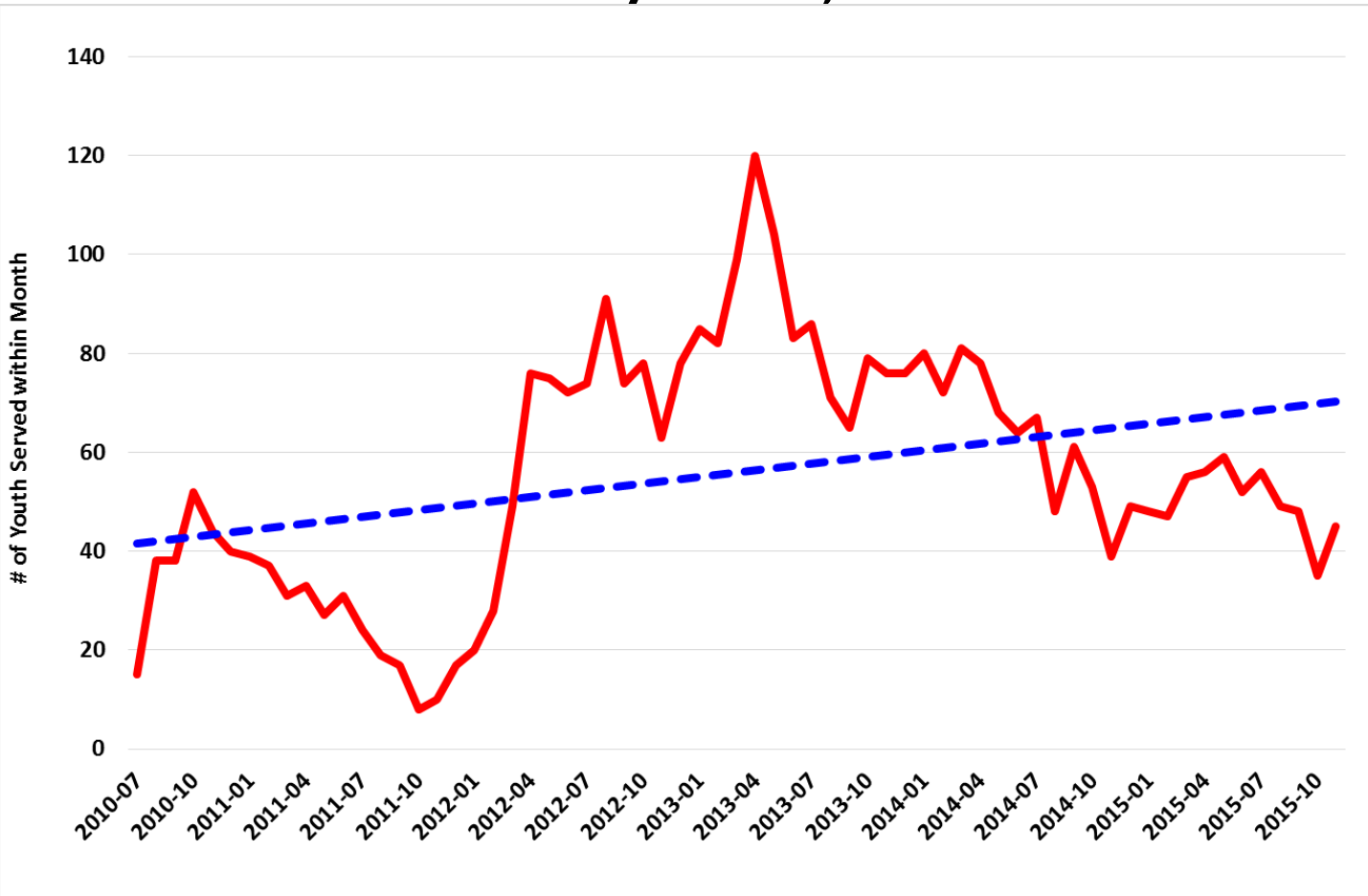
d. Improve
consistency of
monthly entry of
DAP notes



* - Case Management includes: Targeted and Intensive Case Mgmt.

2b. Time on Clinical Tasks

**Number of Youth Receiving an 'Outpatient Service'*
Recorded Note by Month, FY11 - FY15**



* - Outpatient Services include: Individual, Group, and Family Therapy

2. Improve clinical operations and processes

a. Bring length of service closer to CAMHD policy guidelines

b. Increase time CAMHD clinical team spends on clinical tasks

c. Keep clinical positions filled

d. Improve consistency of monthly entry of DAP notes

2b. Time on Clinical Tasks

Number of Youth Receiving a 'Formal MH Assessment'* Recorded Note by Month, FY11 - FY15

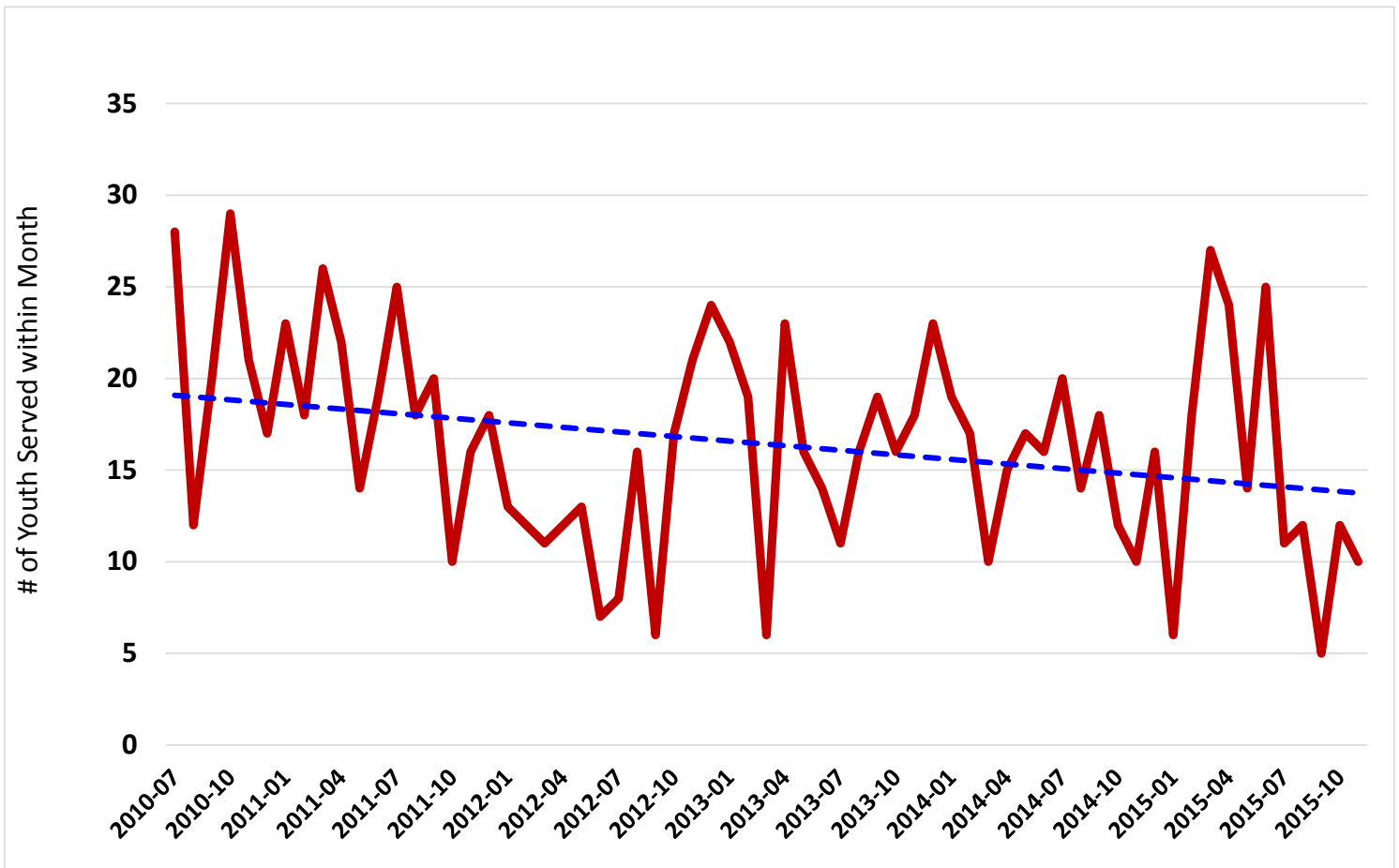
2. Improve clinical operations and processes

a. Bring length of
service closer to
CAMHD policy
guidelines

b. Increase time
CAMHD clinical
team spends on
clinical tasks

c. Keep clinical
positions filled

d. Improve
consistency of
monthly entry of
DAP notes



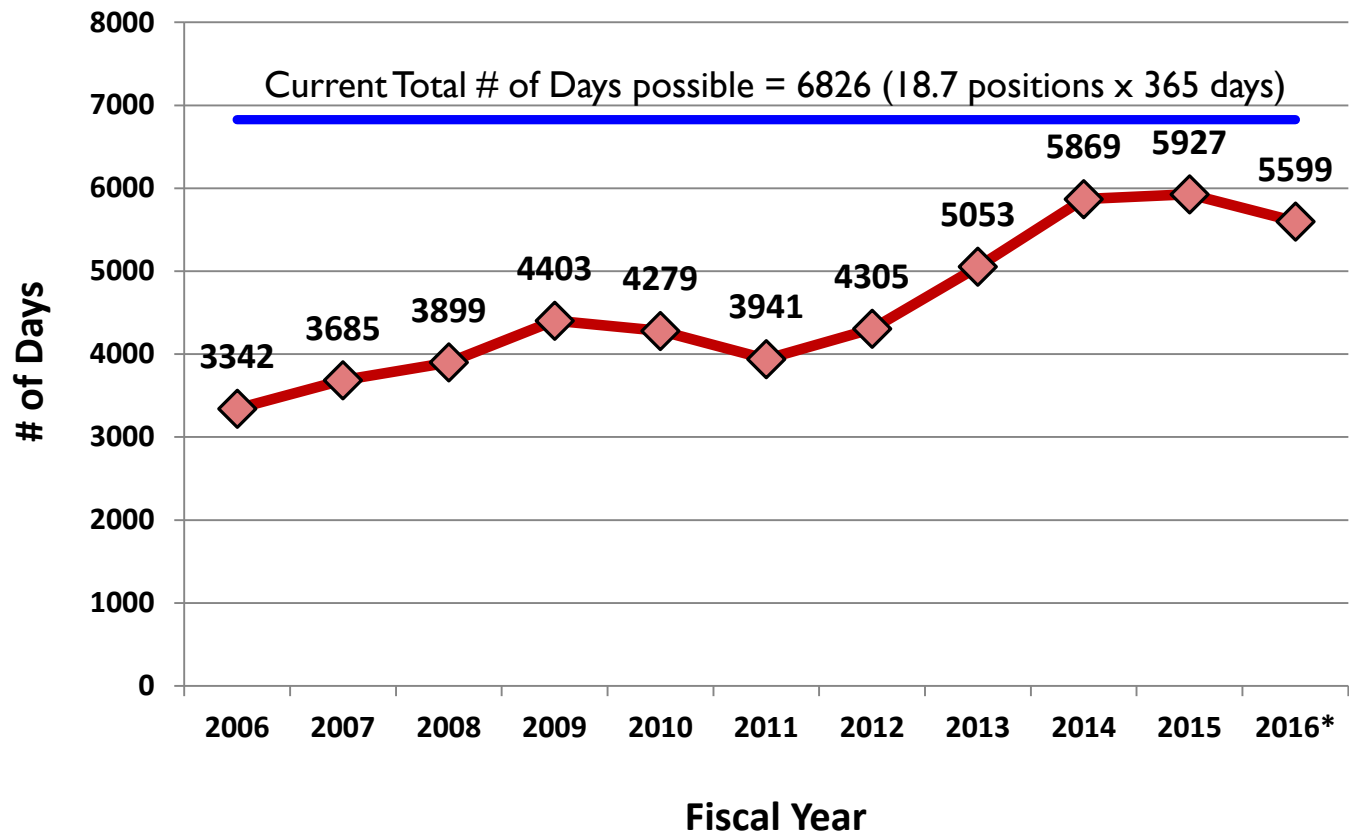
* - Formal MH Assessments include: Psychiatric Evaluation, Focused Mental Health Assessment

2c. Keeping Clinical Positions Filled

2. Improve clinical operations and processes

- a. Bring length of service closer to CAMHD policy guidelines
- b. Increase time CAMHD clinical team spends on clinical tasks
- c. Keep clinical positions filled**
- d. Improve consistency of monthly entry of DAP notes

Number of Filled Clinical Lead Days, FY06-FY16*



*2016 Projection

CAMHD's Use of Evidence-Based Services



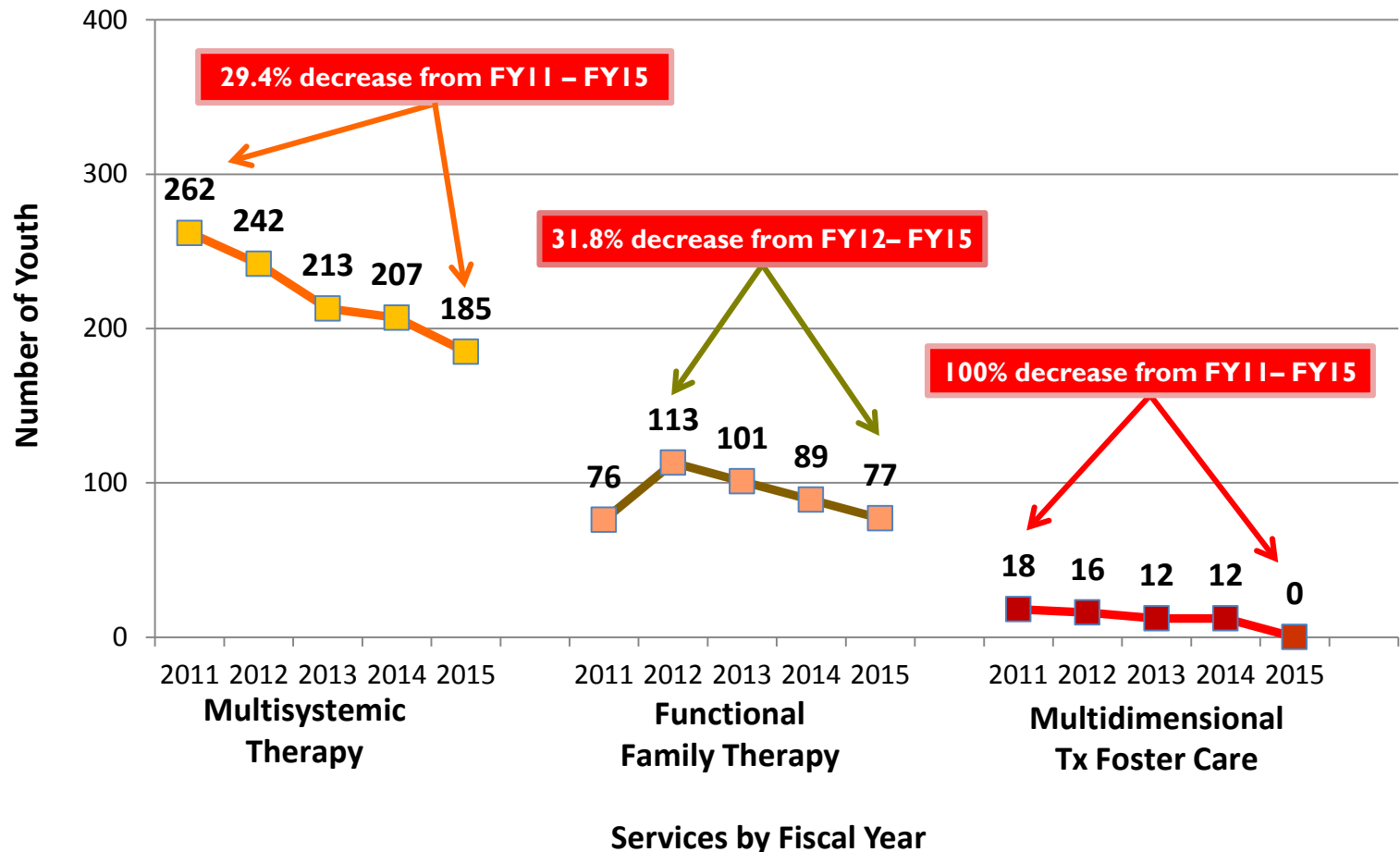
3a. Use of Evidence-Based Services

3. Improve the quality of services provided

a. Increase use of Evidence-Based Tx's

- b. Increase accessibility and use of data in case planning
- c. Increase parent engagement in case planning
- d. Improve agreement between CSP, Tx plan, & MTPS

CAMHD Evidence-Based Program Utilization, FY11-FY15



3b. Use of Treatment Progress Data

3. Improve the quality of services provided



a. Increase use of Evidence-Based Tx's

b. Increase accessibility and use of data in case planning

c. Increase parent engagement in case planning

d. Improve agreement between CSP, Tx plan, & MTPS

		OS Assessments Administered (Parent and/or Youth): 13-Month Trends									
		January, 2015			January, 2016			Rate Change (Jan. 2015 to Jan. 2016)	Average Across Past 13 Months		Completion Rate Goal **
Rank *	FGC	# of Clients on Caseload (as of Jan. 31, 2015)	# of OS Assessments Administered (P and/or Y)	% of Caseload Administered (as of Jan. 31, 2015)	# of Clients on Caseload (as of Jan. 31, 2016)	# of OS Assessments Administered (P and/or Y)	% of Caseload Administered (as of Jan. 31, 2016)	% Difference	Aver. # of OS Assessments Administered (P and/or Y)	% of caseload	%
1	Big Island West	64	60	93.8%	91	94	103.3%	9.5%	81	95.0%	85%
2	Big Island East	331	134	40.5%	310	240	77.4%	36.9%	246	76.6%	90%
3	Kauai	111	18	16.2%	102	65	63.7%	47.5%	65	59.7%	85%
4	Central	170	78	45.9%	189	74	39.2%	-6.7%	85	46.6%	75%
6	Leeward	143	21	14.7%	165	64	38.8%	24.1%	62	36.6%	65%
5	Honolulu	142	43	30.3%	191	70	36.6%	6.4%	70	40.1%	85%
7	Maui	167	19	11.4%	128	36	28.1%	16.7%	27	17.3%	30%
	TOTAL	1128	373	33.1%	1176	643	54.7%		636	53.1%	
* Based on January 2016 Administration Rate											** - Set by each FGC to meet by Feb. 2016

- The average 'OS Attempts per Month' CAMHD-wide is: approx. 1 out of every 2 families gets a Parent and/or a Youth assessment administered for the youth each month.

3b. Use of Treatment Progress Data

3. Improve the quality of services provided

CONGRATS TO BIG ISLAND WEST!!

a. Increase use of Evidence-Based Tx's

b. Increase accessibility and use of data in case planning

c. Increase parent engagement in case planning

d. Improve agreement between CSP, Tx plan, & MTPS

		OS Assessments Administered (Parent and/or Youth): 13-Month Trends									
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1	Big Island West	64	60	93.8%	91	94	103.3%	9.5%	81	95.0%	85%

EXCEEDED THEIR GOAL!!

3b. Use of Treatment Progress Data

3. Improve the quality of services provided

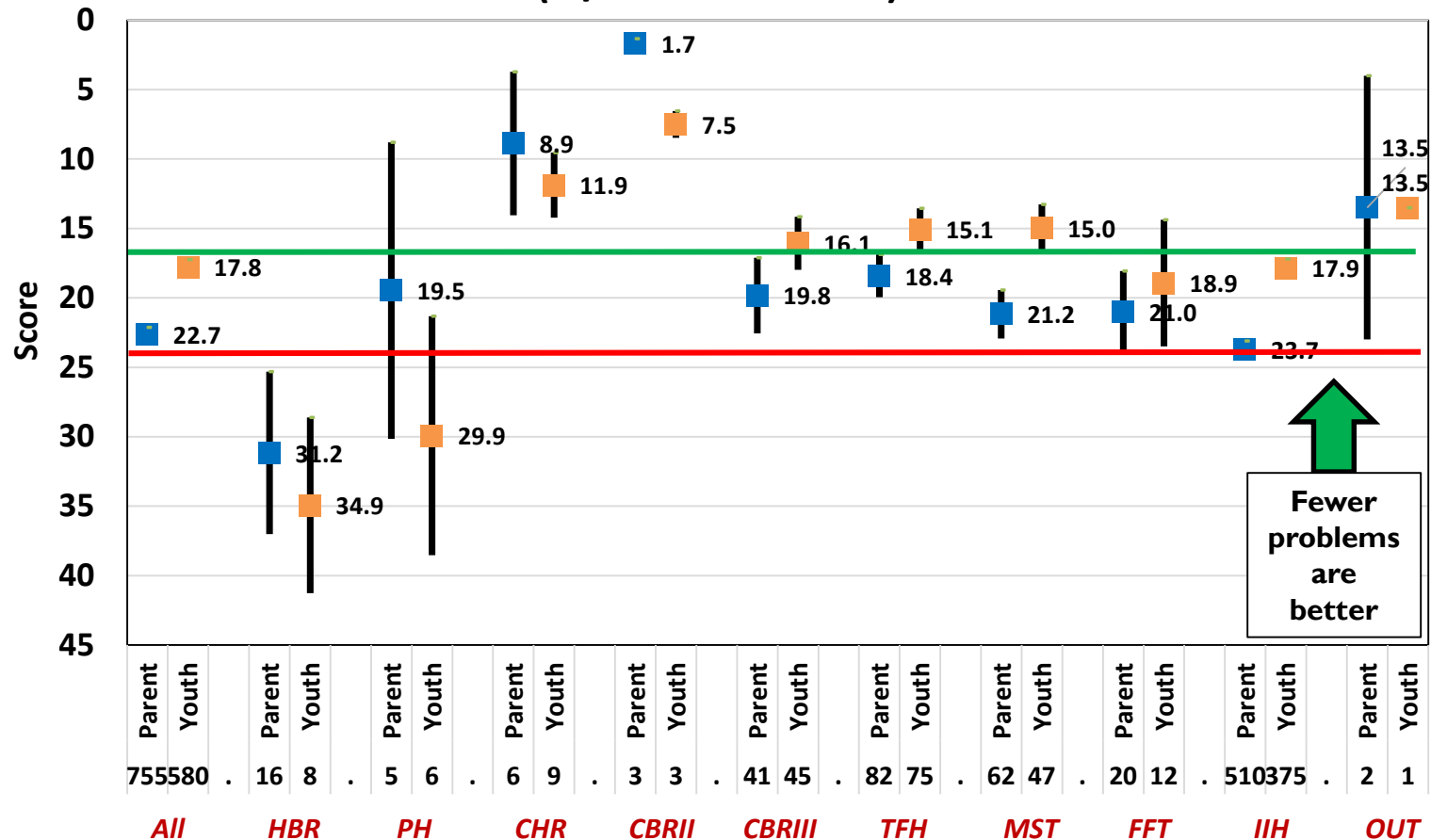
a. Increase use of Evidence-Based Tx's

b. Increase accessibility and use of data in case planning

c. Increase parent engagement in case planning

d. Improve agreement between CSP, Tx plan, & MTPS

Average Ohio Scale Problem Severity Scores by Level of Care (w/ Standard Error)



3b. Use of Treatment Progress Data

3. Improve the quality of services provided

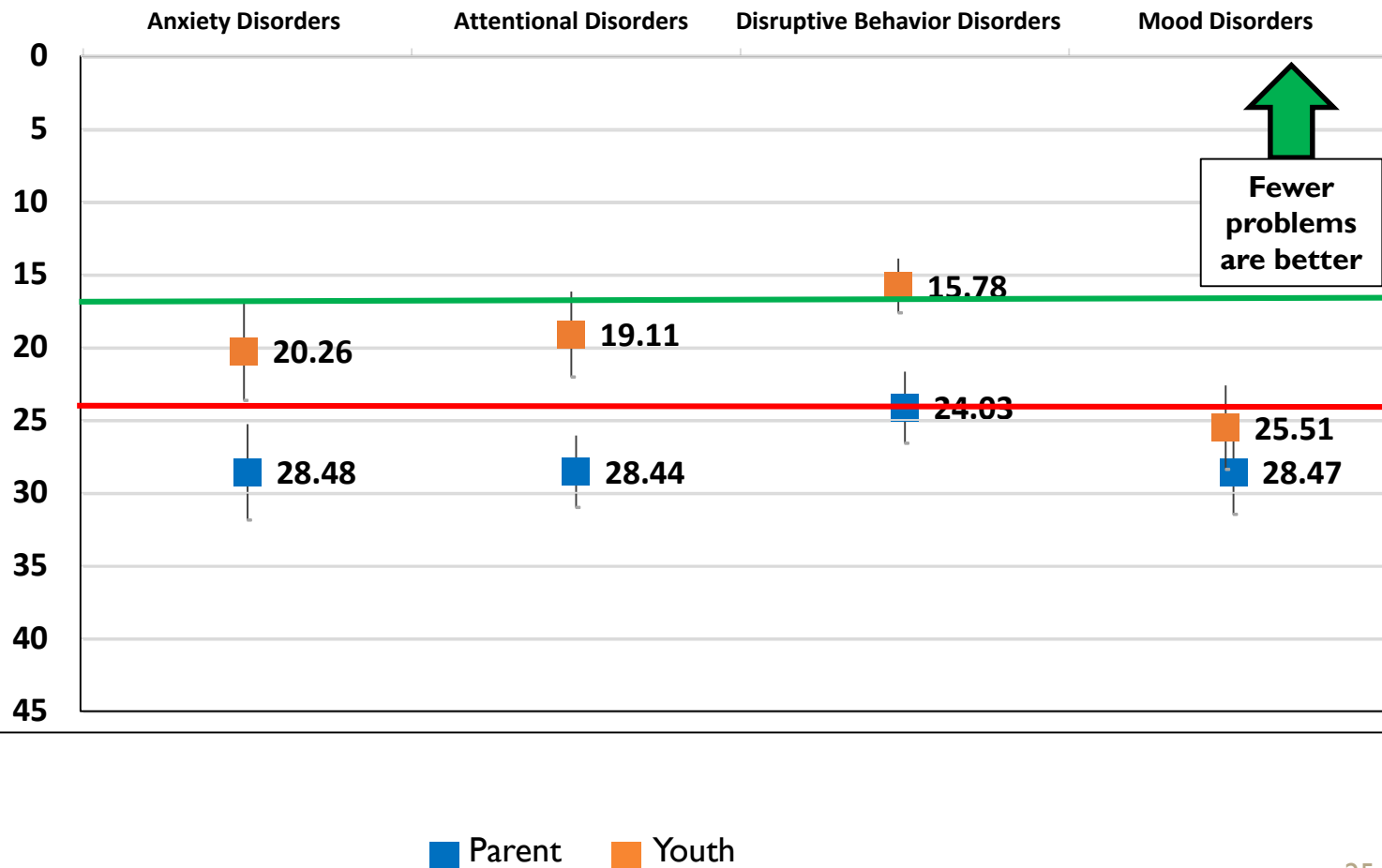
a. Increase use of Evidence-Based Tx's

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c. Increase parent engagement in case planning

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Average Ohio Scale Problem Severity Scores by Primary Diagnosis (w/ 95% Confidence Interval)

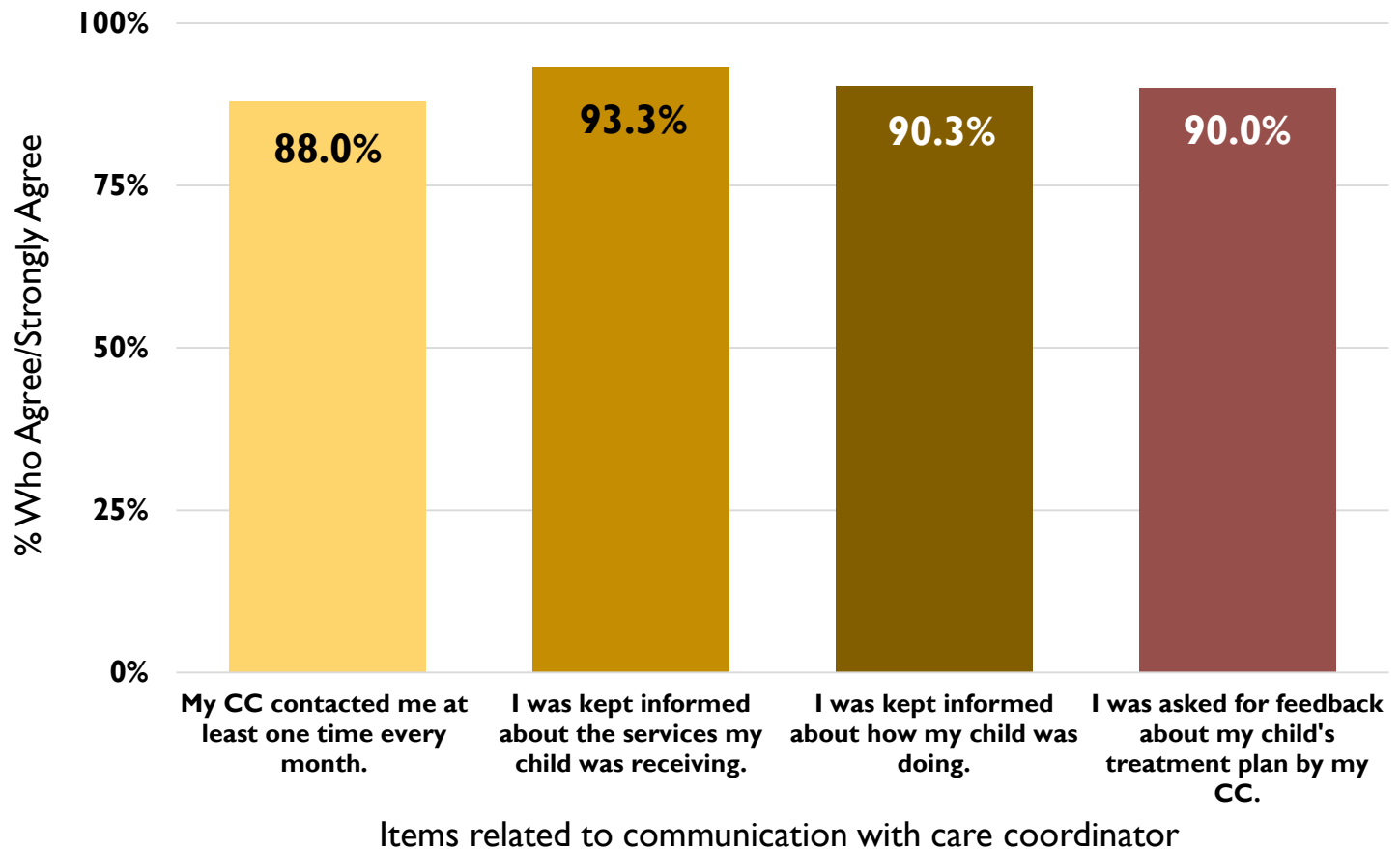


3c. Family Engagement

3. Improve the quality of services provided

- a. Increase use of Evidence-Based Tx
- b. Increase accessibility and use of data in case planning
- c. Increase parent engagement in case planning
- d. Improve agreement between CSP, Tx plan, & MTPS

Consumer Survey, 2015: During the time my child was receiving services from CAMHD ...



3d. Agreement Between Planning and Services Provided

3. Improve the quality of services provided

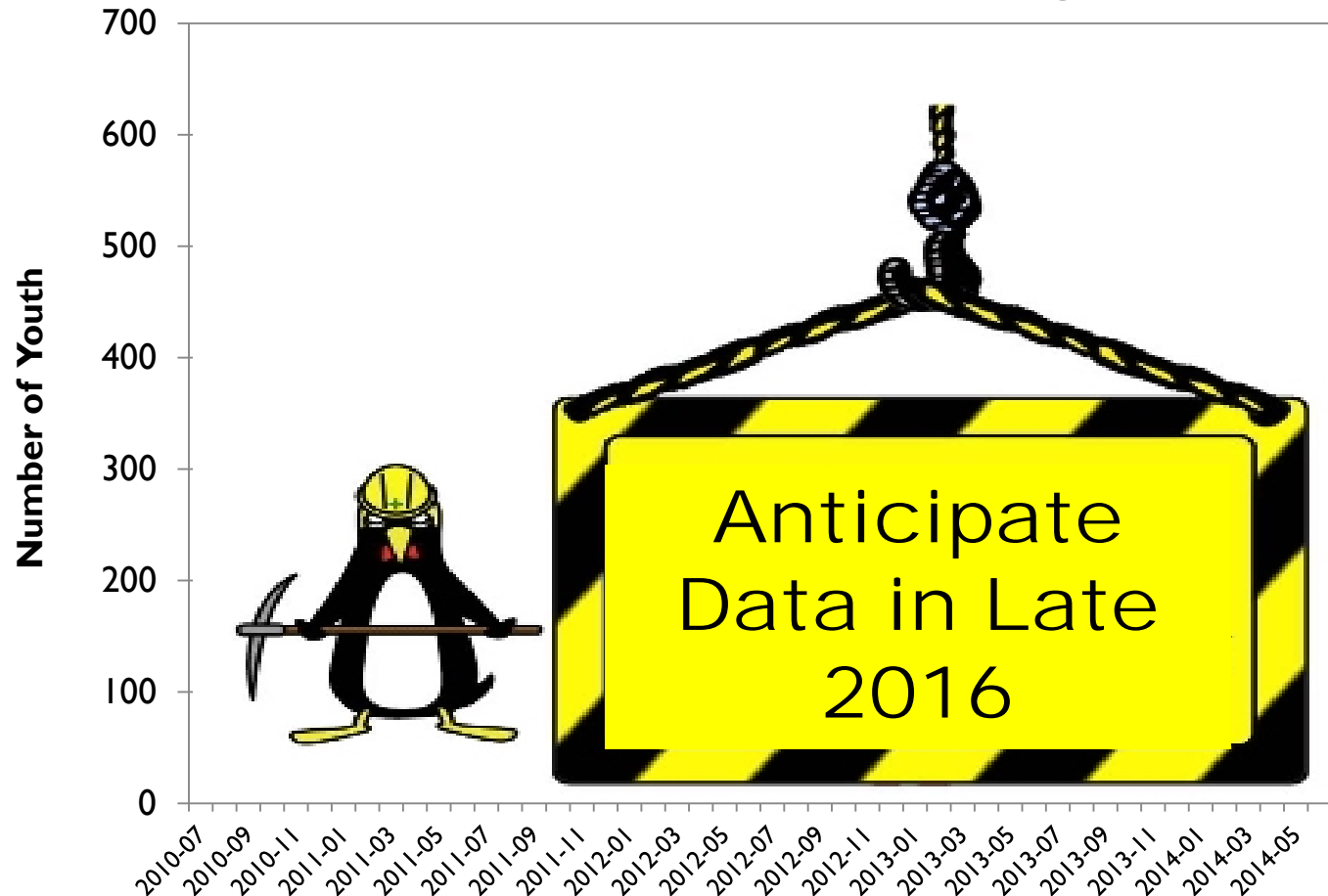
a. Increase use of Evidence-Based Tx's

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CSP Treatment Plan and MTPS Agreement



Let's Check Out the Fiscal Data



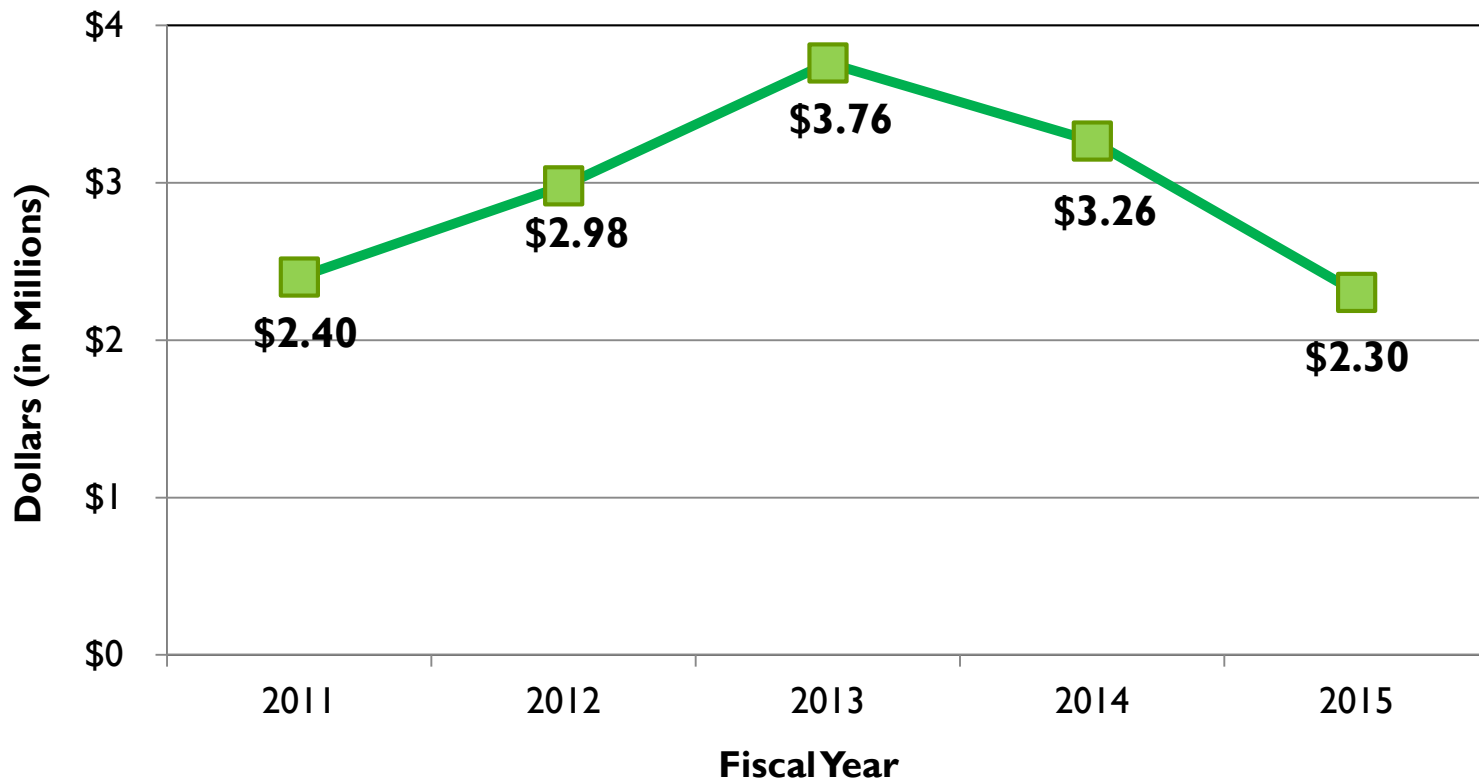
4a. Federal Grants

4. Increase non-state funding for services

a. Increase amount of federal grant dollars allocated to CAMHD

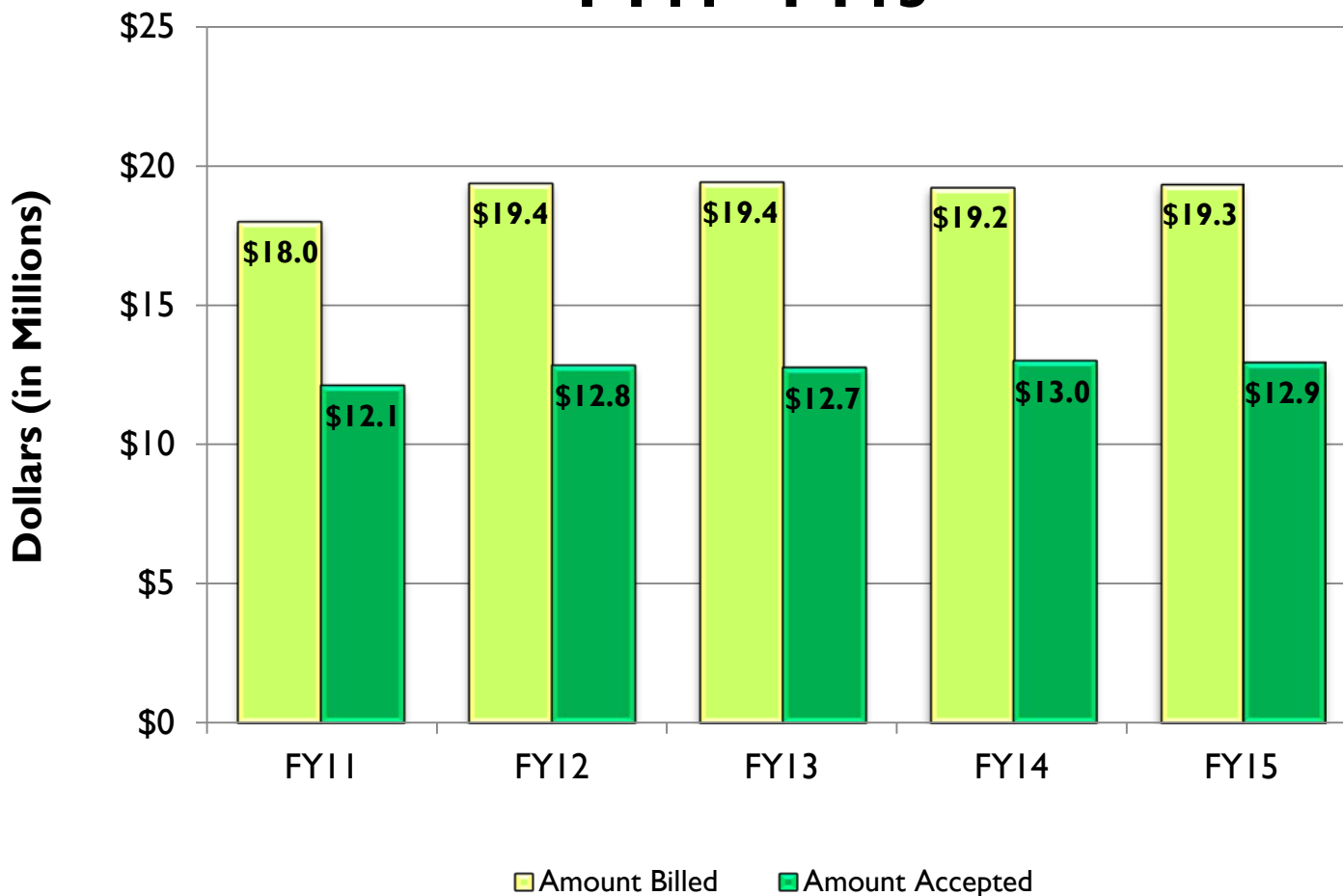
b. Increase amount of Medicaid dollars allocated to CAMHD

Federal Grant Revenues Fiscal Year 2011-2015



4b. Medicaid Reimbursement

Medicaid Dollars: Billed Vs. Accepted, FY11 - FY15



4. Increase non-state funding for services

a. Increase amount of federal grant dollars allocated to CAMHD

b. Increase amount of Medicaid dollars allocated to CAMHD

Lets Look at Improvement of CAMHD Youth



5a. Rate of Youth Improvement

5. Improve outcomes for youth and families

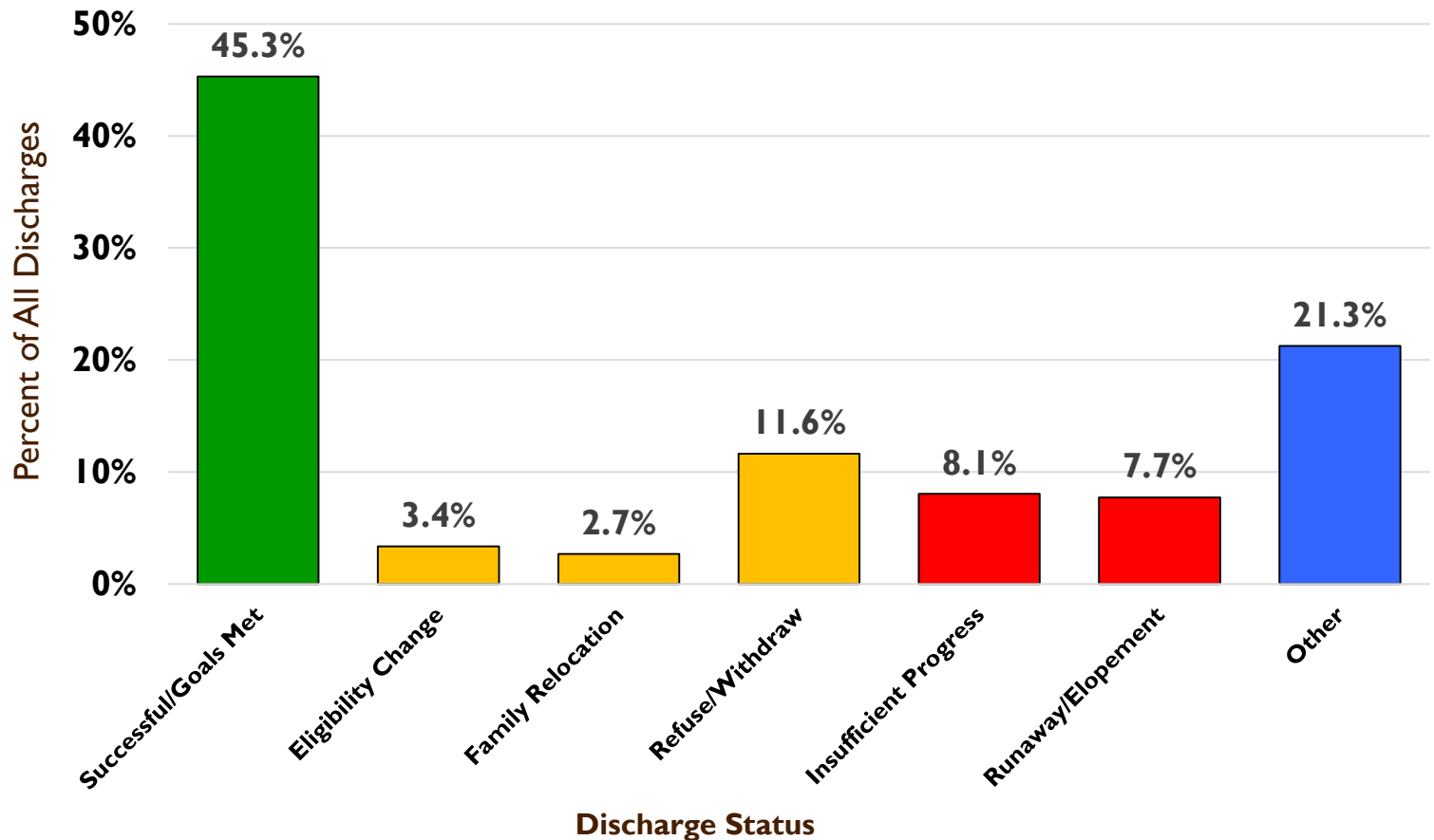
a. Increase rate of improvement for youth

b. Improve consumer satisfaction

c. Improve attendance in school for CAMHD youth

d. Decrease arrests of youth served

**Discharge Status* of CAMHD Youth
as a Percentage of All Discharges, FY 2015**



* - As documented in the MTPS (Monthly Treatment Progress Summary) assessment completed by CAMHD providers.

5a. Rate of Youth Improvement

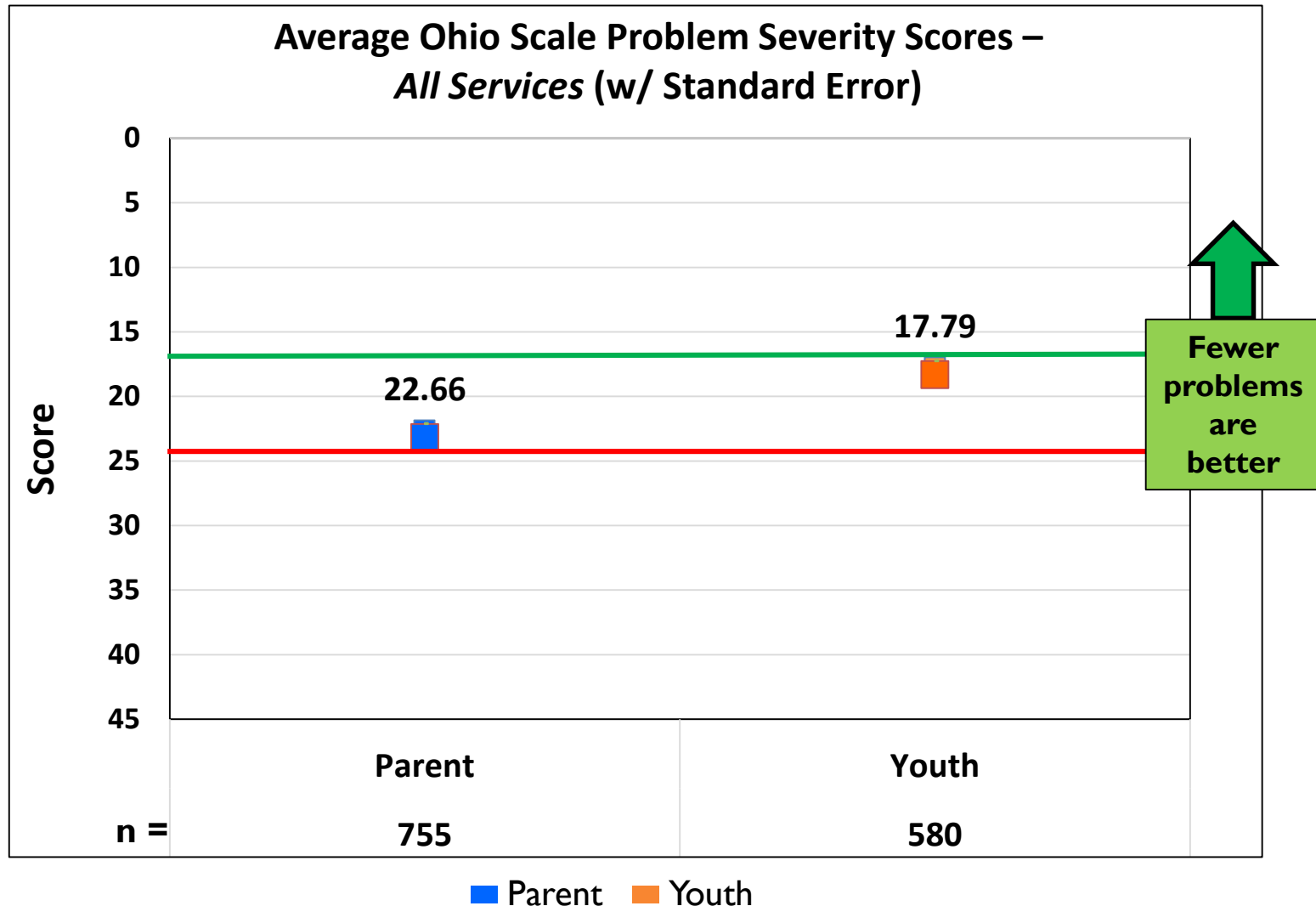
5. Improve outcomes for youth and families

a. Increase rate of improvement for youth

b. Improve consumer satisfaction

c. Improve attendance in school for CAMHD youth

d. Decrease arrests of youth served



Note: OS Problem Severity Score has a possible range of 0-100.

5a. Rate of Youth Improvement

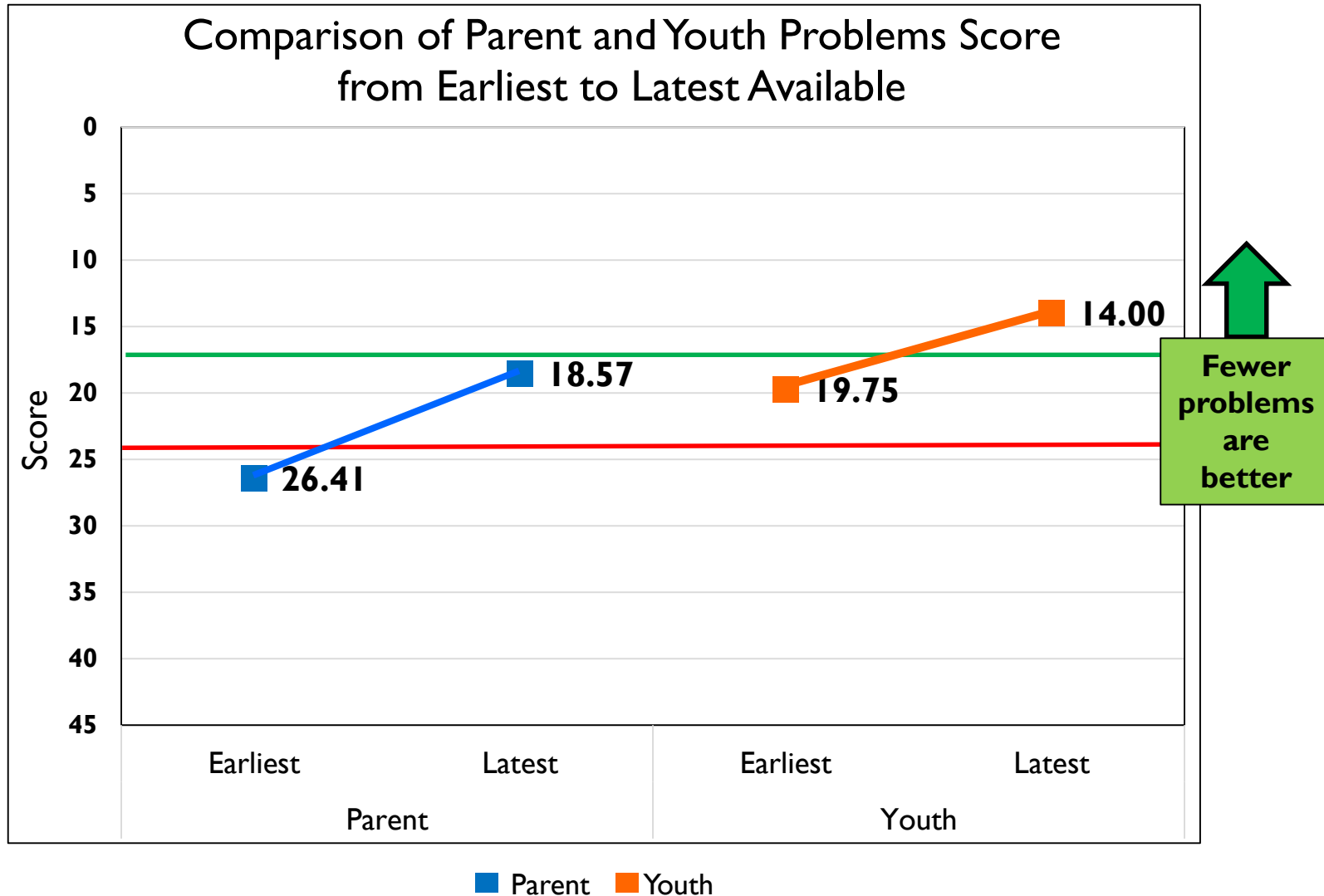
5. Improve outcomes for youth and families

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Note: OS Problem Severity Score has a possible range of 0-100.

5a. Rate of Youth Improvement

5. Improve outcomes for youth and families

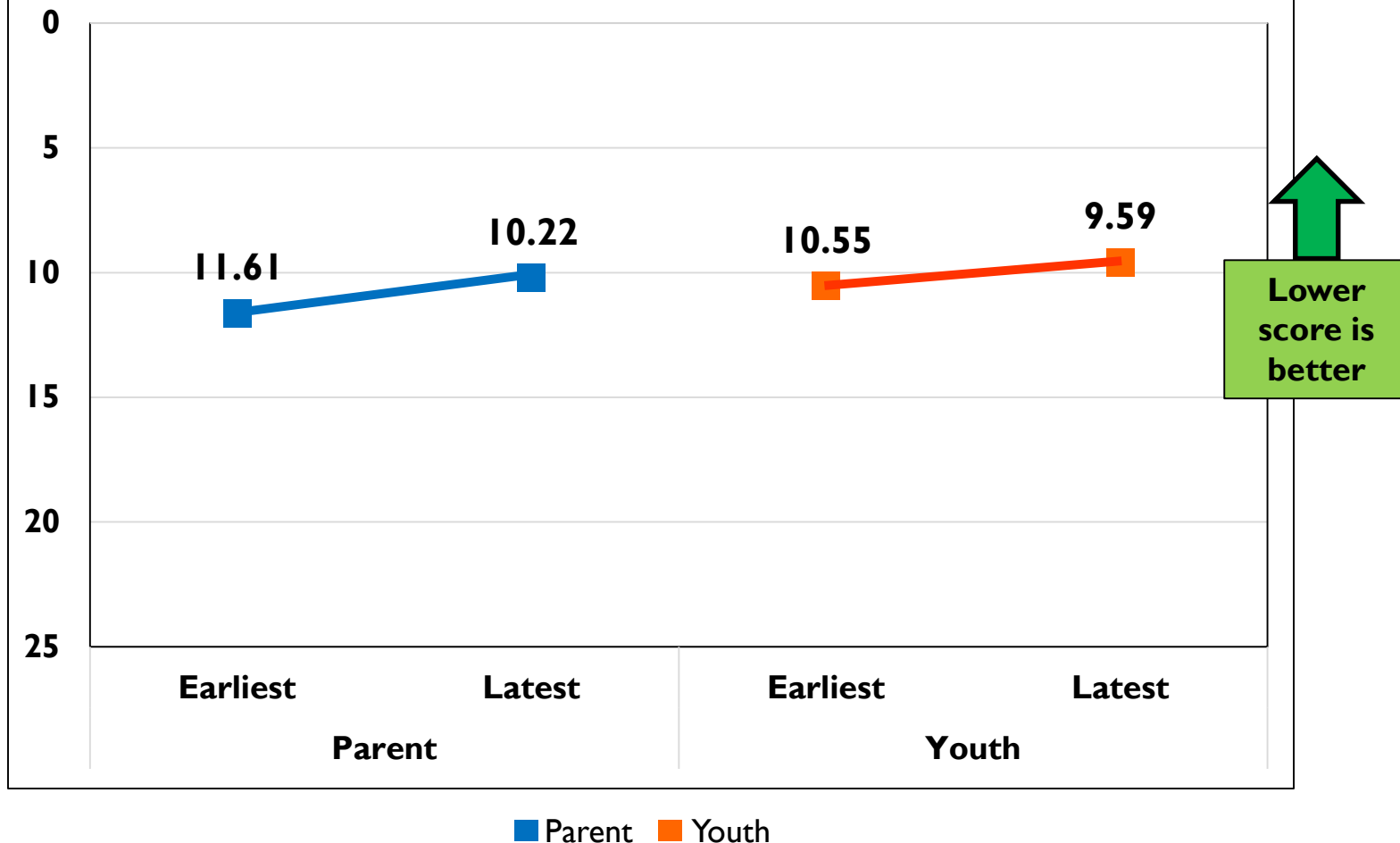
a. Increase rate of improvement for youth

b. Improve consumer satisfaction

c. Improve attendance in school for CAMHD youth

d. Decrease arrests of youth served

Comparison of Parent and Youth Hopefulness Scale from Earliest to Latest Available



5a. Rate of Youth Improvement

5. Improve outcomes for youth and families

a. Increase rate of improvement for youth

- b. Improve consumer satisfaction
- c. Improve attendance in school for CAMHD youth
- d. Decrease arrests of youth served

Outcome Measure (Over 2-year time period)	Improvement Rate
CAFAS (based on slopes)	55.8%-62.3%*
MTPS (based on slopes)	75.8%-79.6%*
Ohio Scales Youth (based on earliest to latest scores)	63.0%
Ohio Scales Parent (based on earliest to latest scores)	68.5%

* - Range of recent quarterly improvement rates.

5b. Consumer Satisfaction

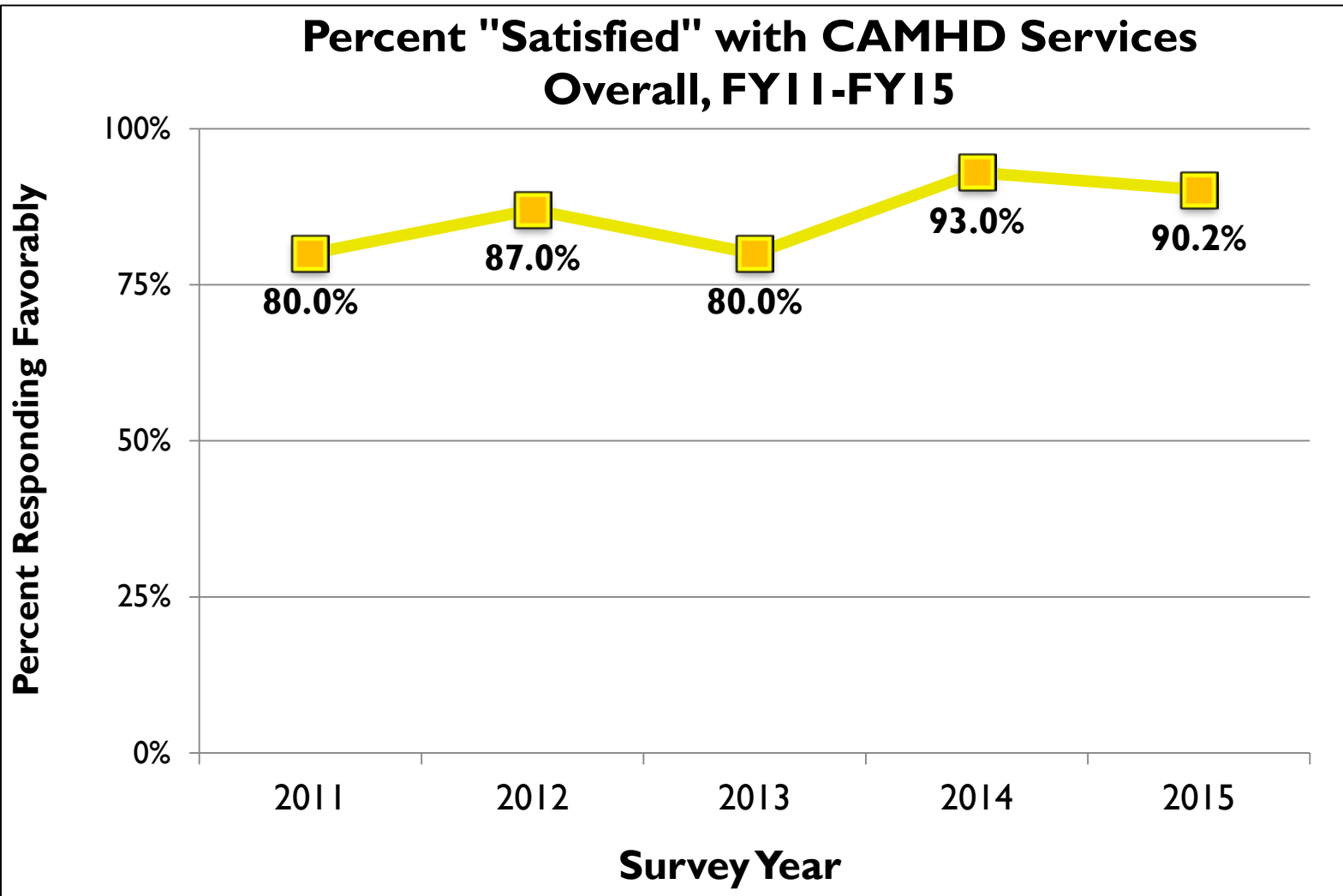
5. Improve outcomes for youth and families

a. Increase rate of improvement for youth

b. Improve consumer satisfaction

c. Improve attendance in school for CAMHD youth

d. Decrease arrests of youth served

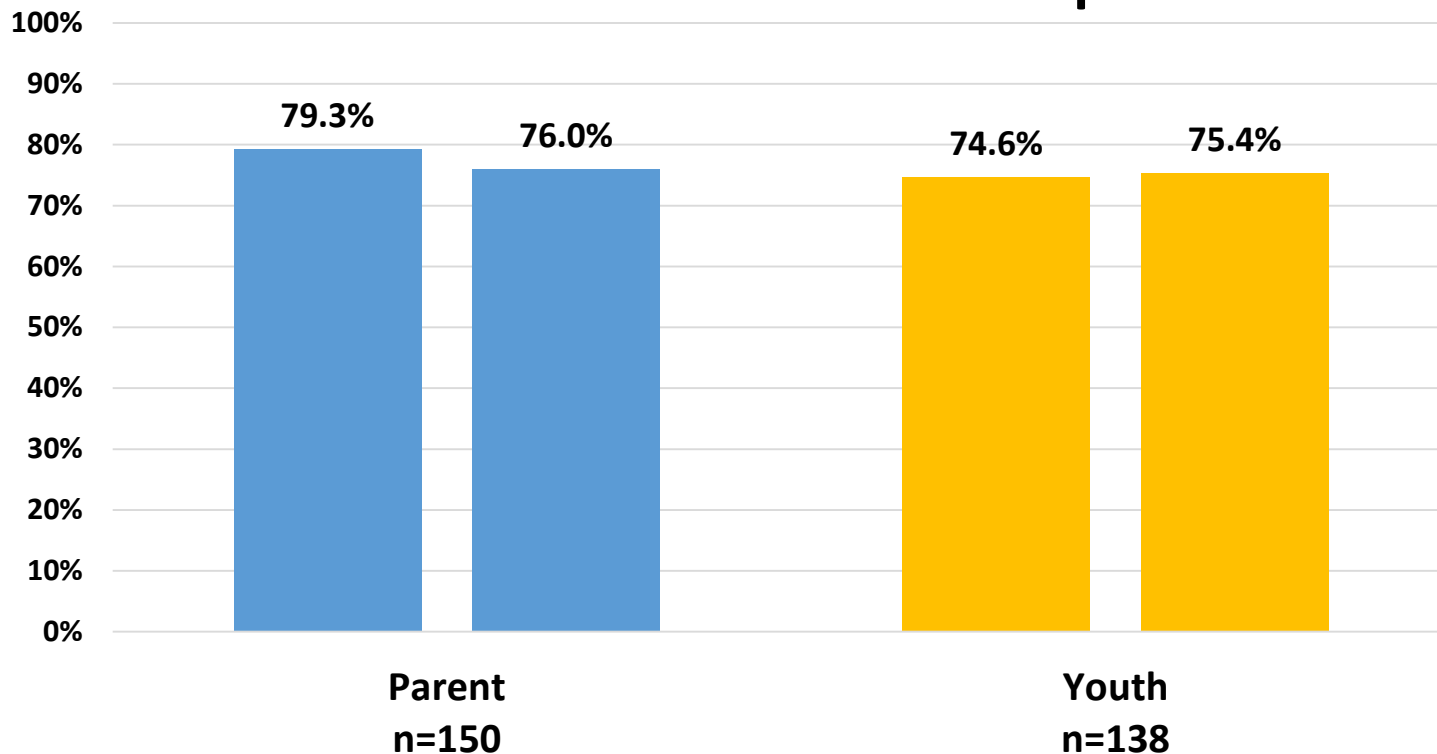


5c. School Attendance

5. Improve outcomes for youth and families

- a. Increase rate of improvement for youth
- b. Improve consumer satisfaction
- c. Improve attendance in school for CAMHD youth**
- d. Decrease arrests of youth served

Attended School in Past 30 Days: Earliest to Latest Ohio Scale Completed*



*Removed summer months from analysis.

These data come from the Ohio Scales (OS) 'Cover Sheet.' The actual question is: "Did youth attend school in past 30 days?" [Yes/No]

5c. School Attendance

5. Improve outcomes for youth and families

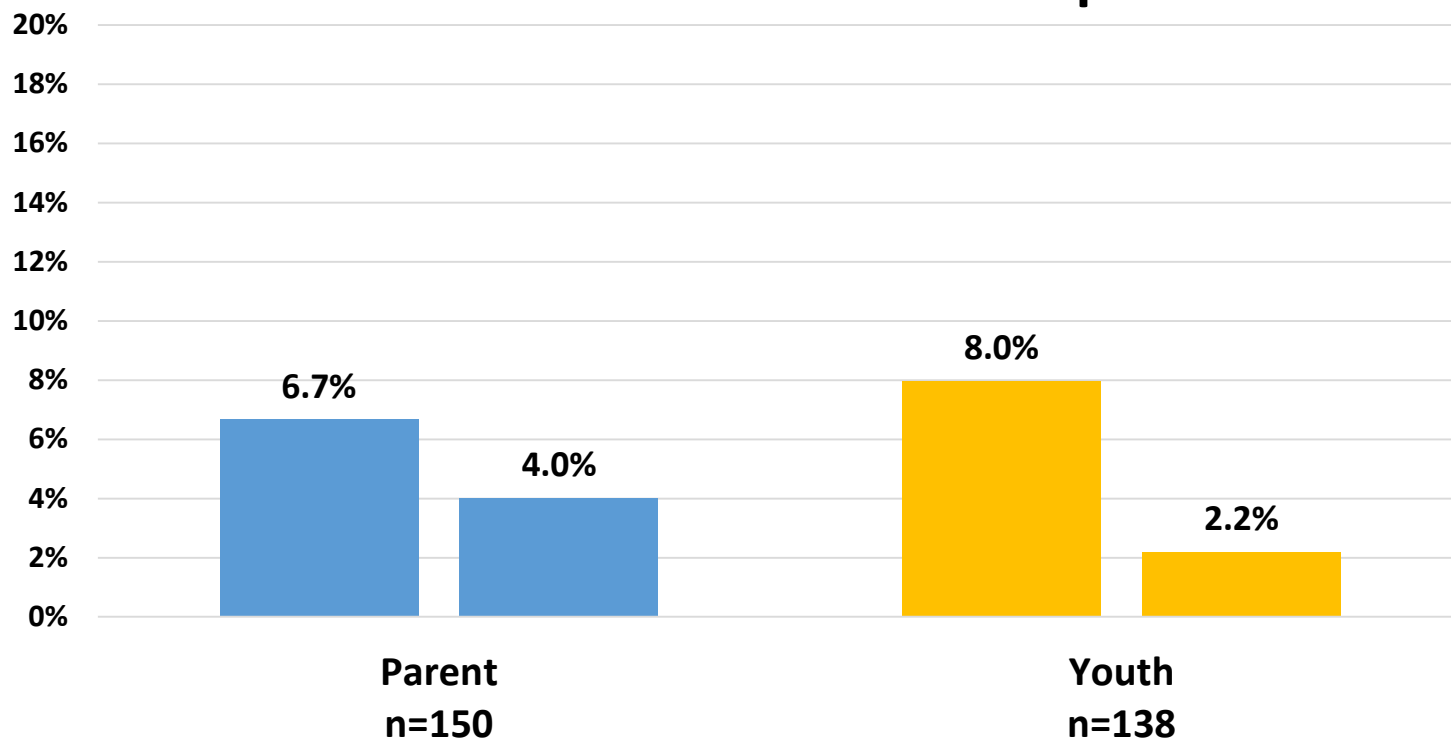
a. Increase rate of improvement for youth

b. Improve consumer satisfaction

c. Improve attendance in school for CAMHD youth

d. Decrease arrests of youth served

Suspended or Expelled in Past 30 Days: Earliest to Latest Ohio Scale Completed*



*Removed summer months from analysis.

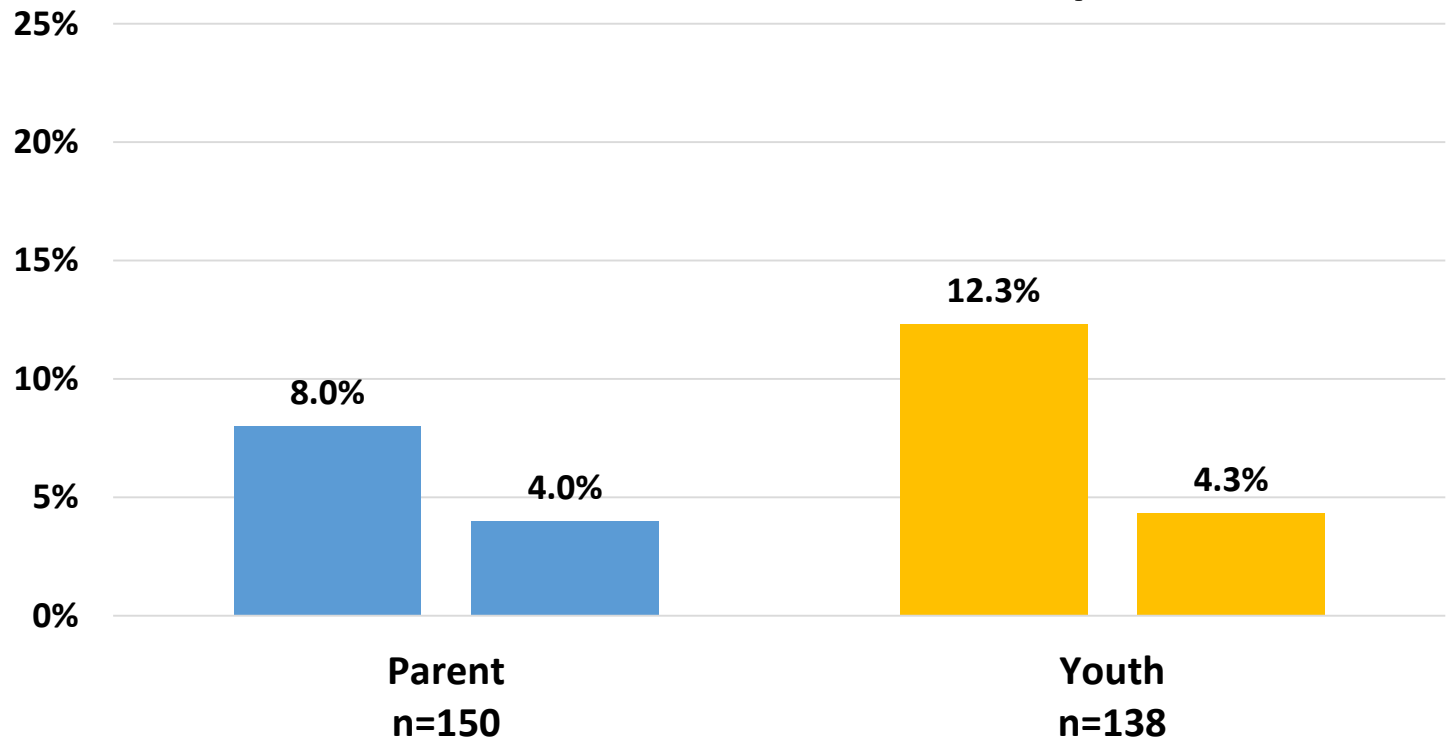
These data come from the Ohio Scales (OS) 'Cover Sheet.' The actual question is: "Was youth suspended or expelled from school in past 30 days?" [Yes/No]

5d. Youth Arrests

5. Improve outcomes for youth and families

- a. Increase rate of improvement for youth
- b. Improve consumer satisfaction
- c. Improve attendance in school for CAMHD youth
- d. Decrease arrests of youth served**

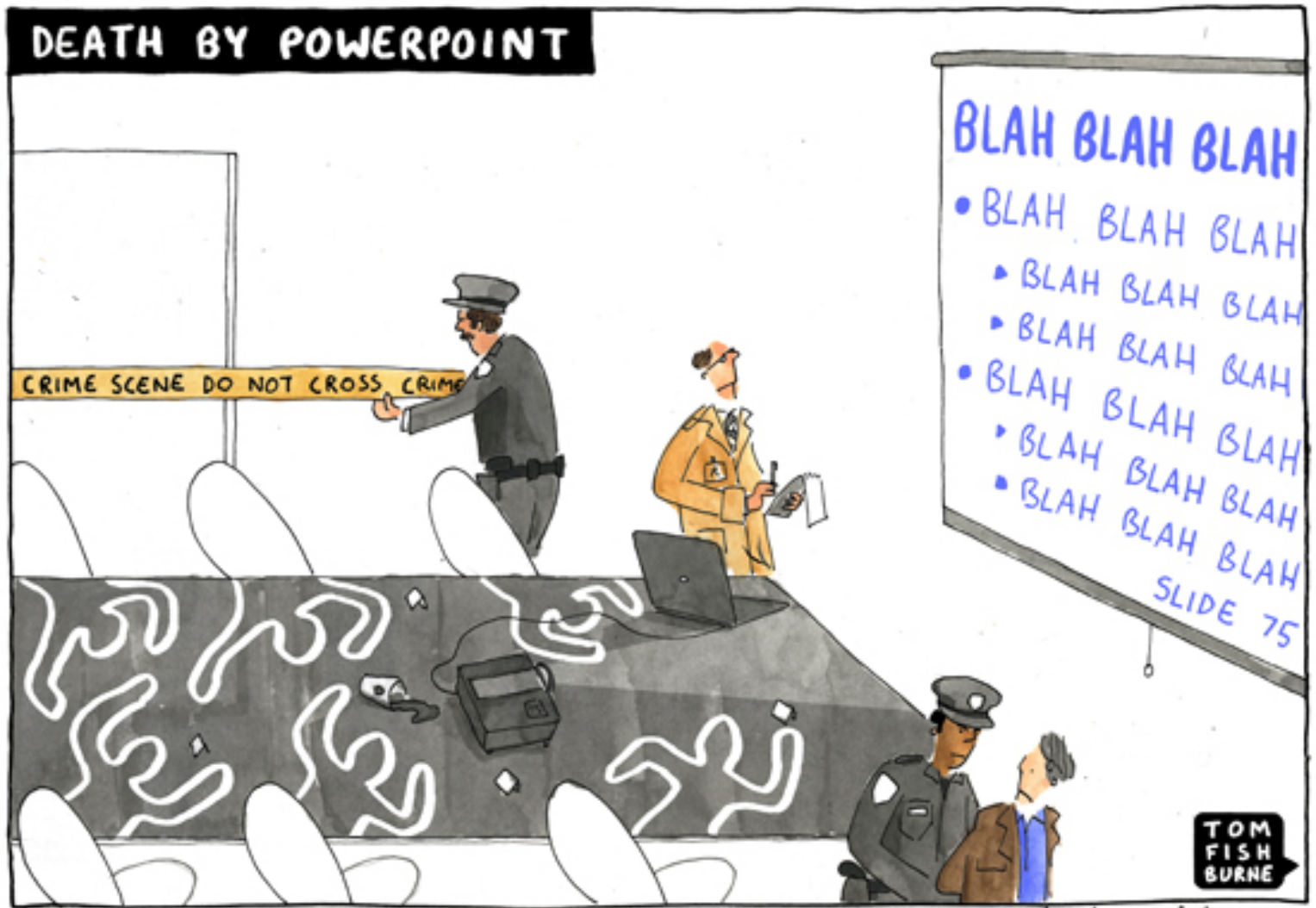
Arrested in Past 30 Days: Earliest to Latest Ohio Scale Completed*



*Removed summer months from analysis.

These data come from the Ohio Scales (OS) 'Cover Sheet.' The actual question is: "Was youth arrested in past 30 days?" [Yes/No]

OK, You Still With Us?



6a. Youth with Procured Services

6. Expand populations served

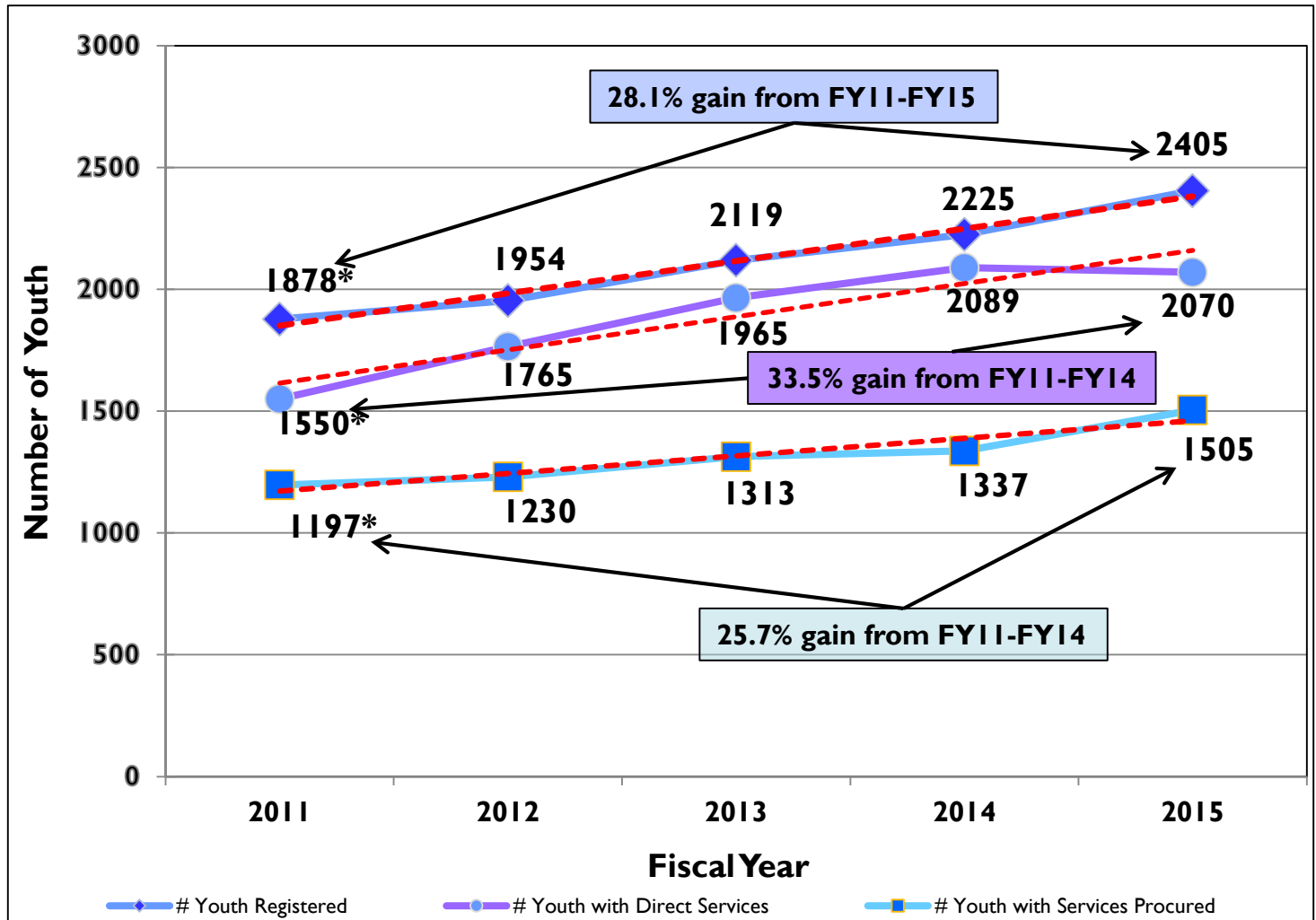
a. Increase # of youth served annually

b. Decrease mean age of youth

c. Increase # of youth served w/ trauma history

d. Increase public awareness

e. Offer appropriate services for a changing population.



* - Adjusted for Mokihana youth in FY2011

6b. Mean Age of Youth

6. Expand populations served

a. Increase # of youth served annually

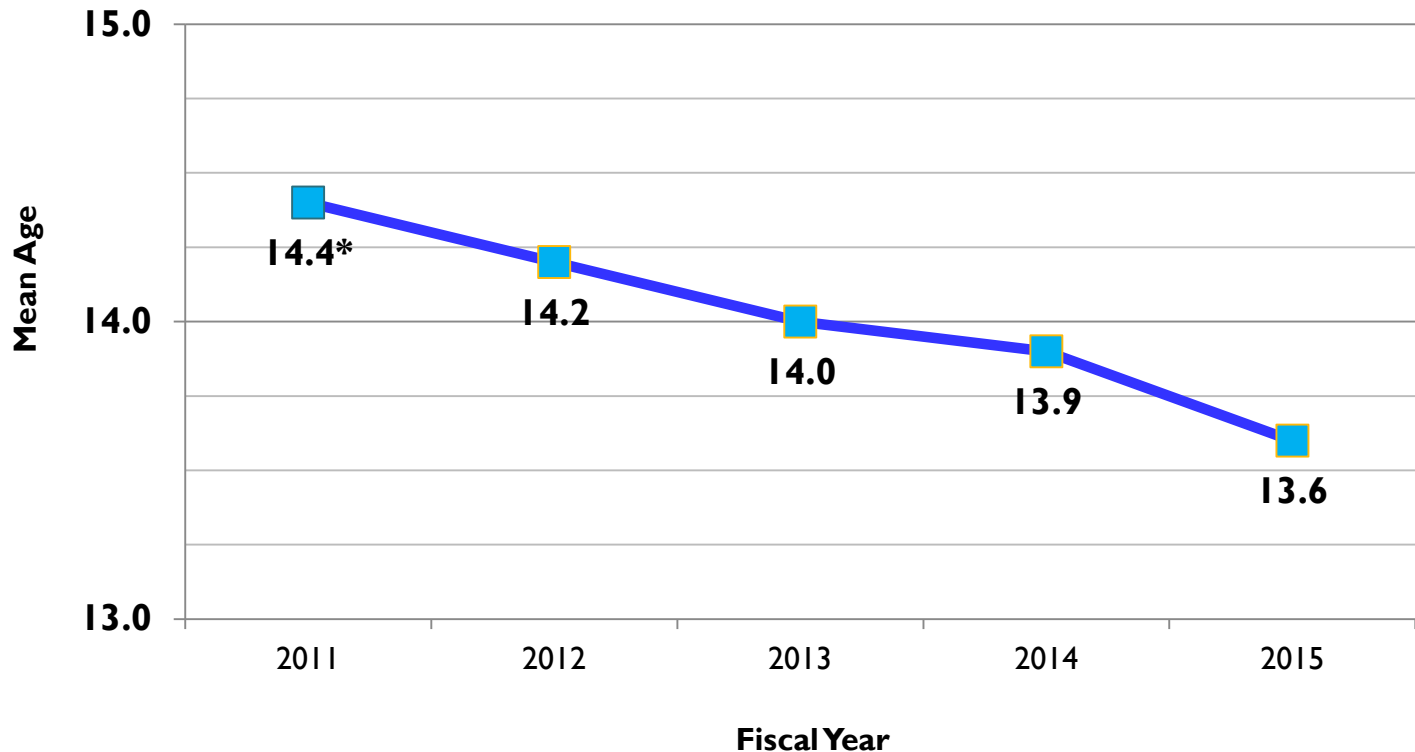
b. Decrease mean age of youth

c. Increase # of youth served w/ trauma history

d. Increase public awareness

e. Offer appropriate services for a changing population.

Mean Age of CAMHD Registered Youth, Fiscal Year 2011-2015



* Removed Kauai youth in 2011 due to Mokihana program that served younger youth.

6b. Mean Age of Youth

6. Expand populations served

a. Increase # of youth served annually

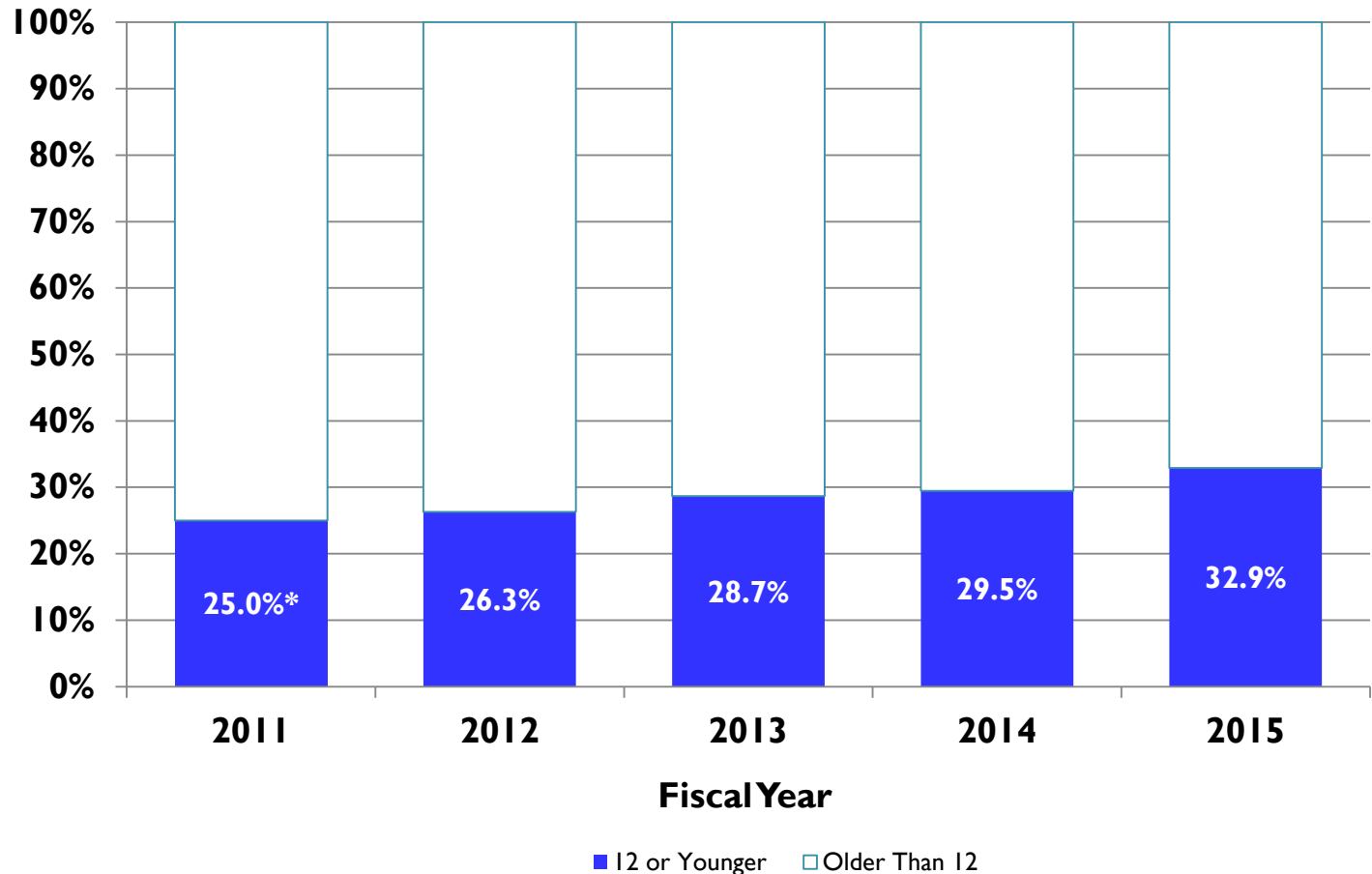
b. Decrease mean age of youth

c. Increase # of youth served w/ trauma history

d. Increase public awareness

e. Offer appropriate services for a changing population.

Trend in % of Registered Youth 12 or Younger



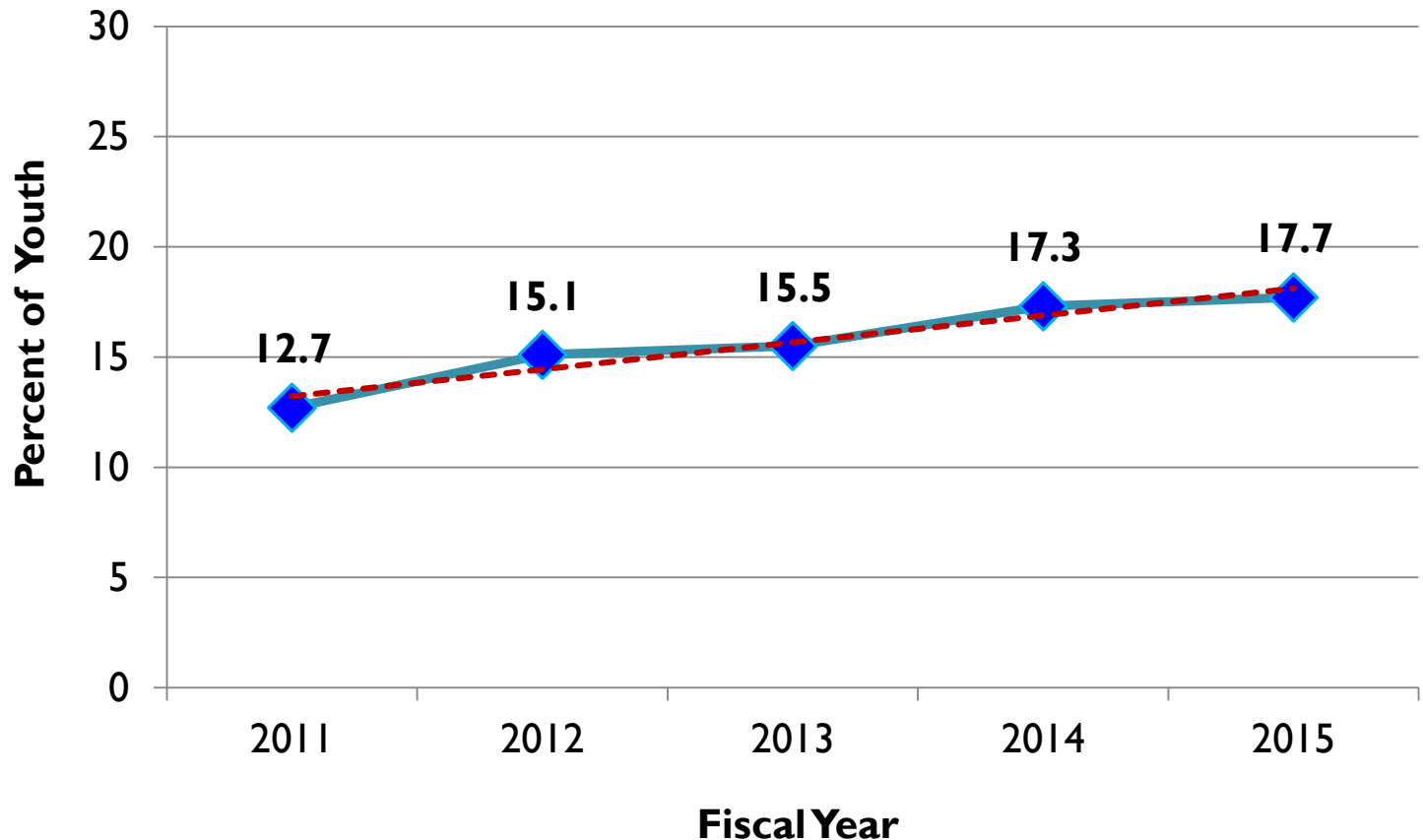
* Removed Kauai youth in 2011 due to Mokihana program that served younger youth.

6c. Youth Served w/ Trauma

6. Expand populations served

- a. Increase # of youth served annually
- b. Decrease mean age of youth
- c. Increase # of youth served w/ trauma history**
- d. Increase public awareness
- e. Offer appropriate services for a changing population.

Percent of Youth With Any 'Traumatic Stress'* as a Treatment Target, FY11 – FY15



* Percent of Youth with Traumatic Stress as a 'Treatment Target' on the MTPS.

6d. Public Awareness

6. Expand populations served

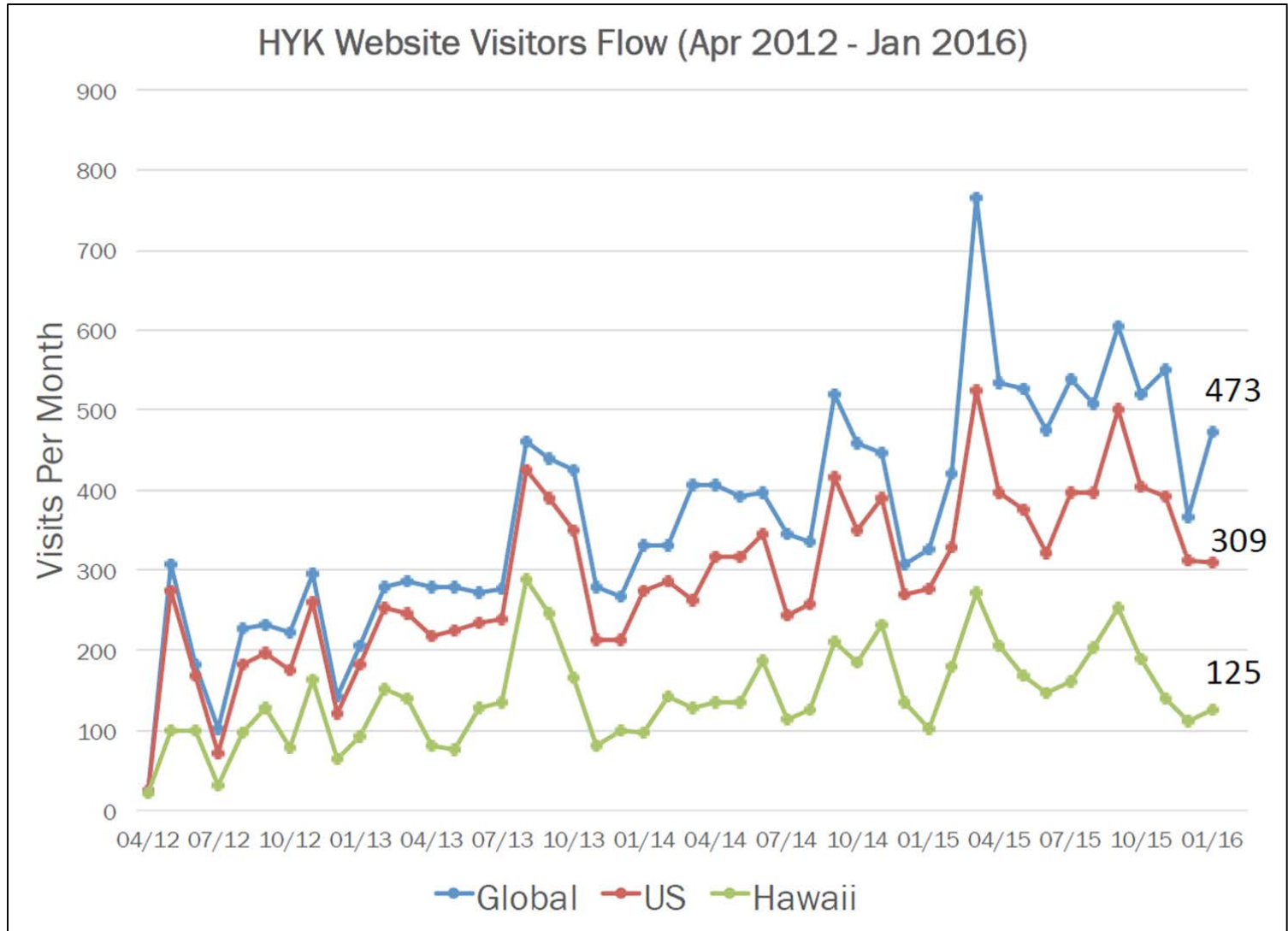
- a. Increase # of youth served annually
- b. Decrease mean age of youth
- c. Increase # of youth served w/ trauma history
- d. Increase public awareness**
- e. Offer appropriate services for a changing population.

- **CAMHD:** Children's Mental Health Awareness Day included statewide activities and health fairs by the FGCs; Establish a fully operational Coordinated Specialty Care clinic to treat youth and young adults with First Episode in the Fiscal Year 2016; Help Your Keiki website; FaceBook posts
- **Project Kealahou:** Hawaii Children & Youth Summit; Mental Health America of Hawai'i; EBS Roundtable; National Children's Mental Health Awareness Week; IVAT Conference; Teen Day
- **Project Laulima:** Big MAC; SPIN conference; IVAT conference; Children and Youth Summit; Leeward Health Fair; Malama Da Mind; Children's Mental Health Awareness activities

6d. Public Awareness

6. Expand populations served

- a. Increase # of youth served annually
- b. Decrease mean age of youth
- c. Increase # of youth served w/ trauma history
- d. Increase public awareness**
- e. Offer appropriate services for a changing population.



6e. Services for Changing Population

6. Expand populations served

- a. Increase # of youth served annually
- b. Decrease mean age of youth
- c. Increase # of youth served w/ trauma history
- d. Increase public awareness
- e. Offer appropriate services for a changing population.

Why we need to look at this:

- Keeping on top of changing population
 - Younger
 - Less dysfunction
 - Slightly smaller proportion of DBD youth
 - OYS & other youth
- Increasing numbers of youth while service array is shrinking
 - Potential consequences
 - More youth on mainland and in IIH
 - Low success rates for high dysfunction youth in IIH
- Toward new “Teal Book” Performance Standards

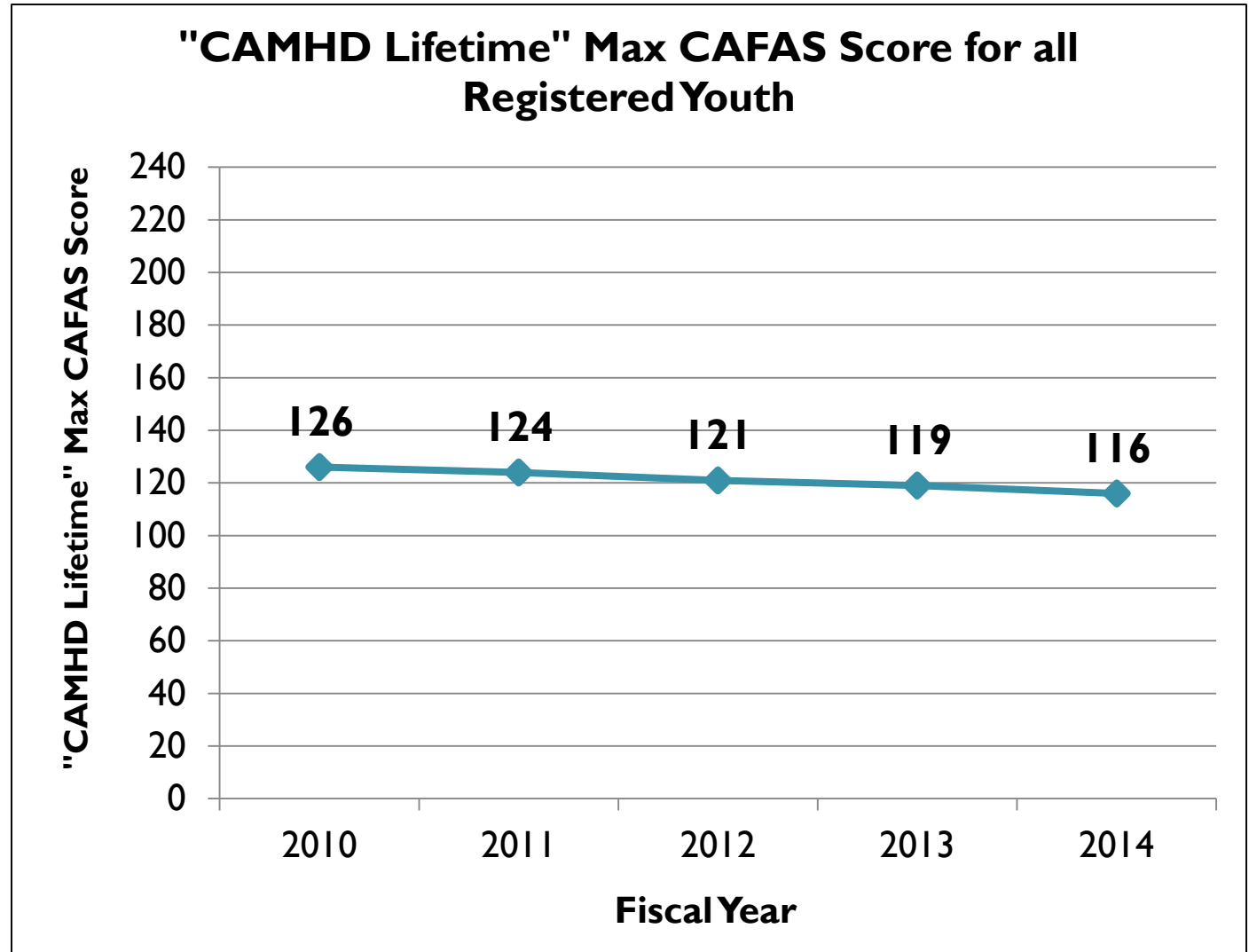
6e. Services for Changing Population

- **Younger**
- Less dysfunction
- Slightly smaller proportion of DBD youth
- OYS & other youth

- Mean age decreasing
- Increasing proportion of 12 and younger group

6e. Services for Changing Population

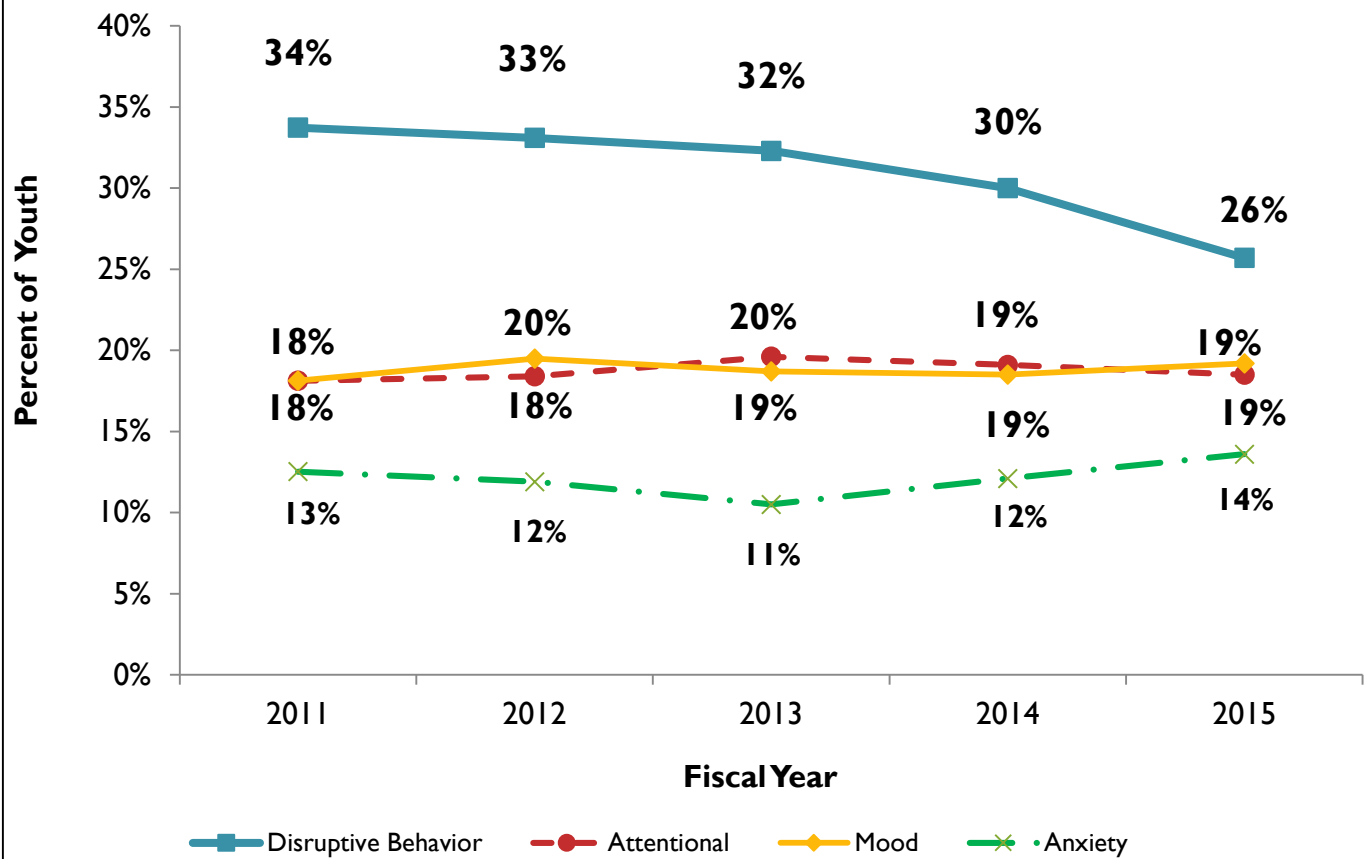
- Younger
- **Less dysfunction**
- Slightly smaller proportion of DBD youth
- OYS & other youth



6e. Services for Changing Population

- Younger
- Less dysfunction
- **Slightly smaller proportion of DBD youth**
- OYS & other youth

**CAMHD Registered Youth Major Diagnoses
(Adjusted for Mokihana), FY2011-FY2015**



6e. Services for Changing Population

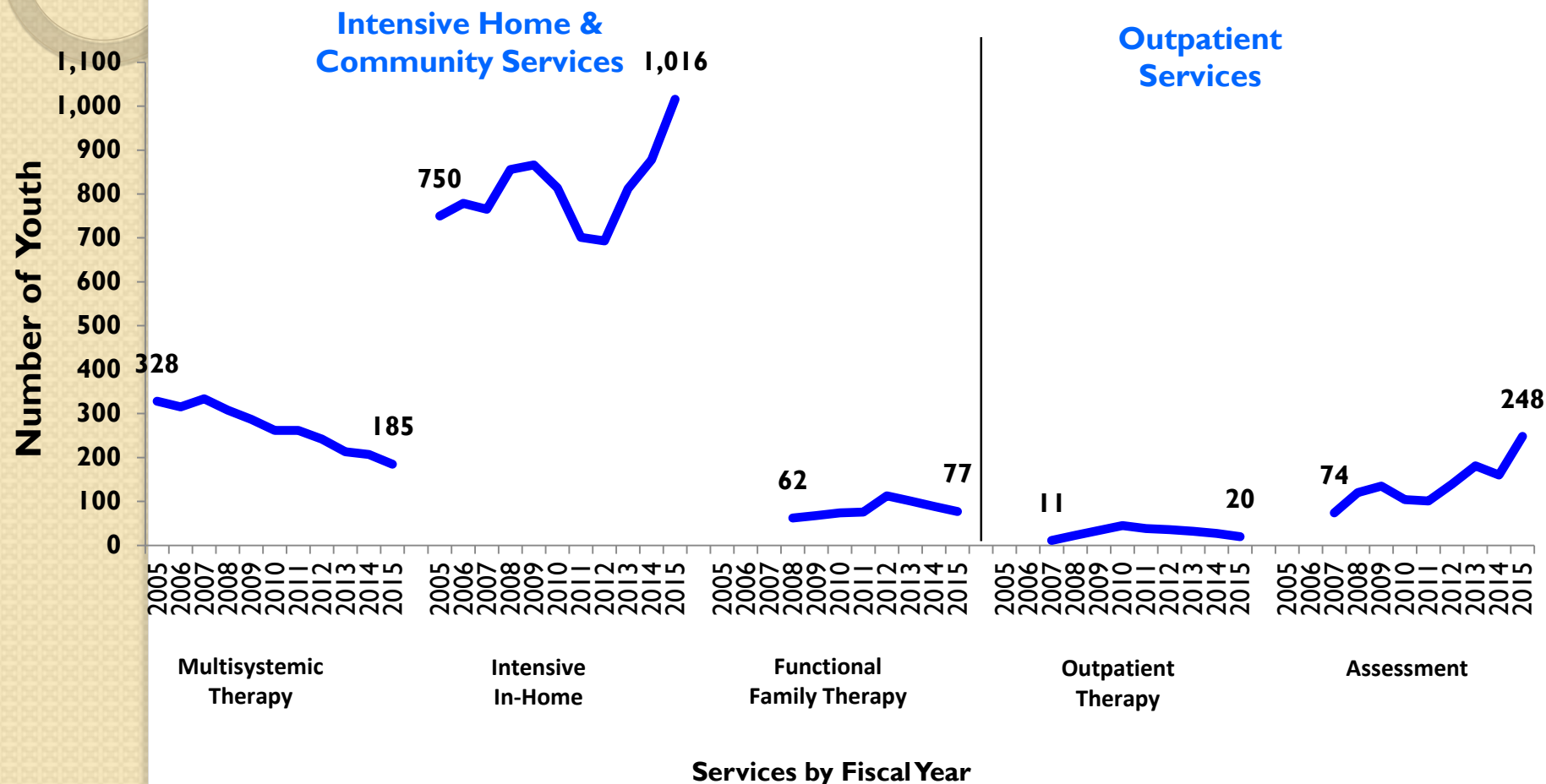
No Data Yet!

- Younger
- Less dysfunction
- Slightly smaller proportion of DBD youth
- **OYS & other youth**

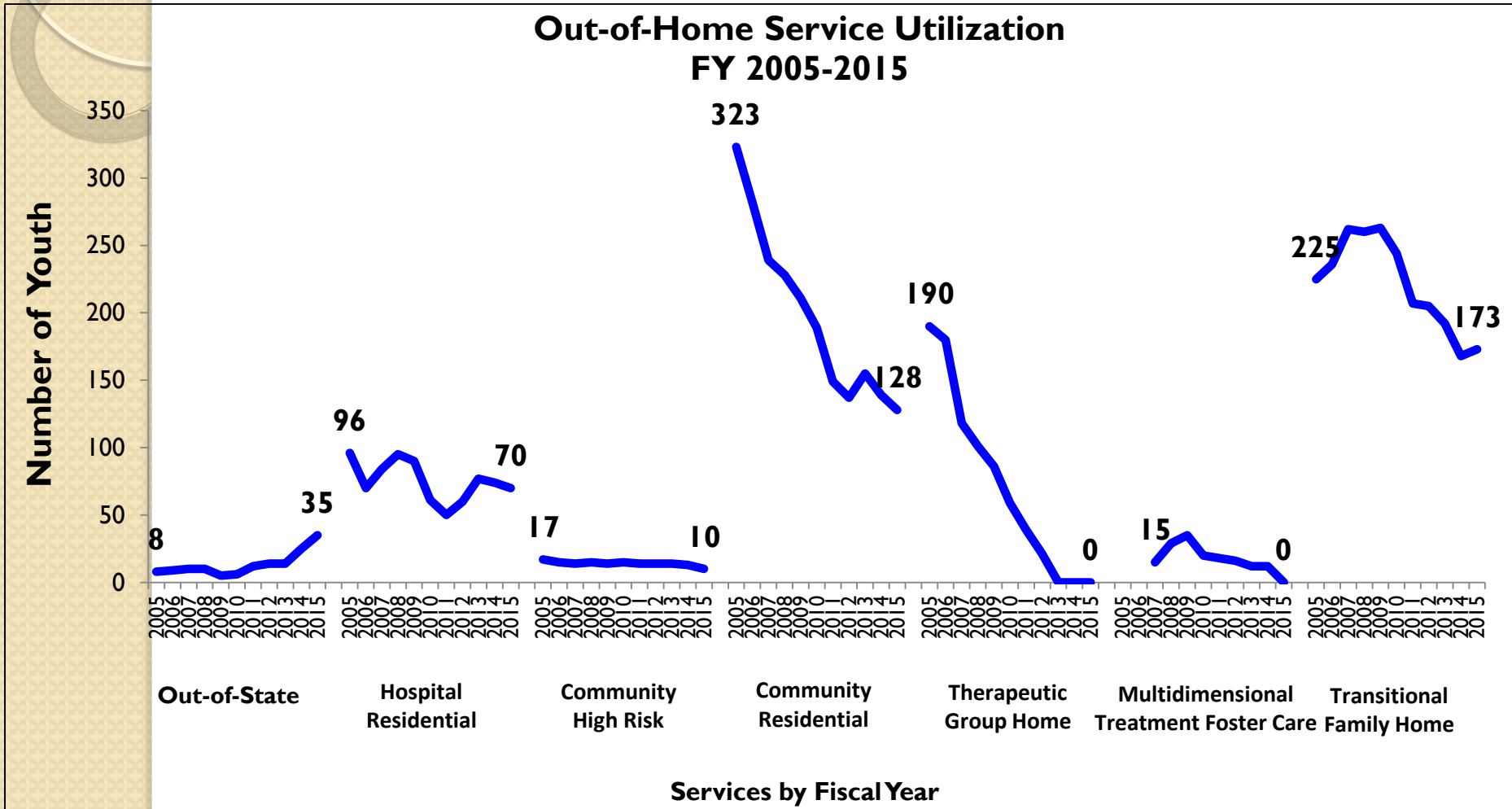


6e. Services for Changing Population

**Intensive Home & Community and Outpatient Service Utilization
FY 2005-2015**



6e. Services for Changing Population

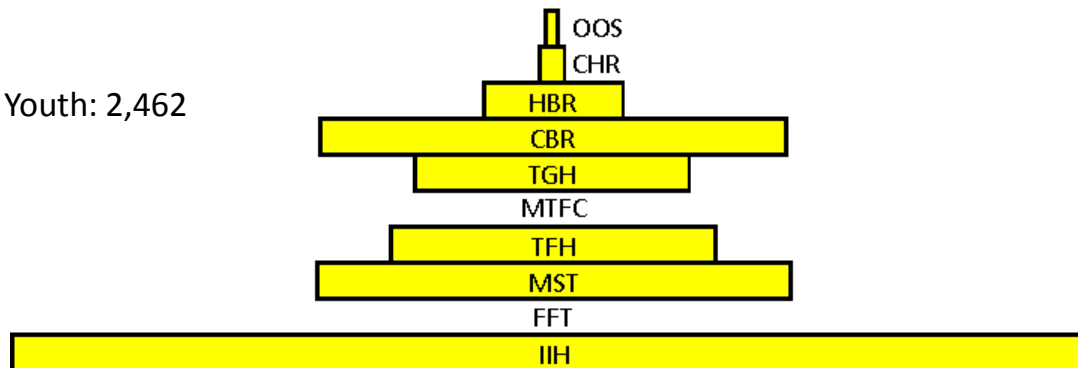


6e. Services for Changing Population

Changes in Service Array

2005 CAMHD Procured
Services

of Registered Youth: 2,462

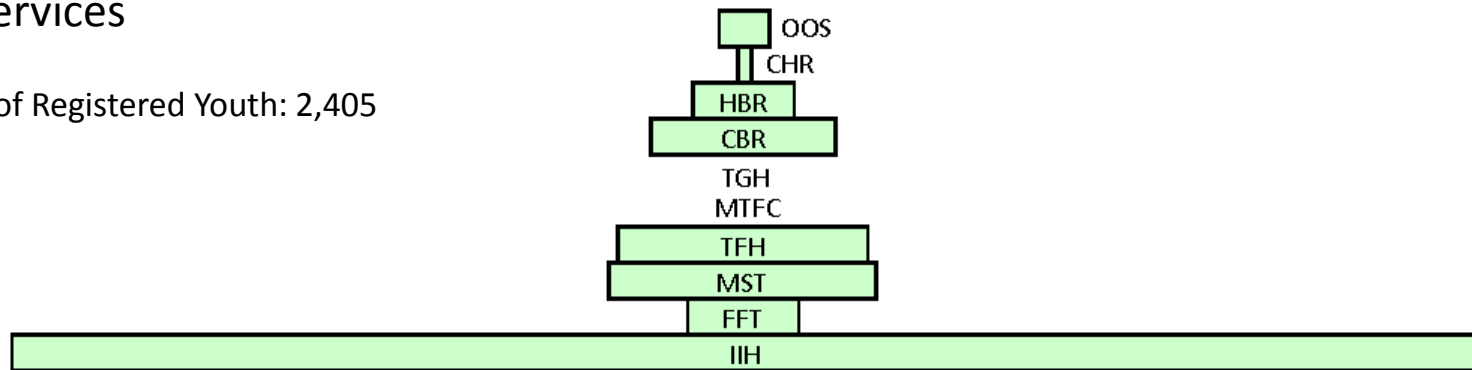


6e. Services for Changing Population

Changes in Service Array

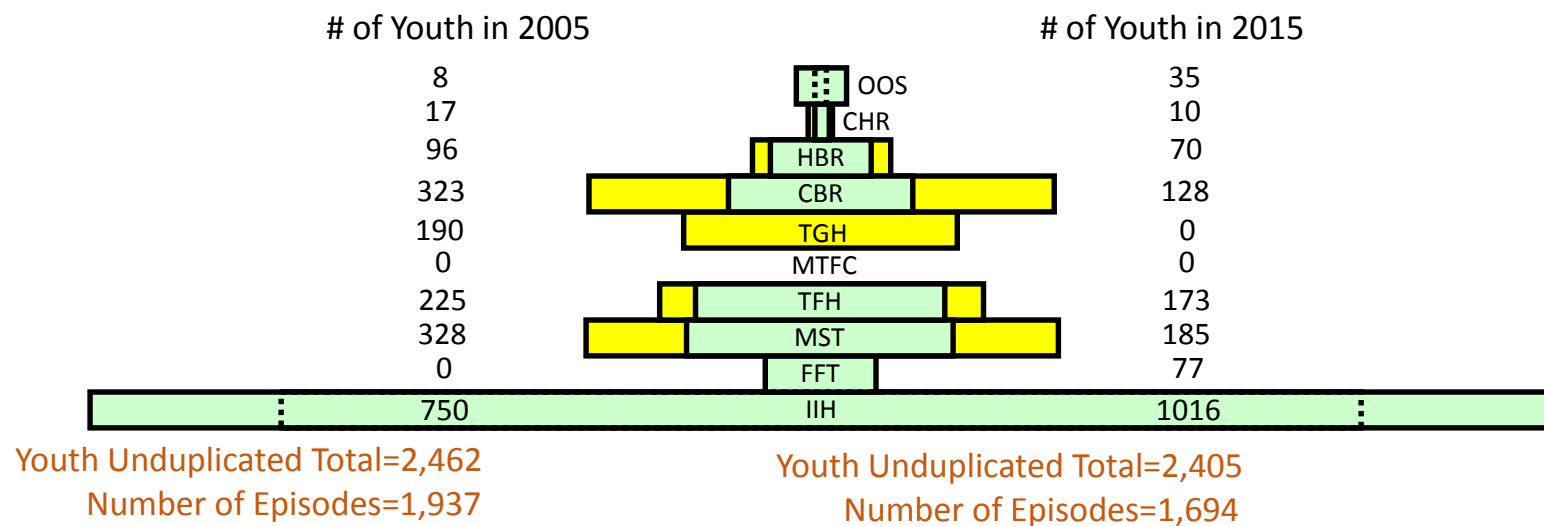
2015 CAMHD Procured
Services

of Registered Youth: 2,405



6e. Services for Changing Population

Changes in Service Array



Yellow areas indicate decreased youth served in each level of care.

Summary of Indicator Results

- Increase in number of youth registered and receiving procured services
- Differences across FGCs in reporting of direct services
- Relative success at keeping clinical positions filled
- Length of treatment generally within Orange Book guidelines
- Use of manualized evidence-based programs continuing to decline
- Increasing use of progress monitoring as a local evidence-based tool
- Increasing parent and youth voice
- Ohio Scales data face-valid and suggesting youth improvement
- Increase in percent of youth with Traumatic Stress as treatment target
- Public Awareness activities continuing
- Grant funding down and Medicaid funding stable
- Age of clients continuing to decrease
- Changing service array across levels of care

PANEL DISCUSSION

PANEL OF EXPERTS:

- LaVerne Bishop, Executive Director - Hale 'Opio
- Kahea Freitas-Crocket – Mental Health Supervisor I
- Scott Shimabukuro – Practice Development Manager
- Stan Michels, MD – Chief Administrator
- Dan Ulrich, MD – Medical Director



Mahalo!

For more information, please contact
CAMHD Research and Evaluation at
(808) 733-8354.