

Hawaii Department of Health
Adult Mental Health Division (AMHD)
Request for Information (RFI) Response Summary
RFI No. AMHD 420-6-12
Trauma-Informed Care and Trauma-Specific Assessment
and Treatment Services
Statewide

A Request for Information for Trauma-Informed Care and Trauma-Specific Assessment and Treatment Services, Statewide, for persons with severe and persistent mental illness was issued on July 24, 2012.

Written feedback was received from one respondent, who currently provides trauma specific interventions and would be capable of providing services on the island of Oahu, immediately upon contract award. The respondent would not be able to provide services on the neighbor islands, immediately upon contract award.

The respondent's program/activities consist of twice weekly Seeking Safety groups. The groups are facilitated by trained professionals, who are familiar with the fidelity adherence scale. In addition, each case manager receives training and supervision specific to trauma issues.

The AMHD was interested in supports providers would need to conduct trauma screenings, assessment and trauma-specific treatment services. The respondent acknowledged trainings provided by AMHD and the TIC IT grant staff as informative. The trainings were directed toward the implementation of trauma services. The respondent also recognized IT support in setting up the initial user site in Provider Connect for data upload, Utilization Management with assistance on authorization questions, and grant staff with assistance in data reporting for national outcome measures completion. The respondent identified no current challenges in conducting TIC-IT services.

The AMHD wanted to know what staff development needs the provider would have to provide trauma screening, assessment, and trauma-specific treatment services. The respondent identified staff development needs for TIC IT-related services as outlined in the RFI were satisfied through the respondent hiring a Trauma Specialist to assist with TIC-IT related activities, training development and internal support. In addition, other staff was used to assist in implementation.

The AMHD wanted to know how providers would ensure that trauma screening, assessment and trauma-specific treatment services activities occurred in conjunction with or as part of existing AMHD community mental health services and how they would assure a close linkage existed between existing services and services to be offered under this grant. The respondent hired a Trauma Specialist who provided structure and organization around trauma-specific services being provided at the agency. This

individual also provided the coordination necessary with case managers to assure that appropriate levels of linkage and follow up were in place.

If the individuals were found upon assessment to need trauma-specific treatment, the RFP would specify treatment using “Seeking Safety”, and evidenced-based practice. The AMHD wanted to know if there were agencies that currently provide this or another trauma-specific treatment, based on cognitive-behavioral treatment. The respondent currently provides trauma-specific treatment in the form of Seeking Safety groups.

The AMHD wanted agencies to describe some of the staff development needs they might require in providing trauma screening, assessment and trauma-specific treatment services. The respondent indicated that their staff development needs would be addressed by hiring a Trauma Specialist who would be responsible for internal training, documentation and paperwork requirements, collaboration with grant staff and case management etc.

The respondent has a contract with AMHD for Community-Based Case Management – Recovery Services.

The AMHD appreciates the time and effort the respondents put forward to participate in this process. Should AMHD proceed with development and release of an RFP to procure Trauma-Informed Care and Trauma-Specific Assessment and Treatment Services, statewide, the information and comments provided by the respondent will be taken into consideration.